



IT Update

March 2015

New & Noteworthy

- **Amazon Web Services (AWS) will present at the April 8 IT Forum.** They will discuss why universities use AWS, what services they are using and demo the AWS Console.
- **Instructional Technology Services** has hired Texas A&M IT (IT Solutions and Support) to provide project management support for the Health Science Center's eCampus migration project.
- **The College of Architecture** has joined the Cascade Content Management shared service. **The CRS Center**, also a part of the College of Architecture, now utilizes Texas A&M IT's website hosting services.

Project Progress

- **The Texas A&M Exchange Email team** will be meeting with Educational Broadcast Services and the Cyclotron Institute about moving to the central Exchange 2013 service. A subject matter expert team is also meeting to compile IT admin support documentation for the central Exchange service.
- **A new Automatic Transfer Switch to control the Teague backup generator has been installed.** It is anticipated that the second generator will be installed by the end of the semester. Once complete, this will give Teague two separate and redundant electrical distribution systems. Work will then begin on reconfiguring electrical distribution in the data center with the goal of providing server racks with A B power.
- **CAS was updated during spring break to support NetID Two-Factor Authentication.** This update does not require two-factor authentication, but provides CAS support for customers who have enrolled their NetID in Two-Factor Authentication. The NetID Two-Factor Authentication enrollment page is available at <https://gateway.tamu.edu/duo-enroll>
- **The Duo two-factor authentication service is available for departmental integration.** Please contact the Identity Management office at identity@tamu.edu, if you'd like to implement two-factor authentication on your local servers and applications. More information about Texas A&M University's Duo participation can be found on the [Infrastructure website](#).
- **The move to Aruba from Cisco wireless access points is nearing completion** with Aruba access points being installed in Blocker and the General Services Complex. We currently have 5,104 Aruba access points and 166 Cisco legacy 802.11b,g access points deployed across campus. There are only two remaining buildings with Cisco legacy 802.11b,g WiFi. Aruba access points will also be moving from 11n to 11ac.

Pilot Projects

- The TAMU_Visitor guest wireless network is now live in select **locations** including the Connally Building and Regent's Wing in the MSC. This new network allows campus guests self-service wireless access.

CONTACT US

Please send feedback and questions to Texas A&M IT Product Strategy and Communication at tamu-it@tamu.edu