New & Noteworthy

- Senior IT Manager Matt Lacy was honored with the 2018 Texas A&M Student Employment Impact Award. The annual award recognizes a Texas A&M faculty or staff member who has made a profound impact on a student employee or student employment as a whole.

- April 6 was a record-setting day for wireless network usage. Over 102,000 unique users transferred a total of 53.75 TB of information.

- The proposed FY 19 billing rates are pending approval. They can be seen at https://u.tamu.edu/2019rates.

- TTVN is now scheduling videoconferences for the summer. The reservation deadline is May 11. Please contact TTVN for additional information.

- The new Cascade CMS Users Group has received charter approval. The group consists of all customers of the Cascade CMS shared service supported by the Division of IT. The group will meet on the first Tuesday of each month from 3:30 p.m. - 4:30 p.m. in Room 2605 of the General Services Complex. For more information, please join the Google User Group.

Project Progress

- The IT Governance Program is now advancing toward numerous objectives set by each committee.

  Architecture & Infrastructure Committee
  • Analyze current state of the network and benchmark against peer institutions.
  • Identify duplicated IT infrastructure and recommend consolidation.
  • Develop knowledge base for technical standards and IT resources.

  Information Risk, Policy, and Security Committee
  • Access security risks and identify security tools to be standardized across the university.
  • Identify strategies for applying HIPAA, including protecting PHI and PII data.
  • Identify strategies for addressing the impact of Controlled Unclassified Information (CUI).
  • Develop security program designed to raise the security posture of the university.
Enterprise Applications Committee
- Analyze current landscape of IT services provided across campus.
- Examine communication and collaboration tools across the university.
- Support regulatory and security compliance through offering of centrally funded tools.
- Develop central procurement process for IT resources.

Research & Innovative Technologies Committee
- Survey Council of Principal Investigators (CPI) to understand research needs.
- Create plans to position Texas A&M University as a premier research institution.
- Find financing mechanisms to improve research computing.

Teaching & Transformational Learning Technologies Committee
- Develop strategies to better use technologies that enhance teaching and learning.
- Distribute survey to recognize barriers to adopting student-centered, technology-rich teaching approaches.
- Recommend 2-3 teaching related services that could be consolidated or eliminated.

- Cybersecurity, Policy and Compliance will be onboarded into change management by April 26. The below implementation schedule is being used, with the goal of having the entire division using change management by June 29:
  - Cybersecurity, IT Risk Management, Policy & Compliance (by April 26)
  - Networking and Infrastructure & Operations (by May 4)
  - Telecommunications (by May 18)
  - IT Solutions & Support (by June 1)
  - Service Desk (by June 21)

CONTACT US

Please send feedback and questions to tamu-it-coms@tamu.edu.