

WELCOME

HOME

Aggies



Let's get your **technology** set up!

Texas A&M **Information Technology**  
[IT.tamu.edu](http://IT.tamu.edu)

# Move in Day!

## Get Connected to the Internet

### 1 Connect my phone to Wi-Fi

1. Select **tamulink-wpa** in wireless settings on your device.
2. Log in with your NetID (all lowercase) and password.

### 2 Connect **JUST** my computer to wired internet

1. Plug an Ethernet cord into your room's port.
2. Plug the cord into your computer.
3. Open a browser (IE, Firefox, Chrome, etc.).
4. Click **Register your Computer**.
5. Click **Continue**.
6. Restart your computer.

OR

### Connect **MULTIPLE** devices to wired internet

If you want to connect more than one device (gaming consoles, printers and more), use a wired router.

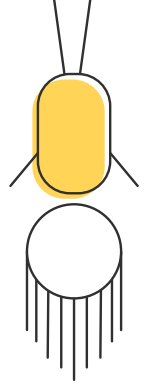
1. Gather your router, devices and one Ethernet cable per device.
2. Follow the instructions at [hdc.tamu.edu/approved](http://hdc.tamu.edu/approved).

Wi-Fi = TamuLink

Wired Internet = ResNet



## How to KEEP your Internet Access



### Do have up-to-date antivirus software

on your computer! If your computer has malware, you can be kicked off the network, so install McAfee antivirus software from [software.tamu.edu](https://software.tamu.edu) at no charge.



### Do disable the wireless feature

on all Smart TVs, streaming sticks, routers, printers and gaming systems. Signals from these devices will significantly lower the wireless speed in your residence hall.



### Don't use your internet for illegal behavior

like sharing copyrighted music, videos or hacking. Students are monitored closely for these types of violations, and complaints may lead to Student Conflict Resolution Services sanctions.



### Don't let your devices create a Wi-Fi signal!

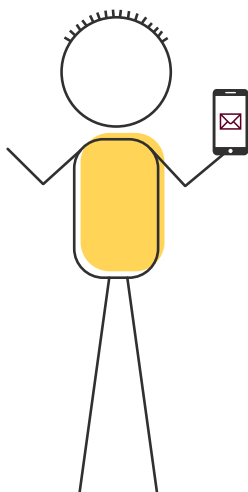
This includes using your device as a wireless hotspot. These signals interfere with campus wireless and slow down speeds for everyone.



### Don't use the internet for commercial purposes

Running a business out of your room is not allowed.

# Before Class Starts



## 1 Set up email on-the-go

### *Texas A&M Gmail for your phone*

'NetID@tamu.edu' is your Texas A&M Gmail address. You also have access to Google Calendar, address book and the Google Drive.



Find set up instructions: [google.tamu.edu](http://google.tamu.edu)

## 2 Get cheap software

### *Software with a student discount*

Purchase discounted, or no charge, software at the Texas A&M software store.



FREE	McAfee Antivirus
\$10	Windows
\$10	Microsoft Office



See the full list of software: [software.tamu.edu](http://software.tamu.edu)



### 3 Check out the Howdy Portal

#### *Student information your way*

View all of your student information, from finances to schedules, parking, degree plans and more! Set up parent or guardian access to pay your tuition or access financial aid details at [u.tamu.edu/parentaccess](http://u.tamu.edu/parentaccess).



**Log in with your NetID and password: [howdy.tamu.edu](http://howdy.tamu.edu)**

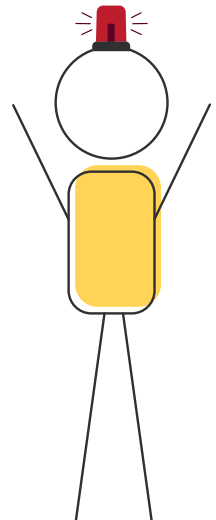
### 4 Set up Code Maroon

#### *Campus emergency notifications*

Sign up to receive text message alerts about health and safety emergencies affecting campus, such as fires, leaks, tornadoes, etc. This is a free service for all students!



**Sign up today: [codemaroon.tamu.edu](http://codemaroon.tamu.edu)**



# When you need it



## 1 Visit the Open Access Labs

### *Campus computer labs*

Enjoy extended hours when classes are in session; color, tabloid and wide-format printing, \$30 print allocation for fall and spring semesters; access to special software; and printing on-the-go via kiosks across campus at [u.tamu.edu/aggieprint](http://u.tamu.edu/aggieprint). When off campus, log in to [voal.tamu.edu](http://voal.tamu.edu) to access lab software.



**View lab locations:** [oal.tamu.edu](http://oal.tamu.edu)

## 2 Use our free security tools



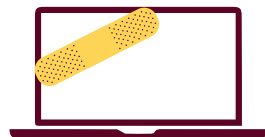
### *Here's to safe surfing*

When you're on the campus internet, we can detect viruses on your computer and will notify you of any threats. If you're on public Wi-Fi off campus, use the Virtual Private Network (VPN) to protect snoopers from seeing your personal information.



**Learn more and set up VPN:** [u.tamu.edu/VPnetwork](http://u.tamu.edu/VPnetwork)

### 3 Get your computer repaired



#### *On campus repairs*

One of Help Desk Central's most popular services is computer repair. If your computer needs help, bring it to HDC located by the Commons!

Diagnostic Testing
Troubleshooting and minor repairs
Removing computer viruses
Operating System (OS) Installation
Authorized Dell and Apple Warranty repair

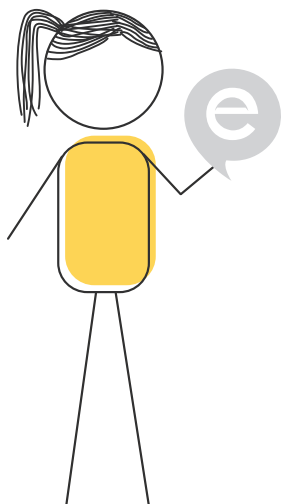


**Save to your phone: 979.845.8300**

### 4 Stay up-to-date with eCampus

#### *Everything you need for class*

Find your syllabus and other class materials, view your grades and stay up-to-date on class announcements!



**Log in: [ecampus.tamu.edu](https://ecampus.tamu.edu) or click the icon in Howdy**

# Need help with anything IT?

## Help Desk Central

*Available 24/7*

<b>CALL</b> 979.845.8300	<b>CLICK</b> <a href="http://hdc.tamu.edu">hdc.tamu.edu</a> <a href="mailto:helpdesk@tamu.edu">helpdesk@tamu.edu</a>	<b>COME BY</b> DPC Annex/CSA Room 104
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### Bookmark These

#### IT.tamu.edu

Find all this and more by clicking **IT for Students and Parents.**

#### Gateway.tamu.edu

Set up Self-Service Password Reset and your optional [NetID@tamu.edu](mailto:NetID@tamu.edu) forwarding address.

#### ITSelfService.tamu.edu

View how-to docs with step-by-step instructions to everything IT and live IT alerts so you're the first to know about campus outages.

#### Security.tamu.edu

Stay safe on the campus network and beyond.

### Get social with Texas A&M IT!

 @TAMU\_IT

 @tamuit

 tamuit

 [facebook.com/tamuIT](https://facebook.com/tamuIT)

 [pinterest.com/tamuIT](https://pinterest.com/tamuIT)