

A Higher Education TechQual+ Study

Student 2014 TechQual Survey
for Texas A&M University



Higher Education TechQual+ Project
Assessing IT Service Outcomes for Technology Organizations in Higher Education
<http://www.techqual.org>

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From the Higher Education TechQual+ Principal Investigator

This report is the result of a survey of technology service outcomes conducted at Texas A&M University. The survey instrument has been developed through a collaborative effort between multiple institutions of higher education, a project known as the Higher Education TechQual+ Project. The goal of this project is to create a standardized survey instrument that assesses IT service outcomes in higher education, in a way that provides for benchmarks and comparisons between institutions. The results contained within this report are based on this survey. I hope that the reader finds the results enlightening and helpful in planning, developing, and managing technology services at Texas A&M University.

The Higher Education TechQual+ Project is modeled on the LibQual+ project developed by the Association of Research Libraries (ARL) in conjunction with the Texas A&M University Libraries. I am grateful to the pioneering work accomplished by the LibQual+ research team and recognize that their work has truly transformed libraries by creating a culture of assessment within the library practice. It is my hope that the the Higher Education TechQual+ Project will have a similar transformative effect for technology organizations in higher education.

Dr. Timothy M. Chester
Principal Investigator
Higher Education TechQual+ Project

About the Higher Education TechQual+ Project

The Higher Education TechQual+ Survey had its origins in a pilot project conducted at Texas A&M University at Qatar in the Spring of 2006. Under the leadership of Dr. Timothy M. Chester, the management team of Information Technology Services (ITS) worked to build a survey instrument to gather feedback from the TAMUQ community of end users in a way that would provide objective criteria for continuous improvement and strategic planning.

They modeled their work on the existing SERVQUAL and IS SERVQUAL approaches, but paid particular attention to pioneering work by the leadership of Texas A&M University Libraries and their partners from the Association of Research Libraries who had previously developed the LibQual+ survey instrument. The LibQual+ conceptual approach was also based on SERVQUAL, a tool used in the private sector to assess service quality.

Following the success of the pilot project, a research project was commissioned by Dr. Timothy Chester. The goal of the project is to develop a scientifically reliable and valid instrument that can be adopted by all institutions of higher education to assess IT service performance. The TechQual+ survey is delivered through a web portal (<http://www.techqual.org>), thus shielding the participating institutions from the rigors and complexities of survey research.

The Higher Education TechQual+ Core Instrument is a web-based survey that requires approximately 20 minutes to complete. It asks respondents to provide evaluations regarding minimum expectation levels, desired service levels, and perceived service levels for up to 13 IT service outcomes expected by faculty, students, and staff.

TechQual+ was developed through multiple rounds of qualitative and quantitative data collection from participating institutions. Using this data, the TechQual+ instrument is continually refined with the goal of insuring that the resulting instrument is both valid and reliable. The goal of the project is to understand what end users feel that "technology outcomes" really are and then to develop an instrument that allows for the systematic exploration of these outcomes in a way that allows for continuous improvement and strategic planning.

The TechQual+ principal investigator is grateful for the exceptional work by the staff of the Association of Research Libraries as they developed and implemented the LibQual+ process. The success of the TechQual+ project will be due in large part to the pioneering research that produced the LibQual+ survey.

Project Coordinators for Texas A&M University

The Higher Education TechQual+ Project is a cooperative project between institutions of higher education. Each participating institution is represented by project coordinators who direct and conduct surveys for their institution.

This survey was conducted by the project coordinators for Texas A&M University. The Higher Education TechQual+ project coordinators for this institution are:

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Higher Education TechQual+ Data Analysis Guide

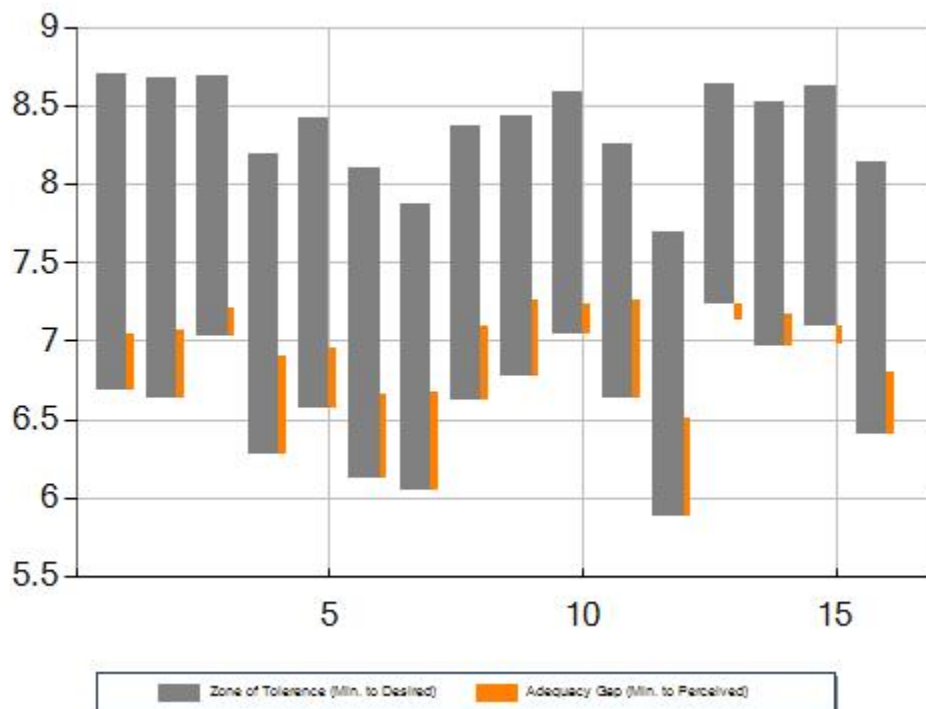
The data from this survey is presented in multiple ways:

Statistics: For each item in the survey, both the means and standard deviations are reported, along with the number of observations (N). A p value (P) is calculated for each survey item, reflecting a test of the null hypothesis $H_0: Adequacy\ Gap\ Score = 0$. Additionally, two other important measures are included that which indicate whether respondents have a positive or negative perception of IT service quality.

Service Adequacy Gap Score: This score is computed by subtracting the minimum level of service score from the perceived level of service score. A positive number indicates the extent that perceived service levels exceeds end users minimum expectations, a negative number indicates a gap between the perceived performance and minimum expectations.

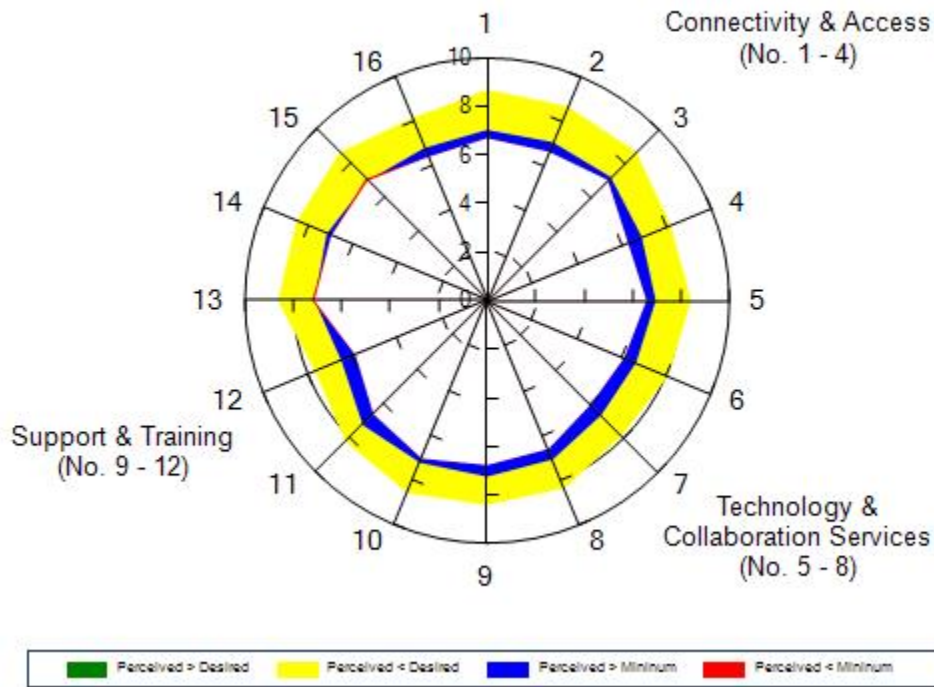
Service Superiority Gap Score: This score indicates the degree to which end users desired service levels are being met. This score is computed by subtracting the desired level of service score from the perceived level of service score. A positive number indicates the extent that perceived service exceeds end users desired expectations, a negative number indicates a gap between perceived service performance and end users desired expectations.

Zones of Tolerance:



For each type of service, expectations are measured as a range as opposed to a single, scaled point. The range between end users minimum expectations and desired expectations constitutes what is known as the "zone of tolerance". A second range, the service adequacy gap range (minimum to perceived) is also computed and displayed against the zone of tolerance for each respective service dimension. This chart graphically displays the end users range of expectations across all service dimensions and your organizations performance against those expectations.

Radar Charts:



For each dimension of service, the minimum, desired, and perceived quality of service is plotted on a radar chart. This chart is helpful in viewing how each data point is related to the overall service dimension as well as to other service dimensions. The one to nine (1-9) scale is plotted along the y axis of the chart, and each 'spoke' represents one dimension of service. The colors green, yellow, blue, and red are used to express the perceived service levels against end users range of expectations (or, zones of tolerance).

Incomplete Surveys: The data contained in this report includes cases where the respondent completed an individual item but did not complete the survey in its entirety.

Suggestions: When the perceived rating is below the minimum level of service, the end user is provided the opportunity to make suggestions on how the quality of this service can be improved. While these responses remain subjective, they can be useful in planning strategies to improve service quality over the long term.

About this Higher Education TechQual+ Survey

This survey consisted of multiple IT service outcomes grouped together into distinct core commitments expected by faculty, students, and staff. These core commitments for this survey were designed to assess these categories of IT service outcomes:

Connectivity and Access

Tell us about the quality of the Internet service on campus.

Technology and Collaboration Services

Tell us about the quality of Web sites, online services, and technologies for collaboration.

Support and Training

Tell us about your experiences when obtaining assistance with technology on campus.

Each of these core commitments includes separate questions that refer specifically to IT service outcomes on the Texas A&M University campus corresponding to each core commitment. For each question, respondents are asked to rate the service dimension in three ways based on a rating scale (1 is lowest, 9 is highest). Respondents are requested to indicate their minimum service level expectation, desired service level expectation, and perceived service performance for each question:

Minimum Service Level Expectation - the number that represents the **minimum level of service** that the respondent finds acceptable. If a respondent has minimal expectations for the statement, his or her rating is typically closer to the lower end of the rating scale. If the respondent has higher expectations, the rating is typically closer to the higher end of the rating scale.

Desired Service Level Expectation - the number that represents the level of service that the **respondent personally wants**. The respondent selects a rating that represents the level of services he or she desires.

Perceived Service Performance - the number that represents the level of service that the respondent **believes is currently provided**. This rating is typically considered in light of the minimum and desired ratings that were previously selected. Generally speaking, this rating typically falls between the minimum and desired service level ratings. However, if the respondent feels that the actual performance is below the minimum service levels, the rating is equal to or below their minimum service level rating. If the respondent feels that the actual performance exceeds the desired expectations, the rating is typically equal to or greater than the desired service level rating.

Core Commitments and IT Service Outcomes for This Survey

Below is a list of the Higher Education TechQual+ core commitments and IT service outcomes for this survey.

Connectivity and Access

When it comes to...

Having a campus Internet service that is reliable and that operates consistently across campus.

Having a campus Internet service that is fast and that provides speedy access to Web sites and rapid downloads.

Having wireless Internet coverage in all of the places that are important to me on campus.

Having adequate cellular coverage in all of the buildings and places that are important to me on campus.

Technology and Collaboration Services

When it comes to...

Having campus Web sites and online services that are easy to use.

Accessing important campus Web sites and online services from my tablet or other mobile device.

Having campus technology services available that improve and enhance my collaboration with others.

Having technology within classrooms or other meeting areas that enhances the presentation and sharing of information.

Support and Training

When it comes to...

Technology support staff who are consistently courteous and thoughtful.

Technology support staff who are knowledgeable and can help me resolve problems with campus technology services.

Getting timely resolution to problems that I am experiencing with campus technology services.

Receiving timely communications regarding campus technology services, explained in a relevant and easy-to-understand form.

Getting access to training or other self-help information that can enable me to become more effective in my use of campus technology services.

Additional Questions

Additionally, the project coordinators for Texas A&M University included these additional questions with this survey, for which respondents were asked to provide responses.

If you were in charge of technology at Texas A&M, where would you focus resources? (Multiple Choice Question) *Self-reported faculty, students, staff, not declared only.*

- a) Communication/Collaboration (email, cellular, file storage/sharing)
- b) Help/Training (technology assistance, IT training)
- c) Research (supercomputing, research data resources)
- d) Security (data breach prevention, data privacy)
- e) Teaching/Learning (classroom equipment, learning management)
- f) Websites/Software (Howdy, Compass, website improvements)
- g) Wireless/Internet Access (faster speeds, more bandwidth)

What new, better or "cutting-edge" technologies would benefit or support your university experience or work? (Open-ended Question) *Self-reported faculty, students, staff, not declared only.*

Thank you for taking the time to complete this survey. Please provide your name and email address to be eligible for the iPad mini or Amazon gift card. Additionally, your email address will be removed from future reminders about this year's survey. This information will be kept separate from your responses to the main part of the survey. If you do not wish to be considered for the

prizes, you may leave this question blank. (Open-ended Question) *Self-reported faculty, students, staff, not declared only.*

How easy was it for you to complete this survey? (1 = very difficult, 9 = very easy)

- a)
- b)

How confident are you that the answers you provided are meaningful? (1 = not at all confident, 9 = very confident)

- a)
- b)

Population Analysis

The total population (N) for this survey included the faculty, staff, and students (or portions thereof) of Texas A&M University. The Higher Education TechQual+ project protocols state that respondents (n) should represent a random sampling of the total population (N). The responsibility for assuring a sufficiently large random sample resides with the project coordinators at Texas A&M University. Deviations from the Higher Education TechQual+ project protocols may negatively impact the statistical significance of the findings of this study.

The analysis below is based upon self-reported information (page 1 of the survey) from respondents obtained via the "direct link" method of data collection. Values for # attempted, # complete, and completion rate (# complete / # attempted) are available.

Total Population / Respondents

Population Size (N)	Respondents (n)	Respondents (n) %	# Attempted	# Complete	Completion Rate
0	0	0%	3565	2635	74%

Attribute: University Role (self-reported)

	Pop (N)	Resp (n)	Resp (n) %	# Attempted	# Complete	Comp. Rate
Not Declared	0	0	0%	252	11	4%
Faculty	0	0	0%	18	12	66%
Staff	0	0	0%	22	16	72%
Student	0	0	0%	3273	2596	79%
Totals:	0	0	0%	3565	2635	73%

Legend: Pop (N) = Total Population; Resp (n) = Sample Size; Resp (n) % = n/N x 100; # Attempted = # Attempted Surveys; # Complete = # Complete Surveys; Comp. Rate = # Complete / # Attempted

Attribute: Sex (self-reported)

	Pop (N)	Resp (n)	Resp (n) %	# Attempted	# Complete	Comp. Rate
Not Declared	0	0	0%	281	32	11%
Female	0	0	0%	1829	1430	78%
Male	0	0	0%	1455	1173	80%
Totals:	0	0	0%	3565	2635	73%

Legend: Pop (N) = Total Population; Resp (n) = Sample Size; Resp (n) % = n/N x 100; # Attempted = # Attempted Surveys; # Complete = # Complete Surveys; Comp. Rate = # Complete / # Attempted

Attribute: Age Group (self-reported)

	Pop (N)	Resp (n)	Resp (n) %	# Attempted	# Complete	Comp. Rate
Not Declared	0	0	0%	337	75	22%
0-24	0	0	0%	2611	2045	78%
25-34	0	0	0%	529	442	83%
35-44	0	0	0%	65	53	81%
45-54	0	0	0%	18	15	83%
55 & ABOVE	0	0	0%	5	5	100%
Totals:	0	0	0%	3565	2635	73%

Legend: Pop (N) = Total Population; Resp (n) = Sample Size; Resp (n) % = n/N x 100; # Attempted = # Attempted Surveys; # Complete = # Complete Surveys; Comp. Rate = # Complete / # Attempted

Key Findings for All Respondents

To ascertain statistical significance a two-tailed p-value (P) is calculated for each survey item to test the null hypothesis H_0 : Adequacy Gap Score = 0. A positive adequacy gap score indicates service performance exceeding respondent's minimum expectations, a negative score indicates service performance below respondent's minimum expectations. Based on this analysis the statistically significant findings (0.05 confidence level) from this survey are as follows:

Positive Perceptions (Adequacy Gap Score > 0)

Having a campus Internet service that is reliable and that operates consistently across campus.

Adequacy Gap Score = 0.33; N = 2772; P = 0.00

Having a campus Internet service that is fast and that provides speedy access to Web sites and rapid downloads.

Adequacy Gap Score = 0.47; N = 2724; P = 0.00

Having campus Web sites and online services that are easy to use.

Adequacy Gap Score = 0.52; N = 2628; P = 0.00

Accessing important campus Web sites and online services from my tablet or other mobile device.

Adequacy Gap Score = 0.41; N = 2550; P = 0.00

Having campus technology services available that improve and enhance my collaboration with others.

Adequacy Gap Score = 0.78; N = 2526; P = 0.00

Having technology within classrooms or other meeting areas that enhances the presentation and sharing of information.

Adequacy Gap Score = 0.68; N = 2591; P = 0.00

Technology support staff who are consistently courteous and thoughtful.

Adequacy Gap Score = 0.79; N = 2307; P = 0.00

Technology support staff who are knowledgeable and can help me resolve problems with campus technology services.

Adequacy Gap Score = 0.58; N = 2258; P = 0.00

Getting timely resolution to problems that I am experiencing with campus technology services.

Adequacy Gap Score = 0.37; N = 2269; P = 0.00

Receiving timely communications regarding campus technology services, explained in a relevant and easy-to-understand form.

Adequacy Gap Score = 0.74; N = 2303; P = 0.00

Getting access to training or other self-help information that can enable me to become more effective in my use of campus technology services.

Adequacy Gap Score = 0.90; N = 2238; P = 0.00

Negative Perceptions (Adequacy Gap Score < 0)

Having wireless Internet coverage in all of the places that are important to me on campus.

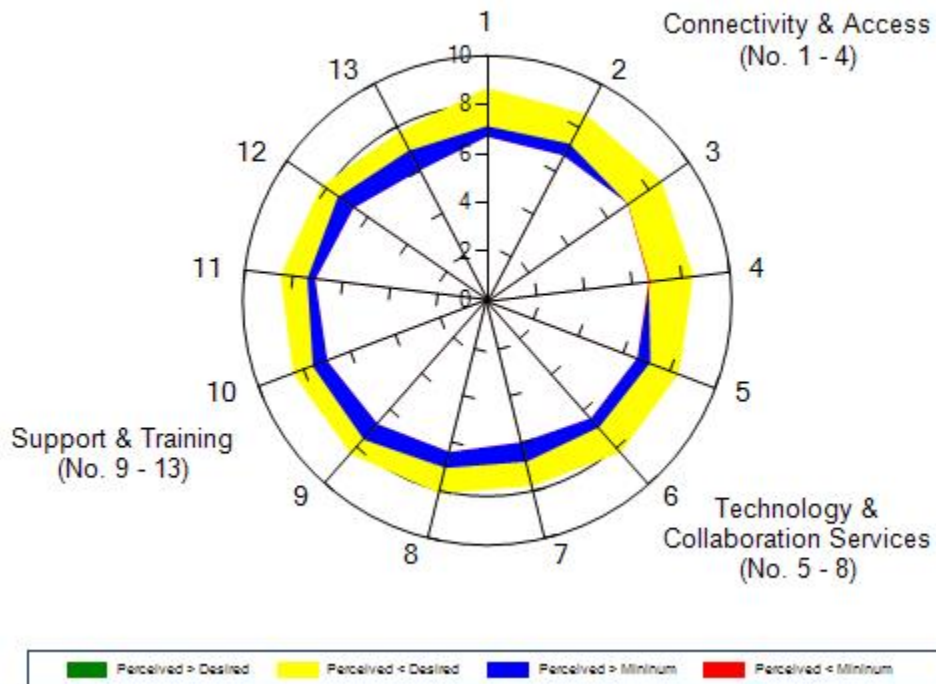
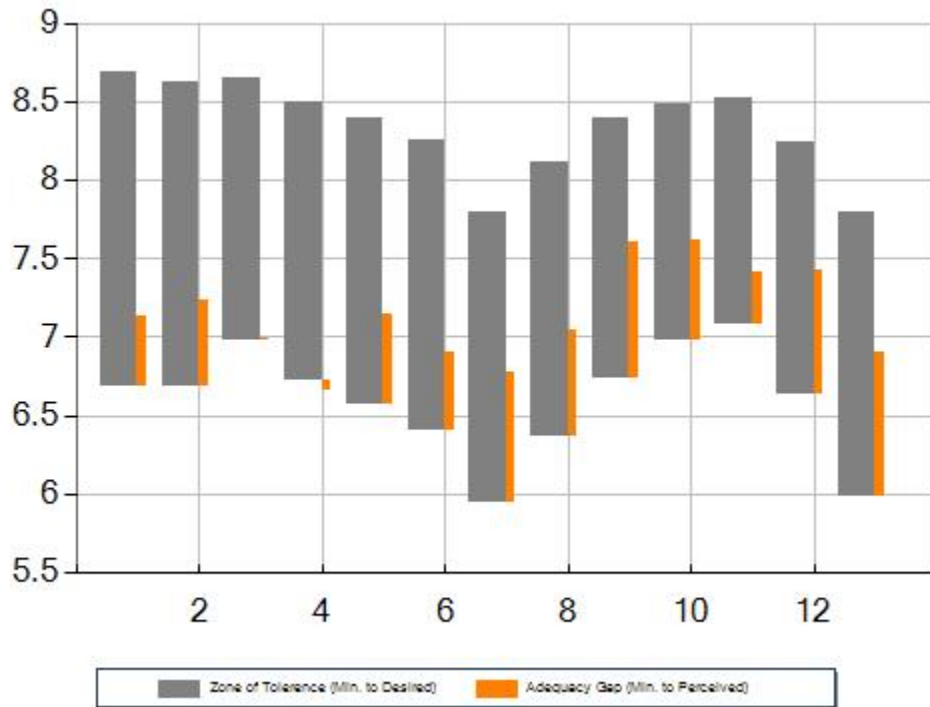
Adequacy Gap Score = -0.09; N = 2739; P = 0.03

Having adequate cellular coverage in all of the buildings and places that are important to me on campus.

Adequacy Gap Score = -0.20; N = 2752; P = 0.00

Data Charts for All Respondents

Below are the charts for this view of the survey data.



Data Tables for All Respondents

For each IT service outcome the statistical mean, standard deviation, N (number of observations), and P are presented. P represents a two-tailed p-value for a null hypothesis H_0 : Adequacy Gap Score = 0. Rows shaded yellow may indicate potential problem areas, rows shaded red indicate a negative service adequacy gap score.

Connectivity and Access

Tell us about the quality of the Internet service on campus.

#	When it comes to...		Min	Des	Per	Adeq	Supr	N	P
1	Having a campus Internet service that is reliable and that operates consistently across campus.	Mean	6.69	8.69	7.02	0.33	-1.67	2772	0.00
		Dev	1.60	0.68	1.51	1.91	1.54		
2	Having a campus Internet service that is fast and that provides speedy access to Web sites and rapid downloads.	Mean	6.67	8.62	7.14	0.47	-1.47	2724	0.00
		Dev	1.63	0.78	1.50	1.87	1.54		
3	Having wireless Internet coverage in all of the places that are important to me on campus.	Mean	6.97	8.65	6.88	-0.09	-1.77	2739	0.03
		Dev	1.72	0.78	1.68	2.16	1.77		
4	Having adequate cellular coverage in all of the buildings and places that are important to me on campus.	Mean	6.70	8.49	6.51	-0.20	-1.98	2752	0.00
		Dev	1.89	0.98	1.82	2.39	1.99		

Legend: Min = Minimum Level of Service; Des = Desired Level of Service; Per = Perceived Service Quality; Adeq = Adequacy Gap Score (perceived - minimum); Supr = Superiority Gap Score (perceived - desired); N = Number of Observations; P = P value for null hypothesis H_0 : Adequacy Gap Score = 0; Mean = Statistical Mean; Dev = Standard Deviation; Red Color = Perceived < Minimum; Green Color = Perceived > Desired; Yellow Color = Potential Problem Areas

Technology and Collaboration Services

Tell us about the quality of Web sites, online services, and technologies for collaboration.

#	When it comes to...		Min	Des	Per	Adeq	Supr	N	P
5	Having campus Web sites and online services that are easy to use.	Mean	6.55	8.39	7.08	0.52	-1.31	2628	0.00
		Dev	1.61	0.94	1.41	1.79	1.48		
6	Accessing important campus Web sites and online services from my tablet or other mobile device.	Mean	6.39	8.25	6.80	0.41	-1.45	2550	0.00
		Dev	1.84	1.19	1.55	2.04	1.71		
7	Having campus technology services available that improve and enhance my collaboration with others.	Mean	5.92	7.80	6.70	0.78	-1.10	2526	0.00
		Dev	1.94	1.43	1.60	1.85	1.62		
8	Having technology within classrooms or other meeting areas that enhances the presentation and sharing of information.	Mean	6.31	8.10	6.99	0.68	-1.11	2591	0.00
		Dev	1.85	1.26	1.48	1.89	1.59		

Legend: Min = Minimum Level of Service; Des = Desired Level of Service; Per = Perceived Service Quality; Adeq = Adequacy Gap Score (perceived - minimum); Supr = Superiority Gap Score (perceived - desired); N = Number of Observations; P = P value for null hypothesis H_0 : Adequacy Gap Score = 0; Mean = Statistical Mean; Dev = Standard Deviation; Red Color = Perceived < Minimum; Green Color = Perceived > Desired; Yellow Color = Potential Problem Areas

Support and Training

Tell us about your experiences when obtaining assistance with technology on campus.

#	When it comes to...		Min	Des	Per	Adeq	Supr	N	P
9	Technology support staff who are consistently courteous and thoughtful.	Mean	6.68	8.37	7.48	0.79	-0.89	2307	0.00
		Dev	1.75	1.03	1.45	1.83	1.46		
10	Technology support staff who are knowledgeable and can help me resolve problems with campus technology services.	Mean	6.93	8.46	7.51	0.58	-0.94	2258	0.00
		Dev	1.68	0.98	1.41	1.71	1.41		
11	Getting timely resolution to problems that I am experiencing with campus technology services.	Mean	6.97	8.49	7.34	0.37	-1.15	2269	0.00
		Dev	1.62	0.92	1.46	1.76	1.47		
12	Receiving timely communications regarding campus technology services, explained in a relevant and easy-to-understand form.	Mean	6.59	8.22	7.33	0.74	-0.89	2303	0.00
		Dev	1.80	1.17	1.44	1.81	1.49		
13	Getting access to training or other self-help information that can enable me to become more effective in my use of campus technology services.	Mean	5.93	7.76	6.83	0.90	-0.93	2238	0.00
		Dev	2.03	1.54	1.63	1.93	1.70		

Legend: Min = Minimum Level of Service; Des = Desired Level of Service; Per = Perceived Service Quality; Adeq = Adequacy Gap Score (perceived - minimum); Supr = Superiority Gap Score (perceived - desired); N = Number of Observations; P = P value for null hypothesis H₀: Adequacy Gap Score = 0; Mean = Statistical Mean; Dev = Standard Deviation; Red Color = Perceived < Minimum; Green Color = Perceived > Desired; Yellow Color = Potential Problem Areas

Suggestions from All Respondents

When a respondent indicates that the perceived quality of a service dimension is less than their minimum expectation they are provided the opportunity to make suggestions on how to improve the quality of this service. While these responses remain subjective, they can be useful in planning strategies to improve service quality over the long term. The responses that follow are unedited.

Having a campus Internet service that is reliable and that operates consistently across campus.

Yes, because I have to take online classes which have online tests. I cannot tell you how many times I have heard of people getting kicked off the internet here at school, and having to deal with a quiz or exam turned in incomplete and getting a failing grade. [#1618480]

The internet is not very reliable across campus. Lots of dropped connections. [#1618490]

Wifi does not work in Zachry, and is unreliable in the dorms. [#1618525]

It helps to do homework in random places when places get too crowded [#1618548]

make sure wifi is strong and available throughout all of campus [#1618595]

In addition to routers include a booster to help compensate for the large number of people on the signal. [#1618600]

Cell service and internet could be improved in blocker [#1618633]

It's pretty reliable overall, but there are still ways to improve it. Including: constant shut downs for maintenance with little to no warning and a better availability across campus with a smooth transition when moving around campus. [#1618660]

Works well in Emerging Technologies, but not in Blocker or Zachry. [#1618702]

The wifi constantly goes out even inside the buildings and sometimes when traveling around campus you lose signal to the wifi [#1618723]

While internet is fairly reliable throughout campus, there are areas in west campus, specifically in the Horticulture Building, where the connection drops frequently on my personal laptop without an apparent reason. [#1618743]

It would be cool if the wireless was available at popular outdoor areas, such as around the MSC and the northeast side of Kleberg, so we could study outside more easily when the weather is nice. [#1618751]

there are some places where internet is not available [#1618757]

The window 8 laptops won't stay connected to the Internet and it is annoying to have to login every 10 minutes. [#1618811]

There are some parts of campus that don't get wifi service. These are limited but I walk through them every single day so it'll be helpful to receive wifi ALL around campus. [#1618820]

blocker and zachary have terrible coverage. [#1618834]

During peak hours authentication problems happen frequently for my Linux machine [#1618896]

Coverage in outdoor areas is sorely lacking. [#1618960]

The vet school has MANY Wifi dead spots. Please fix this! [#1618993]

Sometimes the internet is extremely slow in the Zachry Engineering Building. This may be a building or usage specific issue, but speeding it up would be wonderful. [#1619012]

In some buildings, mainly on central campus, the signal is very weak. It does not work while I'm studying outside. Some Wi-Fi extender 's may help. [#1619019]

Because I am always doing school-related things all across campus, the internet service is essential in being able to do my work. Just make the internet fast and easy to use in a lot more places [#1619037]

It would be great if we had wifi on campus outside of buildings. [#1619066]

More routers and larger servers [#1619089]

Richardson has awful wifi [#1619118]

It isn't always consistent. It is usually where I am or at least shows up, but sometimes it is really slow or doesn't work which is not good when you are trying to complete time sensitive assignments. [#1619120]

The internet service is reliable but is not consistent across campus. For example, internet is great in Blocker, but not so great in Rudder. [#1619124]

Campus network drops too frequently and sometimes don't even allow us to connect. [#1619133]

Wifi quality can be improved in some buildings wireless coverage should be improved in some buildings like zachry. may be we need to buy femto cell from wireless providers. [#1619134]

This is key, especially when living on campus. [#1619152]

Some laptops have problems in establishing a connection automatically. If you could do anything to improve that it would be great. [#1619158]

I constantly have to re-add the tamulink-wpa connection and it's really irritating [#1619182]

Some buildings are much more spotty for wifi. Such as the Trigon [#1619188]

Blocker has TERRIBLE internet service connection. Other than that, I don't seem to have issues anywhere else! [#1619196]

Improve wifi around most buildings and possibly make them available outside of the buildings but still within campus range. [#1619219]

In the bigger classrooms it's almost impossible to get internet with all the people in there [#1619222]

Add wifi routers external to campus buildings and at sporting events (baseball) [#1619224]

Zachry wifi is terribly unreliable if functional at all. [#1619239]

Zachry's wifi service is one of the worst systems that I have ever seen for a commercial entity. It is extremely unreliable and very very slow. The Cisco access points are over ten years old and connecting to them is like playing Russian roulette. [#1619248]

Something happened between the two semesters of 2013 and 2014. It used to operate without a problem but lately it's said to be unstable just about everywhere. [#1619269]

I get dropped off WiFi whenever I walk from building to another. [#1619301]

The Wi-Fi constantly disconnects in the BICH building on west campus. [#1619309]

Could be better [#1619311]

Internet has become an integral part of the University community due to the ease of information sharing, communications and research. [#1619323]

Internet does not operate consistently across campus, many buildings are great, but there are a few (HARRINGTON) that need to be improved. [#1619356]

Providing better wifi connection for your personal computer [#1619363]

There is not internet everywhere on campus especially near bus stops so I would love to have that [#1619387]

As I said above, the wifi can be inconsistent. [#1619393]

It's 2014. This is a high-profile and respected University. We should have high quality internet connections everywhere at all times. I feel like expecting reliable internet access from TAMU is like expecting campus to have running water. [#1619396]

Internet coverage tends to be frustratingly slow and is lacking entirely in certain buildings/classrooms on campus. [#1619437]

There are some buildings that have solid service, while others, such as the MSC are very spotty [#1619440]

The Wifi in Blocker is very inconsistent, and I am unable to connect most of the time. [#1619460]

I live in the university apartments and the wireless often disconnects and then immediately reconnects. Happens sometimes several times an hour, though it never goes out. Usually works without a problem if plugged in. Also the internet in the CE/TTI building was barely working on Tuesday (3/18) [#1619520]

I work in Halbouty and the wifi is horrible. We've had technicians look at it but they were unable to fix it because of the age of the system. [#1619523]

mine works great. Maybe have some better servers closer to Kyle Field for game day purposes [#1619529]

Internet through WPA has been patchy, even in my office. Having a reliable connection on campus -- indoor and outdoor -- is important because everything we do is contingent on having internet access. [#1619547]

Works great so far. [#1619559]

Wireless connectivity is often weak/slow and sometimes goes out entirely [#1619607]

it's been very reliable the past year or two [#1619618]

I have had problems in the psychology building but it seems pretty reliable outside of that. [#1619640]

This is the most important thing on this whole survey. I need wifi in class sometimes. [#1619658]

Buildings that are on the outskirts of campus have weaker service(i.e. Zachary) [#1619661]

none [#1619677]

The campus WiFi often cuts out and/or requires me to re-enter my password a dozen times before I can connect. About once per month it simply won't allow me to log on at all. [#1619685]

Very necessary to have it all over campus [#1619689]

NEEDS work [#1619707]

A solution to provide better service in buildings like Zachry where sometimes the service is so bad because of the large number of students there would be to allocate more the bandwidth for building with high student density. [#1619708]

The Civil engineering building WiFi seems to be shut down and unusable at times. [#1619724]

I haven't had any problems! [#1619728]

Due to random problems with the websites it is understandable for the sites to be down for sometime. Making the time the sites are down shorter would be the best solution. maybe doing shorter maintenance fixes more times per week. [#1619733]

Yeah... The wifi drops out a lot. A lot. I understand the high traffic causes issues, and that honestly what we have is acceptable. But a man can always hope for better. [#1619754]

Regularly the internet just stops working for unknown reasons. [#1619755]

My service is better in classes but worse in my dorm room. I always get disconnected. [#1619756]

A few glitches here and there but nothing unreasonable. [#1619774]

This usually isn't an issue. [#1619783]

It's fast, depending on where you are. Many places in many buildings don't have fast wireless internet. [#1619789]

Sometimes wifi in Kleburg is spotty. [#1619827]

As I perform most of my simulations and data analysis offsite, having a fast, reliable internet connection is mandatory to my work. [#1619833]

Yes [#1619841]

Consider doing wireless site surveys in high density areas (pi R Square, Sebisa underground) and look at signal quality throughout the day. [#1619842]

Sometimes the Wifi disconnects randomly in the MSC. [#1619871]

This year I have experience more dropped Internet signals when in an area with many users. There is not a steady connection under those circumstances. [#1619901]

Some buildings don't get very good internet especially in class rooms [#1619904]

SUPER important. People will only study on campus if they can trust the WiFi [#1619916]

Currently it SUCKS. I can't tell you how many times I've moved like 3 feet then I no longer have internet access. Preferably our campus should provide wireless internet throughout campus, whether you are inside a building or outside working at a table or bench. [#1619926]

Sometimes Internet is not always reliable... It has gotten better but it is a weak signal! [#1619931]

that would be great [#1619962]

Unfortunately, I have been at the SCC or other computer labs across campus completing an assignment or quiz on campus and the server or the internet service would go down. Typically this happens when I'm in a time crunch (my own karma) and puts myself along with other students in a real problem. Having reliable campus internet service is too important to not acknowledge or try to fix. [#1619966]

Reliability and coverage are the most important factors in public wifi. [#1619978]

It usually works fine on main campus, but not west campus. [#1619980]

Internet not reliable [#1619992]

Sometimes the wifi will go on and off. And some internet service is hard to find in some buildings (example: Blocker) [#1620018]

The internet is not very reliable in some of the older dorms especially on Northside, having better internet access would be a huge help. [#1620023]

When going to different buildings on campus it takes forever to get back on the wifi. [#1620054]

Putting boosting routers in buildings with low bandwidth or classrooms with high technology requirements would really help solve a lot of bandwidth issues that I've had. [#1620067]

The wireless cuts in and out a lot making it difficult to take online quizzes or exams on campus. A more consistent connection would be beneficial [#1620096]

Make sure your routers in all highly trafficked buildings such as Chem 100 are fully operational will all new updates for both windows and mac. [#1620101]

Zachry 104B has a few weak/dead spots in wifi as well as a few other spots in buildings [#1620110]

The Wi-fi in the Blocker and Bio/bio buildings is very unreliable. [#1620120]

Again, slow and unpredictable. [#1620122]

I'm at Langford a lot, and the internet connection will sometimes go out or it will have trouble connecting. I know other classmates have this problem, too. [#1620124]

There should be wifi access along military walk. It is a beautiful outdoor area, and a popular place to hang between classes, so it would be nice to be able to have internet access. [#1620140]

better connectivity in Zachary building. :) [#1620149]

Some areas in Wisenbaker & Zechry are not covered well. [#1620156]

West campus wireless does not always let me sign on. [#1620167]

I spend a lot of time on West campus (far west campus, in the outlying buildings). I regularly have problems connecting wirelessly to tamulink-wpa network from these areas. I think its an identification issue between my pc and the network, but the problem occurs relatively randomly. I never have any problems connecting on main campus, though. [#1620189]

Some buildings have horrible internet service (especially engineering ones like Blocker/Zachry) [#1620200]

The tamulink network is very effective, but the CVM wifi is spotty at best and less in our classrooms. [#1620207]

it's not not in some area -- I live at the UA -- In my bedroom, the service is inconsistent. [#1620215]

It is imperative for a student to get easy access to internet across the university. Also, more oal printer kiosks should be set up across the breadth of the campus. [#1620243]

occasionally does not work with my laptop [#1620272]

Great [#1620290]

Doesn't work in every building [#1620299]

At times it cuts out in the west campus area, moreso than my experience on main campus. It's not very frequent though. [#1620303]

Internet is very slow in a lot of buildings and there are lots of connectivity issues [#1620307]

The internet is really great on campus! One thing I would like to see is students being allowed to download flash players to read their textbooks on myhistorylab. I can't access my online textbook on the internet because of the settings. I would like to see more updated computers campus wide! [#1620327]

I would really like to see reliable wireless coverage be made available around central campus outdoors. When walking around outside, I usually have to turn off my phone's WiFi because it will periodically connect to very low strength signals from APs inside of buildings, which usually causes whatever I'm doing online to fail. [#1620344]

Very inconsistent. Sometimes have trouble connecting to different devices [#1620406]

There are a few weak points in wireless connection, especially on the outskirts of main campus towards West Campus where several students commute to and still need provisions of the Internet, and even on the South side of the Corps dorms. I'm not sure what the general strength of connections are during peak and non-peak hours, but they need to be slightly stronger. [#1620433]

it is very important. I feel the the university does a good job at it. [#1620437]

Same as above. [#1620453]

I lose wifi connection a lot inside Wehner. [#1620462]

certain rooms such as BSBE115 or Bio/bio 100 rooms degrade internet service when too many people are connected [#1620467]

Sometimes it just isn't there at all and others it will be really slow [#1620487]

Bush School wifi can sometimes be nonexistent. It will periodically disconnect and not show on my laptop. [#1620492]

My only problem is that I am routinely dropped from the wireless internet. Yesterday when I am in my office in Harrington Towers, I had to log in to the internet 5 times within a 2 hour period. I was working on a Word document and my lap top was active the entire time, but I was constantly getting the pop up request to log in. I could successfully log on to the internet, but after about 10-15 minutes, I would be kicked off. [#1620508]

yes [#1620532]

It "disappears" occasionally, which is understandable considering the scale of matters... [#1620536]

When I am connected, the internet is generally good, although there is always room for better speed improvements. [#1620577]

The wireless internet connection lose almost every time on campus, i do not know it is because of my mobile device or wireless system but it happens regularly. [#1620586]

the Wifi signal is not consistent around campus, especially outside of the buildings. Students should be able to access to wireless internet either inside the building or outside (neighboring areas, next to buildings, no need for parking lots or sport stadium) as long as it is with in campus [#1620613]

would be great if internet is provided in the park too (e.g. park outside MSC) [#1620626]

It is pretty consistent except in Zachary and this is an issue because engineers require internet access most of the time. Either for class or studying, I can rarely receive service or wifi that works. [#1620655]

Some building such as Zachary or Heldenfelds are nearly impossible to connect to te internet in. This is a major flaw when one need to do work in these building. [#1620669]

Certain classrooms and certain buildings have very poor wireless connection. And especially very low speeds. One particular building is Zachry. [#1620672]

This is my second semester here at Texas A&M, and so far I am really happy how consistently smooth the wireless internet has been all over campus. I can't really suggest anything because internet access has been great here. [#1620714]

SPOTTY [#1620727]

See if you can get Google Fiber, it does take a little infrastructure, but it would put the campus far ahead of the technology curve for years to come. [#1620730]

It does already [#1620765]

In the Mitchel physic building, my phone, nexus 4, has trouble connecting to the wifi, in the lecture room with the amount of poeple in them. [#1620798]

Blocker and Zachary have spotty coverage at times. [#1620807]

I wish that the department labs, such as the MEEN lab and the ECEN labs loaded the same as the OAL. Thus capable of retaining preferences. [#1620820]

In the Blocker building, internet connection is faulty. I can connect with my wireless devices, but then cannot access the internet. I'm not sure how to fix the problem. [#1620841]

There are tonnes of blind spots on campus and where there is service, it is usually very low signal strength. I think updating the routers and rebuilding the network map will result in much better performance. [#1620843]

This hasn't been too much of a problem except in a few random patchy spots. [#1620848]

Having taken a couple of classes in Blocker, The Wifi was not consistent in every room. [#1620871]

Wireless access is much slower in some lecture halls (Primarily Chem Building and Zachary) due to volume and distance from AP. It might be appropriate to upgrade the Access Points in these locations to 802.11ac [#1620874]

My devices can not access the internet service, even following the instructions provided online. [#1620877]

Good [#1620882]

again, this is pretty crucial on such a large campus [#1620893]

Incredibly important to have reliable internet, not just in the dorms. Areas with many users are especially problematic [#1620894]

This is true where it is available. [#1620938]

Within the same building (e.g. psychology) service can fluctuate between entirely reliable and consistent to minimal and unusable. [#1620971]

For some reason I always have trouble accessing the internet in Blocker, which can be really annoying. And it annoys me that I can't use the regular tamulink in the Health sciences building. [#1620975]

well [#1620986]

In some buildings (Heldenfels and Blocker manely) I often get disconnected because the internet is too slow. Other areas (Corps Dorms) operate very smoothly [#1620997]

The internet is consisent except for I found Zachry has problems with connectivity and speed. [#1621017]

When I use wifi in lab or classroom, it is the worst place for wifi since many people are connected at the same time. [#1621023]

The internet is great [#1621026]

Perhaps more Wireless Access Points, perhaps making the average WAP saturation across campus more dense [#1621031]

The wireless access points you guys isntalled did not expand to include coverage in parts of where i go (mostly central campus near MSC). What you guys are implementing is not the best wireless equipment. Please do research and homework before implementing more wireless access points. [#1621034]

N/A [#1621035]

My phone does not stay consistently connected to the wireless. Sometimes in buildings my wireless will just stop working or no longer be able to connect for a few minutes, for no reason that I can discern. [#1621036]

In some classes, especially classes with a higher capacity, the internet constantly becomes unavailable, probably due to the sheer number of devices trying to connect to the routers at the same time. [#1621043]

The internet service is sometimes inconsistent and slow. It is an essential service and should be operating flawlessly 100% of the time. [#1621082]

While there is internet access in all buildings, some networks are barely usable. Particularly bad is the engineering buildings. The signal strength is fine, as I can get full Wi-Fi bars most places, rather the bandwidth is not adequate for the load. This is only for Wi-Fi, as I can load webpages fine in the OALs. More routers or switches would be a good idea, as they will provide more Wi-Fi bandwidth. [#1621091]

Recently this seems to be improving, but I've sometimes had trouble connecting to the WiFi on West Campus (specifically Mays Business School) with my MacBook Pro. Generally, this can be remedied by restarting my computer, but that's kind of a hassle if I'm in a time crunch. [#1621123]

It would be nice if the wifi extended to the zone around the Trigon, as I often want to check the bus schedule or transportation information and cannot get a connection there. Otherwise, I love the ability to get wifi across campus--it's a great service for those of us without expensive internet-connected phones. [#1621139]

The internet availability in Kleberg is incredibly bad. Please consider adding routers or increasing the bandwidth in this building. [#1621155]

In some of the buildings, I do not get service. It is not a once in a while thing, I sometimes don't even bother to bring my laptop in to take notes because I know I will not have access to the wifi. Make the service more consistent throughout the campus. [#1621165]

see above comments [#1621202]

In many of my classes wifi is not good at all it goes and comes. [#1621234]

Quit requiring a username and password for easy access. [#1621239]

I know it is hard to provide internet services everywhere. For me personally, I wish that connection/bandwidth was stronger in order to handle the demands for internet usage intra working day. West campus can get very slow at times. Also, Heldsenfeld and Evans I experience slow internet. Another problem but don't think it can be fixed is that my phone will pick up the signal when I am outside (the wireless signal is very weak that the internet is pretty much unfunctional). So, I end up turning off my wireless connection on my phone each time in order to use my 3G data. If there is a way to prevent access outside of the buildings, that would be cool. Thank You [#1621263]

There are times I get knocked off the connected, and have to connect again every time, with my password. [#1621276]

Zachry has a really hard time with internet signal -- with much of the Computer and Electrical Engineering going on there, I can understand that their is a big demand, but the service isn't meeting it at all. [#1621286]

The Wi-Fi often kicks my computer or iphone out of service. It has done this several times to not only me, but my roommates, fellow students, pretty much everyone I talk to has had this problem. It's not too bad, only a minor inconvenience but still something that shouldn't be experienced as often as it is (about once a week). Also in the Chem building for some reason, I can never get the Wi-Fi to work properly on my iphone. [#1621290]

My complaint on this is sometimes in buildings, but mostly in many outside areas where the signal diminishes. I just feel that we should make our wifi the best and in turn have wifi in as many places so that when a student is walking and using apps or the TAMU app the data can load faster and FREE for them. [#1621389]

This, too. [#1621398]

The internet in Zachary is really sloppy. [#1621413]

The internet in the Zachry building is so slow I usually just give up trying to connect to the internet [#1621417]

West Campus: Aggie Cafe and Wehner room 113 have unreliable WLAN access/speed [#1621436]

Add more routers for auditoriums. I can be in class trying to access my teachers notes on my computer and the internet gets supper slow because sooooooo many people are using it it one room. A class room with like 200 people. [#1621454]

When I'm moving across campus with a device using the internet, the connection frequently drops and reconfigures. I'd like to be able to keep moving and still use the internet reliably. [#1621465]

Excellent internet speed on the school computers. Just the wifi is a little bit disappointing [#1621475]

No question that it is expected of the campus internet provider to provide reliable service when we are taking online, timed tests assigned by representatives of A&M. To not provide this is a breach of duty. [#1621519]

Internet is a very important part of most classes, its very important to be able to get online anywhere on campus! [#1621523]

The Wi-Fi that is offered on campus interfered with my anti-virus system on my computer so I had a difficult time at first getting good service. But we fixed it after a lot of frustration [#1621536]

Certain buildings do not pick up the wireless internet as well, therefore it runs slower. Every building on campus where classes are held should have high quality wireless internet service. [#1621558]

Wireless internet in the Zachary engineering building is pretty slow at times, so that could be an area of improvement. [#1621566]

In some places there is no good coverage, Trigon is an example where I'm on the bus, I don't get good internet or cellphone coverage! [#1621585]

The wifi in some buildings like Blocker and HECC is really bad. Half of the time I cannot connect to the internet so it would be great if something could be done about increasing the reliability of the connection in buildings. [#1621623]

Because all assignments require some accessibility to the internet, I have to be in areas on campus with an internet connection. If there are landline ports, I prefer to plug in because the wifi inconsistent. [#1621655]

It's nice to have wi-fi will hanging out in the park near the allumni center, but in some areas outdoors trying to use wi-fi to pull up a map of a building does not happen. [#1621657]

I love having internet all the time [#1621696]

There are several buildings on campus that internet access is always spotty in or very difficult to connect to in the first place, particularly Blocker and Zachry. It would be great if this could be improved as many students, including myself, can not actively participate in learning sessions, classroom activities and complete homework when we can not connect. [#1621699]

Who also doesn't want this? [#1621705]

Mac compatibility with wifi needs to be improved. [#1621723]

Wireless internet speed is often a problem when trying to use iClicker-go in large classrooms. [#1621785]

There are different buildings around campus that I am unable to get reliable internet in. [#1621796]

This is very critical for me. Any enhancement to existing service is welcomed. [#1635581]

blocker wifi is terrible, everywhere else it works great! [#1635595]

This is for sure a must. Being able to access ecampus and other educational or TAMU sites is necessary in class. [#1635596]

CAN DO BETTER [#1635618]

Sometimes my laptop will not want to connect to tamulinkwpa even after I enter my username and password. As soon as I do, I will be prompted to re-enter my information. This usually takes about 3-4 times for me to enter my info for it to finally connect, but it is slow to connect to wifi once the system accepts me. Sometimes I've had to restart my computer for it to start working again. This rarely happens but it's very inconvenient when I need wifi to download lecture notes from ecampus and my professor started lecturing already but I can't even access the internet for a few more minutes. I've had this happen to a few friends as well. [#1635624]

Most areas are great but a few I frequent (especially the O&M building) have access to the wireless but with bad dead spots. Wifi is there, you can try and connect, but you'll never get on or if you do you're

disconnected shortly. This is an irritation largely because that dead zone is where my office is. [#1635630]

I typically don't get wifi service in Blocker, or most other classrooms across campus, even though they're supposed to be wifi hot spots. I don't know how that would be fixed either. [#1635633]

It may just be my phone, but my dorm room wifi constantly drops and then signs back on again. Also, my wifi internet is noticeably slower than the internet through my ethernet. In Zachary 102, I can connect to the wifi, but the Internet is terribly slow. In Blocker 126 half the time I can connect to the wifi, but the internet is so slow that there is no point to it. [#1635657]

Get better Wi-Fi in Kyle Field as well as Flag Room!!! [#1635675]

Improve continuous connectivity in buildings, especially Blocker. My laptop is constantly scanning for connection to only achieve it for a few minutes, then loses connection again. Often losing work. [#1635686]

I think more wireless routers in buildings, better infrastructure, and less tolerance for bandwidth hogging social media would go far to alleviate some of the problems. [#1635688]

The internet work doesn't consistency. sometimes it may disconnected that annoy me. [#1635715]

In many building like Heldenfels and Halbouty it says I am connected to wifi but nothing will load. [#1635726]

While campus internet is alright if you're using a campus computer, it's very slow when students bring their own laptops. Anytime I have my laptop on campus, it takes me five times as long to get something done versus just using a campus computer. While there are a large number of computers available, during peak times around finals and exam dates, it's nice to be able to bring my own laptop to get stuff done and I currently can't do that due to the unreliable Wi-Fi. [#1635735]

More wi-fi access in Richardson. It's spotty. [#1635751]

the HECC building in particular seems to have trouble with maintaining the wifi's speed/dependability. [#1635769]

I don't know how i could accurately explain how increase the internet service as there are times when i am in need of the internet service and i have to go into the buildings just to send an email. Perhaps more towers? [#1635781]

Campus internet needs to be fast and reliable not only for studies, but also for my job on campus. It is important especially when a lot of people are online. [#1635811]

I do not get internet at the Rec, the Chemistry Building or blocker, and sometimes even have trouble in the MSC. [#1635814]

Sometimes my computer does not connect to the internet due to a change in password. Each time this happens I have to go to the MAC store in the MSC to fix the issue. [#1635815]

Internet doesn't work well in some buildings, such as blocker. [#1635820]

Goes in and out often [#1635823]

There are a few wifi dead spots in Wehner [#1649612]

Older buildings have a problem with wireless internet reliability. More wireless infrastructure seems to be needed in large lecture halls. [#1649646]

While the internet service has been much more reliable in the biochemistry/biophysics building, last semester the probability of having internet access was closer to 50%. Since the majority of my classwork involves looking up published articles, losing internet access inhibits my ability to be productive in between classes. [#1649669]

Same as above answer. [#1649674]

Making sure every room has good Internet connectivity even during high usage. [#1649719]

Internet service in Zachry is poor. Slow. [#1649732]

I know myself and many of my friends have trouble with the internet being slow at times in Wehner. It also seems that many of us get kicked off the wifi when we are using mobile devices and it makes us manually connect and at times log in to the wifi network. [#1649803]

This is also very important. Sometimes the service does not work as well as it should. [#1649808]

There are some areas on campus that have slower internet connection. Closer to the vet school, for example, the internet seems to work slower. [#1649813]

When using the campus wireless internet connection in buildings identified as wireless hotspots, I still very frequently lose internet connection for brief periods of time. It is almost as if the connection "cycles" or causes a reset every few minutes. This is especially inconvenient when trying to conduct a video meeting with colleagues in other places. [#1649816]

There are internet issues at Blocker, which is where a lot of my classes are. I have trouble connecting with the wifi and spend about 5-10 minutes every time trying to connect by logging in and in and in. [#1649826]

Some buildings like the Psychology building need better wireless internet connection. [#1649838]

The internet connection is sometimes really weak in classrooms which is very frustrating to not be able to send information to group members right then and there. [#1649852]

Various parts of Zachary Engineering Center have spotty WIFI connection. Particularly 104B [#1649856]

The internet on campus, like in the buildings and lecture halls for example, is pretty good actually. [#1649865]

I have no problems accessing internet on campus! [#1649897]

in wehner, service can be a bit spotty [#1649914]

This is extremely important to me, due to my lack of wireless coverage walking through campus. When the wifi cuts out it can completely mess up whatever I was trying to access. Implement a better wifi server to reach more areas of campus that aren't in or consistently near a building. [#1649915]

This is a big thing I mentioned above. its mainly the issue of too many connections to one router. The connection can be too weak and kick you off. Also, the connection can lag extremely. [#1649942]

Internet connection nowadays is imperative. [#1649967]

The access to wi-fi itself is reliable enough, but some zones can't handle the influx of 200+ students sitting in one classroom. If the traffic can't be handled, the wi-fi router isn't of much use. [#1650005]

Internet can be slow in certain buildings. [#1650028]

The main problem with internet occurs when a class starts. When everyone gets to class, their phones connect to the wifi and are constantly communicating with it, slowing it down considerable. By the time class starts, the wifi in some classrooms can become almost unusable which can get annoying when you are trying to use your laptop in class. You might want to consider better or more routers per classroom. [#1650032]

Yes. It screws me over when I am taking online exams and quizzes when the internet service is unreliable! [#1650054]

The Most Important since almost all information is online [#1650073]

I always lose wifi on my phone. It randomly disconnects all the time and I don't realise I'm using up my data. [#1650098]

Have more Wi-Fi hotspot routers for popular places, like Zachry Engineering Center and Blocker Building. I can hardly connect to the Wi-Fi in those buildings. [#1650156]

Is it possible to get wifi across all of campus versus having many mini networks (kind of like how UT has)? So that means, having wifi while walking around campus. [#1650157]

It doesn't work for too many computers in Burkhart Auditorium [#1654271]

The service in Blocker and ANIN are sometimes not as good, but overall the service on campus is great. [#1662855]

See above. [#1665624]

Wifi in BSBE 115 is ultra weak. It constantly fluctuates when good, but 5 min before class time and during class time, it is very slow. Downloading a powerpoint that would normally take 30 seconds in the library takes more than 5 minutes in that room. [#1707299]

I like to study outside a lot and I have noticed that the wireless internet is sufficiently slower on parts of campus that are outside. [#1707334]

The campus WiFi service does not operate consistently in several of the buildings my classes are in, including Blocker, Halbouty, and Zachry. This is frustrating because it often prevents me from taking notes on my Google Drive during class. [#1713988]

Having a campus Internet service that is fast and that provides speedy access to Web sites and rapid downloads.

It seems pretty fast most of the time [#1618519]

Wireless at tamu never works [#1618521]

as students we use internet for everything and since there is a lot of us here paying A LOT of money, we deserve the best and the fastest internet, especially wifi [#1618595]

The booster in addition to the routers should help solve this problem. [#1618600]

The wifi is kind of slow sometimes so if you are trying to download the class lecture right before class it probably will not work [#1618723]

this is needed for email attachments or homework uploads. [#1618757]

Blocker wireless internet is awful [#1618817]

i think the speed is pretty good across campus when i have it. [#1618834]

The bandwidth during peak hours isn't enough and videos which need to be watched buffer too slow. [#1618896]

Sometimes the internet is extremely slow in the Zachry Engineering Building. This may be a building or usage specific issue, but speeding it up would be wonderful. [#1619012]

Our wifi is at a pretty steady level (from what I can tell) unless the users are in too dense a space, and then it doesn't work at all. [#1619066]

Corps dorm is unreliable and often as slow as dial up especially during heavy traffic hours 1600-2200 [#1619089]

Again, to be considered a top university this is a must. [#1619113]

I get awful service in Richardson [#1619118]

The internet could be a little faster. It works and gets the job done, but waiting on it is annoying. [#1619120]

The wifi in Zachary barely work in the moments it decides to. [#1619122]

The faster the internet the less annoyed we can get by the computer speed and able to stay more focused on the important things. It also allows for team coordination. [#1619174]

The internet feels fairly speedy! [#1619196]

It is dependent on time and the number of student in campus. Usually, it is fastest in the morning and at night. sometimes, it is a little hard to find wifi in case of peak time. [#1619220]

The direct connecting services offered in labs and OAL's is adequate I have great success with these avenues. [#1619248]

Internet connection is huge in our day and age, and there are too many places on campus where it is not available [#1619292]

The speed of the internet in many of my classrooms is less than adequate. it gets bogged down by a normal number of students attending class and using their devices. [#1619356]

None [#1619387]

Very important and unfortunately the internet here is rather spotty on west campus and has different loading speeds. [#1619404]

Internet coverage tends to be frustratingly slow and is lacking entirely in certain buildings/classrooms on campus. [#1619437]

When inside lecture rooms internet speed tends to drop well below what I would consider acceptable. There is usually a loss of phone data service and internet service through TAMU which renders my phone and laptop just about useless. [#1619465]

Zachry needs improvement [#1619526]

In some classes it takes a while to download PowerPoint slides from either e-campus or e-learning. Most of these files are less than 15mb and it still takes several minutes. [#1619552]

very important! but i think a&m does a good job with that. it's important to stay up to date with the newest "fastness" [#1619618]

Speed it kind of an important thing to me, but it doesn't matter as long as there is an Internet connection at least. [#1619658]

Slow internet is difficult to deal with especially when doing assignments. [#1619689]

NEEDS improvement... [#1619707]

The wifi doesn't reach far enough beyond the buildings to be of any use outside. It would be helpful if the signal could extend a little beyond the buildings so if I'm working outside I can still use it. [#1619714]

The internet gets really bogged down in classrooms with 100+ people. [#1619755]

I constantly get disconnected from the wireless when in my room or in a crowded area. [#1619756]

Most of the time Internet is okay, but I don't think I would call it "rapid." [#1619757]

The internet is usually very speedy. [#1619783]

It's fast, depending on where you are. Many places in many buildings don't have fast wireless internet. [#1619789]

Fast download speeds help with transferring data from remote machines (where it is generated) to local machines (where it is processed) [#1619833]

The is SUPREMELY Helpful. [#1619842]

For websites in the US, it is quite good. But for some foreign ones, it is not the case. [#1619897]

When things run slower you get less stuff done [#1619904]

Campus Internet is unreliable, and is often not available in the classroom or if it is it is VERY slow. It's frustrating not to be able to download what I need for class. Seriously, spend some money on this, we are such a big university and I care about this more than "updating" the look of our campus. [#1619926]

Campus speeds and bandwidth must stay very high, and be regularly updated and improved. [#1619978]

The wifi is super slow [#1619992]

Having internet that is a little faster would be nice because when completing online homework occasionally the connection times out and all work is lost. [#1620023]

Internet in biochem building is consistantly very slow [#1620025]

The internet on campus is very slow and takes forever to load. [#1620040]

ZACHRY WIFI IS AWEFUL! [#1620054]

The campus internet is decent, but it occasionally disconnects for no reason. [#1620077]

The internet in Texas, it seems, is horrible. There is no reason why the school's internet is slow too. [#1620122]

Better internet speed is necessary [#1620156]

Blocker and Zack need upgrades ASAP [#1620178]

The tamulink network is very effective, but the CVM wifi is spotty at best and less in our classrooms. Most professors upload their powerpoints or notes right before class, and all 134 of us trying to download them rarely works for more than half of us. [#1620207]

yeah- it's fast. just, occasionally that it's not [#1620215]

Internet speed is to be increased substantially. [#1620243]

The internet service at the moment does a great job of providing fast and reliable service. However, it can get slowed down at rather inconvenient times. With the projected increase in students attending Texas A&M I feel that the internet performance under such high demand is essential. Campus needs to be a place where students can always rely on the internet due to the increasing amount of online intensive work and demand educationally. (I live off campus and frequently come to campus for improved internet) (MSC seems to be the best area for wifi) [#1620248]

I really don't have any complaints about the system. My internet connection is great. Keep up the great work. [#1620301]

Downloads are not allowed campus wide from what I have seen, such as plugins for important things like textbooks that students like me have to read to pass my class! [#1620327]

The websites are so slow at times [#1620358]

i think that the internet is OK. [#1620437]

This seems to work well 99% for me. [#1620453]

internet service degrades in BSBE115 & bio/bio rooms when many people are connected [#1620467]

Could have faster download speeds [#1620492]

Yes [#1620510]

when the campus is crowded, the internet connection is really slow. [#1620586]

Blocker building needs some improvement. During rush times you might as well go somewhere else because you're not going to get any work done. [#1620696]

TOO SLOW [#1620727]

The internet on campus is much slower than I expected for a university of the size and prestige of TAMU. I was taken aback when I first got here and often go and make tea while waiting for a website(usually its a TAMU site that gives me problems) to load. [#1620730]

It is usually fast and reliable. [#1620765]

Speed is inconsistent [#1620804]

Blocker wifi is to slow. [#1620807]

Its not consistent. Especially with computers within individual departments. (AKA, the laptops in ZACH 203 have a very slow response and glitch frequently) [#1620820]

The speed is satisfactory, but can always be faster [#1620824]

I think the Campus internet service is great and reliable and operates consistently across campus BUT the wifi in the dorms is horrible! The only consistency is that it will disconnect you and I assure you it's not my laptop. It might be that i'm just in a blind spot but regardless, it really agitates me. Especially for how much we pay for the dorms. [#1620853]

n/a [#1620862]

Sometimes the internet is really slow. I realize this happens, even at my own home when nobody else is online, but with the number of students we have here, this is a crucial feature [#1620893]

internet has been slow and causing issues in various areas of campus. Particularly in the chemistry building. [#1620959]

I would definitely encourage having wi-fi all over campus including in areas outside of the buildings. [#1620980]

The internet is fairly fast, and I have not had any widespread problems at all. [#1621017]

Once the connection is secure, I would say internet is good and speedy but there are so many places the connection is not stable. [#1621023]

N/A [#1621035]

In some buildings the cellular signal is not very good or non-existent. I would suggest improving the cellular reception by checking which buildings have poor reception and see what can be done to improve it. [#1621079]

There is no issue most of the time. But on occasion there are service disruptions. [#1621082]

Great speed usually!! [#1621098]

The speed is ideal [#1621155]

When I do get internet access, it is generally pretty quick :) [#1621165]

Some buildings that have a larger volume of students slows down load times for websites [#1621251]

Due to the buildings, there are many areas on campus where no wifi can be found. [#1621284]

I'm not sure why, but sometimes the Internet is very satisfactory in being quick and responsive, but at other times it can be very slow, especially on computers at the SCC. [#1621290]

There are a few areas on campus that get congested with a lot of students using internet and it slows down a lot and that is very inconvenient. One of the areas is in blocker by the cafe. [#1621383]

Texas A&M is one of the best colleges in the world, let alone the USA. We need to have this down, I understand there is only a certain maximum speed that you can have; however, we need to have this maximum. As well, this will encourage students to rather use on campus facilities in turn becoming more

productive, more involved in the TAMU atmosphere, and become more attached to the University and their grades. [#1621389]

This. This, this this this this THIS. [#1621398]

Unfortunately I end up doing some things last minute, and I become dependent on a fast and accessible internet during the day. [#1621426]

Sometimes when I am in Zachry, a webpage takes a minute to load. It is difficult trying to do assignments when I can't access the class website. [#1621428]

Campus internet seems so be much slower at night. I assume this is from the amount of usage. This is when students need internet the most. In the modern era, we can't live without it to do our homework. It would be nice if more servers could be added to enhance speed during high traffic. [#1621433]

wifi connection are not evenly distributed [#1621461]

Why does Howdy Email have to open another window? I would like my browser to be able to memorize my NetID and password. [#1621483]

This may not be a priority, but at least fast enough to do the work that is assigned online by ALL classes. [#1621519]

Internet in class is used all the time. Sometimes there is problems with internet in the Zachary building and can be very inconvenient during class. [#1621523]

The wireless consistently inconsistent. Somedays it's lightning fast and somedays it's slower than cold molasses. [#1621525]

Increase your bandwidth or something so that there aren't huge changes in speed across campus or with minor fluctuations in local population [#1621611]

This is my most important factor in technology, speed is a necessity and downloads couldn't be more important. [#1621637]

Everything I do for school requires internet access to a certain degree, whether its accessing a course or finding articles for a research paper. The longer it takes to load resources the longer it takes for me to complete assignments. [#1621655]

Who doesn't want this? [#1621705]

Wireless internet speed is often a problem when trying to use iClicker-go in large classrooms. [#1621785]

Again, sitting in class a good wireless network would make using necessary web sites easier. [#1635596]

NOT HIGH SPEED NETWORK [#1635618]

On my cell, accessing any website takes a really long time, and often the service times out so that the site isn't loaded at all. I don't know how you would improve that. [#1635633]

The internet is really fast and awesome when connect by ethernet, but on wifi it is noticeably slower. [#1635657]

Having fast internet is important for us students. [#1635670]

Need better infrastructure: cables, wiring, and T-lines that can handle the increased load we are having to put on them. [#1635688]

Ecampus is one I have trouble with constantly. But that may just be specific to ecampus [#1635713]

The speed is pretti good [#1635715]

The school has fast service however connection fails in certain locations [#1635717]

While campus internet is alright if you're using a campus computer, it's very slow when students bring their own laptops. Anytime I have my laptop on campus, it takes me five times as long to get something done versus just using a campus computer. While there are a large number of computers available, during peak times around finals and exam dates, it's nice to be able to bring my own laptop to get stuff done and I currently can't do that due to the unreliable Wi-Fi. [#1635735]

Most engineering buildings do not have very good wireless connections. They are slow and the cellular service also stinks in them. [#1635740]

3rd floor Zach is horrible, more, newer routers, more rec availability [#1635741]

When I have access, it's as fast as I need. [#1635751]

the HECC building in particular seems to have trouble with maintaining the wifi's speed/dependability. [#1635769]

Faster is always better if the capacity is available. [#1635829]

I won't lie. Occasionally I procrastinate on a quiz or essay that is submitted online, so it is always great to have internet working! [#1649615]

Improve speed in older buildings. Zachary is a notable example of a building with poor wireless internet access. [#1649646]

More modems in the halls? I do most homework in my room but my room also happens to be where I get the worst wifi service. [#1649865]

The internet speed is good. [#1649894]

Sometimes loading websites can be very slow, especially ecampus. When I'm in class sometimes I need to download the powerpoint my teacher is teaching from in order to take notes and it will take the full class period. [#1649895]

its usually fast, but can drag on busy days [#1649914]

Once connected, most service is plenty fast. [#1649917]

I am not entirely sure where to get help for technology services so maybe they could advertise it a little more or have offices in more than one place on campus. Maybe there should be one on West Campus and Main Campus. Just a suggestion! [#1649963]

We are here to learn. We do not want to waste our time waiting on a slow Internet connection when we pay thousands of dollars every year to attend. I believe that our sizable tuition fee should provide the best Internet connection available. [#1649967]

This is very important because I am always on the go and I must be able to access the internet on my device in order to download homework materials and notes. [#1649976]

VERY IMPORTANT! [#1650054]

The wifi is generally fast across campus [#1650098]

Yes, works like a charm. [#1654271]

The internet is fairly good in most places. However cell phone service lacks particularly around Blocker (even when outside of the building). I've had a few important calls dropped in that area. But overall I'm satisfied with campus technology service. I love the free computer repair center! [#1662779]

Internet is usually good, especially in library, but when there are lots of people on the server, it is discernibly slower. [#1707299]

Having wireless Internet coverage in all of the places that are important to me on campus.

I cannot get any service in certain rooms in Kleberg. Nothing. No phone service or wifi. [#1618480]

Blocker wifi is really bad [#1618482]

The wireless system is awful especially for iOS and Mac users. The certificate appears to expire roughly every 10 minutes and the device has to go through the whole process of reconnecting to the network. This is especially annoying when trying to skype with a collaborator on a project. [#1618490]

This is very useful when having to travel with a laptop. [#1618493]

Better coverage in between buildings. Academic plaza is spotty blocker has some issues too [#1618519]

Internet went out while doing this quiz [#1618521]

The WIFI in Zachry does not work at all. It is impossible to study there or to access any resources online. [#1618525]

There are several building- kleberg, heldenfelds, and even sometimes wehner, that have terrible service but are very important building for a lot of students! This should be fixed! [#1618570]

Sometimes in HFSB the internet is slow [#1618574]

Blocker is still really spotty in service and hard to connect to wifi or stay connected. [#1618576]

On walkways of other places outside of buildings we lose connectivity making it troublesome having to get inside a building to get coverage. [#1618581]

make sure wifi is strong and available throughout all of campus [#1618595]

So far coverage has been great. There are times outside (for example, studying outdoors) where it would be nice to have but I understand that at times may not be possible. [#1618598]

Instal routers and boosters in all buildings. [#1618600]

Some open space as parking lots. [#1618601]

Coverage outdoors isn't as good. [#1618621]

Many buildings such as Heldenfelds and Blocker has poor/no wireless internet access. [#1618638]

Certain areas of msc do not receive cell coverage and slower wireless [#1618694]

Please fix the wireless internet in the 223 cluster of classrooms in Zachry, and just Zachry in general! It is so slow. [#1618702]

This is very important, there are some spots at the University that have weak signal or no signal [#1618713]

Wireless access should be accessible all throughout campus but it is not. Some buildings you can't even access the wifi at all [#1618723]

Along with the buildings i don't get cell service, wifi is useless in CVLB and blocker most of the time, giving me no wireless internet at all. [#1618727]

When I use wireless internet at Evan's Library it often overloads my computer and freezes. I know it is the wireless because when I am in my dorm room using my ethernet cable or at home using wireless my computer works fine. [#1618746]

I lose it sometimes walking from class to class which can be annoying school wise because sometimes I like to see what is on the syllabus for the day on my way to class. [#1618783]

Is very important [#1618806]

Hard to access howdy when there's no cell service [#1618809]

Yes, like I said before a few places lack service but it'll be awesome if I would get wifi all across campus [#1618820]

blocker and zachary have terrible coverage. [#1618834]

areas without /with low wifi - the area between Kuldos bldg and Rudder tower and Trigon area. Center campus area is key to have wifi. [#1618845]

Wireless Internet isn't consistent throughout campus. Extended wireless access needed in the older North side dorms. [#1618851]

It would be nice to have better wireless Internet coverage in Wehner. [#1618880]

This is very important to me. In my building, wireless coverage is very scattered. One side of my office has great wireless, but if I move to the other side of my office, the wireless doesn't work and gets disconnected. It is very frustrating. I understand wireless being scattered between buildings, but not within one room of one building. It would be great if this was improved :) [#1618890]

Wireless is really bad in Blocker and CVLB. Improved wireless in Zach would be nice as well [#1618898]

A lot of the buildings on campus such as Zachry and Blocker have spotty wifi access at best. It would be nice for coverage to be updated in these facilities. [#1618937]

Blocker. What the heck. [#1618939]

VERY IMPORTANT! [#1618957]

good but still some problems faced [#1618976]

It's important that we have access to Internet in critical places such as library but also in not common places maybe something spontaneous can occur and you would like to have access in that place at that time to the web and you do not have access. [#1618992]

The vet school has MANY Wifi dead spots. Please fix this! [#1618993]

certain areas are dead spots for wireless - even moving from one room to the next on the same floor. [#1618995]

I cannot connect when I am sitting outside studying. [#1619019]

Extend the wireless internet to areas around campus as well and not just within buildings [#1619037]

Wifi generally works very well. The exception is in large lecture halls before classes begin when everyone is trying to use the internet and no one can actually use it. [#1619066]

wireless coverage is weak and disconnects even inside the buildings. coverage should be increased. [#1619092]

There are times when I am within a building (Wehner) where I have neither wireless coverage or cellular service. [#1619093]

This should already be done in my opinion. This is necessary to be considered a top of the line, modern school. [#1619113]

The main important place to me on campus has bad service. [#1619118]

I usually have internet so no complaint here really. [#1619120]

Internet is slow or non-existent at some sporting events such as football [#1619126]

Kleberg classrooms are really bad at wireless internet, also some places in blocker [#1619141]

Zachary needs much improvements to its internet access on laptops tablets and mobile devices [#1619168]

This is also huge. Walking between classes is usually a problem and some parts of a few buildings have very bad or poor access. [#1619174]

Again, make wifi detectable outside of the buildings [#1619219]

sometimes, some places including basement that there is few people movement is not necessary for good wifi. [#1619220]

Add wifi routers external to campus buildings and at sporting events (baseball) [#1619224]

Not all of the buildings have wireless internet that connects either at all or consistently. The biggest issues are in the MSC, both the Student Programming Office as well as the basement, as well as Rudder Complex. There are many student who study in Rudder and the WiFi is unreliable. [#1619225]

Hobby hall does not have wireless internet coverage, or at least it didn't the year I stayed there (Fall 2012- Spring 2013). Other than that, you can get wifi almost anywhere on campus except for outside. That would be neat if we could get wireless routers throughout the outdoors of campus. Probably too expensive and unfeasible though. [#1619226]

If possible, having a WiFi access point at bus stops would be handy when waiting for a bus. [#1619240]

I think wireless coverage is not a problem because sometimes it just goes off and there is nothing we can do about it. Rest all works fine. [#1619260]

This extremely vital due to that everything now a days is done through the internet, even universities are online. So having the opportunity to do my homework anywhere on campus with my peers or a last minute things is very helpful. This university has done an extraordinary job to supply us with wireless internet, however, in a few parts it can be unstable. [#1619268]

There are several dead zones that I would like to be able to get signal from while there. [#1619269]

The wifi on campus is pretty good. It's better if the wifi is more organized in positioning, I.e. When at bus stops, the wifi from the adjacent buildings are not strong enough. So neither does the wifi work nor does the 4G kick in. We manually will have to turn off the wifi . Have faced this problem pretty often. Specially in areas with dense building coverage like Ross street. [#1619282]

Having WiFi across all campus is important [#1619301]

Not very good in many buildings [#1619311]

My phone loses wireless connection all the time. The internet connection is not very stable. [#1619337]

I have experienced the convenience in most of the campus buildings. However, the out-side-of-bulilding (on campus) does not perform well to me. [#1619353]

Its 2014, every dorm, building, room, bathroom, study room, study nook, basically everything that is inside a building, should have wifi. [#1619356]

I'm a vet student. Sometimes we have problems with the wifi not working consistently across the school. This can be frustrating because most of our teachers post their powerpoints online for us. [#1619393]

Goes in and out in Kyle field [#1619399]

I would like to see more service on west campus [#1619404]

I don't have wifi service when i'm walking on campus. In buildings I usually have great service. Its really slow in a classroom with a lot of other people using the internet. [#1619408]

There is not service in Blocker [#1619411]

Sometimes my data plan is running low and I need to start using Wi-Fi and some places on campus have really bad reception and that can be a real problem sometimes. [#1619434]

Internet coverage tends to be frustratingly slow and is lacking entirely in certain buildings/classrooms on campus. [#1619437]

Spaces between building do NOT have wifi connectivity - typical example: fish pond, spaces near annex/evans library [#1619445]

This is so important! Buildings like Blocker and Kleburg have zero to little wifi in classrooms. [#1619494]

Its really important for me to have internet coverage in every nook and corner of campus. That helps me do my work without constraints. [#1619506]

A lot of the buildings do not have great wireless or cell phone service. Blocker and Zachry are the worst that I have noticed. [#1619512]

Get more wireless routers in older buildings such as the Psych building!! It's a HUGE problem there! Same with some of the buildings on west campus! [#1619513]

In my office, where I most often work, I lose internet access as often as every three minutes. This is very frustrating. [#1619523]

Overall it is better than other universities my friends attend, but occasionally it is difficult to connect to wifi in some lecture halls. It is only a problem to me when I try to look at my teachers websites during class to get supplemental notes. [#1619552]

Wireless coverage could be extended to a more widened range. [#1619559]

Kyle Field offices, where I work, are dead zones [#1619567]

Wifi is sometimes weak in campus buildings. [#1619568]

Blocker building has to have the worst WiFi signal ever. Its frustrating to have to spend time there because I can never use the internet due to the huge lack of WiFi. [#1619588]

Zachary is very bad about this. I don't have any suggestions that would be useful. [#1619641]

In some of the older buildings on campus, such as the Chemisty building, I have trouble connecting and staying connected to the internet during class lectures. It's difficult to look up information needed when the internet goes in and out. But otherwise the internet is not an issue at all with me. [#1619648]

i have experienced problems before when it comes to recieving wifi in the rec center. [#1619651]

The coverage is pretty good here actually, but in some buildings where my class is, the wifi isn't that great. Example- Chem building. [#1619658]

This is most of the time great. We have had one or two issues in AGLS, but other than that it is good. There are buildings on campus with terrible wifi coverage however, (Kleiburg being one of them).
[#1619668]

This is very important to me. Since most of the assignments I do are online, it would be great if quick wireless Internet covers all of campus. [#1619673]

noen [#1619677]

Not as important but still helpful. Either to have internet connection from cellular coverage or wifi.
[#1619689]

Many of the building, like west campus and the psyc building, have terrible signal that cuts in and out. I suggest adding more routers to amplify the signals across campus and west campus. [#1619705]

Increase the number of access points across university. As an example, the service in the Trigon area is so bad, most of the time I don't have a WiFi service. [#1619708]

If it is the only connectivity option in a space, then it is necessary. [#1619728]

The only place I am consistently unable to get a reliable wifi signal is in the Blocker building. A lot of large classes take place in this building so I hope this can change in the future. [#1619731]

Mostly inside of the buildings it works very well. Outside of buildings the coverage can get to be very low. Setting up hotspots in side walk Barriers/poles might be effective. [#1619733]

Internet is vital to doing well in college. [#1619747]

There are some classrooms that I can not get the wifi to work on my laptop consistently. [#1619755]

Pretty good, I still have random spots where coverage breaks which is annoying. [#1619774]

Blocker does not have any Wifi or cellular service and this problem has been there got several years. I'm not sure why it hasn't been fixed yet. Hullabaloo Hall doesn't have very good cellular service and the wifi is often not working. Being a resident in this hall it's very inconvenient to have to go outside to send a message or make a phone call. [#1619781]

Zachary Wi-Fi IS TERRIBLE, incredibly fast ethernet but SLOW Wi-Fi especially in classrooms and in the main hall. [#1619783]

Again, coverage is spotty. [#1619789]

Wireless internet is unstable and unreliable in some buildings such as Blocker and Heldenfelds
[#1619818]

Yes [#1619841]

This is quite helpful. [#1619842]

I can never get consistent wifi on my laptop in the Kleberg building on West campus. [#1619881]

Im always using the internet for school so this is important wherever i am on campus [#1619904]

The most important thing is that I can access the live bus route timings from any place in the campus. Urgent email replies can also be sent. [#1619922]

The wifi in blocker still doesn't work half the time. [#1619924]

In some basement level classrooms, cellular service and wireless internet rarely works. [#1619930]

The wireless in some of the building basements is terrible! I have officr in Glasscock and very often can't work in it because my connection is horrible. It is very inconcvenient to not be able to use my own office because the wireless doesnt work well. Especially when I dont have an ethernet cable to connect to the hard line. [#1619932]

On school bus, I cannot get good signal. [#1619933]

Get good Wifi in the corps dorms [#1619941]

Better access around nice outside areas of central campus (ie academic plaza) [#1619942]

Having wifi in all classrooms that can handle the amount of students in there! [#1619952]

In a perfect world there would never be a lost connection or place with limited or no coverage. [#1619965]

Wireless internet in Blocker is often inaccessible. [#1619969]

Wifi should be able to cover all of the land area of main campus, including outdoors etc. it's ludicrous to expect less. [#1619978]

There are sometimes issues with the wifi in the first floor of the Blocker building, especially in and near the computer labs. [#1619982]

I would like to have wireless not only inside the buildings but throughout campus. Sometimes i have to just walk in buildings to be able to look something up while i walk to class. [#1619985]

Certain areas on-campus have very limited or no connectivity at all! For example, there is spot at the first level of the Langford 'A' building that has no wifi signal! The signal disappears in the elevator completely as well! Then, whilst walking from Fishpond to the architecture quad, there is patchy wifi! [#1619989]

Wifi is really crappy all over campus [#1619992]

wireless internet doesn't always work in/near parking garages [#1619999]

While all the academic buildings have excellent wireless coverage, i have experienced weak or sporadic wireless coverage in several places on campus. one location comes to mind is the rudder tower. [#1620003]

Need wifi outside between buildings [#1620004]

There is wireless in all the buildings where I need it, a few of the buildings could use an upgrade because the internet is slower but for the most part there is wireless all over campus. [#1620023]

Yes this is important because almost all of our classes somewhat rely on internet service. [#1620028]

I wish it were possible to have wifi coverage outside of buildings. Most buildings I'm in have very good coverage though [#1620035]

Some of the buildings have very bad internet service, again, especially Kleberg. [#1620040]

Add wireless Internet to agrilife research centers. [#1620072]

That is very important to me! I would appreciate it if there were wireless connections when studying outside such as academic plaza. [#1620086]

Many lecture halls have no working wifi and if they do it is so slow it can not be used effectively in class. [#1620096]

In large classrooms, it is difficult to get steady internet access. [#1620100]

Zachry 104B has a few weak/dead spots in wifi as well as a few other spots in buildings [#1620110]

Good. [#1620122]

I'm not sure what I could suggest here, but I'd love to have full coverage. Mainly because I use imessage, it's a hassle walking between buildings and not having my messages send just because the wifi dropped. [#1620127]

Cont. from question 1, wifi along military walk [#1620140]

Most of the heavily trekked through buildings have great signal strength. But I feel like the obscure parts of campus, say if students were studying in the grass of Simpson Drill Field, could are not receiving great reception. [#1620151]

I can tell that there are black spot coverage in some areas in the university. But overall it is very good. In WERC, the speed is much improved than last year. [#1620152]

There should be wifi in all buildings throughout the whole building with good speed and routers that don't take 5 minutes to connect to and drop the connection. ?? [#1620178]

I almost never have WiFi in the trigon. [#1620191]

The tamulink network is very effective, but the CVM wifi is spotty at best and less in our classrooms. On main campus it seems to be adequate and exceeding expectations. [#1620207]

it's broadly accessible [#1620215]

I was trying to get the internet on the bus to check emails but unfortunately the wifi didn't reach the location. [#1620228]

I experience the most trouble with getting wireless service in Zachary Engineering building and the MSC. [#1620234]

There are some places where the coverage is weak. [#1620243]

Blocker building seems to have poor connectivity and speed inside lecture halls [#1620248]

In certain building and rooms, HELD for example the wireless can go in and out which can be frustrating at times [#1620262]

Especially in classrooms. [#1620267]

Very important to me... It is essential for me to get my work done [#1620290]

Main buildings like heldenfels have terrible access [#1620299]

This is just something that would be nice and keep me connected with my devices [#1620305]

Very important in this day and age [#1620307]

In the basement of building [#1620312]

In kleberg I have difficulty connecting to internet and when I do its not fast. [#1620314]

I have a lot of problems with the WiFi in the Zachary building (where I have class) because of an overloaded AP and outdoors around the frequently populated areas of campus (like Military Walk) because there are few or no outdoor APs. [#1620344]

Yes,I agree [#1620348]

Corps dorms do not all have wireless at all times [#1620358]

having a wireless internet connection is a must now for schools and other buildings. there are some places where they don't offer wifi. it'd be really cool if there can be wifi all over the campus including outside [#1620384]

The wireless Internet is slow sometimes or it will not connect [#1620386]

If not cellular, at least internet. Coverage helps being connected. [#1620405]

I gave a score of 6 because the internet Wifi coverage is not wide enough. For example, when I am in Zachry Building(Room 104B), It's very hard for me to connect to the internet. And, sometimes, I couldn't even connect to the internet. [#1620415]

There are a few weak points in wireless connection, especially on the outskirts of main campus towards West Campus where several students commute to and still need provisions of the Internet, and even on the South side of the Corps dorms. I'm not sure what the general strength of connections are during peak and non-peak hours, but they need to be slightly stronger. With increased online presence required of classes, all students are always on-the-go and frequently need to perform tasks over the Internet, whether it be e-mailing teachers, submitting assignments, or checking grades. [#1620433]

i feel that the wireless connection is inconsistent in some of the buildings. Specially in zachary [#1620437]

VERY IMPORTANT. When you don't have internet in a classroom, it can be incredibly frustrating and hindering. [#1620441]

Because i use the interenet wirelessly more than I do wired because I use a tablet [#1620444]

This is very important. It can also be very slow though. [#1620453]

Internet service at the Ag Cafe on West Campus is very poor. My trips to Ag Cafe would be more enjoyable if this service was improved. [#1620454]

blanket the campus in wifi [#1620467]

Wifi should cover all of campus [#1620492]

In high volume classes the wifi slows down immensely. [#1620521]

I'd love to have wireless access expanded further. [#1620524]

Has improved since last year, but there are times when the signal drops/the speed is snail-slow. [#1620545]

Sometime I do have issues in accessing wireless network [#1620549]

While the internet is decent in buildings like Evans or the MSC, it is absolute garbage in Zachary, CVLB, PI R Squared, parts of the Annex, and in McFadden dorms, etc. I cannot consistently rely on campus wifi, and carry Ethernet cables with me when I need internet. Despite this, there is a lack of wired connections around campus as well. I'm basically at the mercy of the gods when I need an internet connection, with undependable wifi, and a lack of Ethernet connections, I feel limited to very few places with consistent internet connections. [#1620577]

When I go into work in the offices under Kyle Field, I can't get internet access. That is kind of annoying, but not a huge deal. [#1620581]

maybe my laptop wifi card is old, but I can't get on the wifi at the msc [#1620582]

I find this to be very important. This needs to be specifically addressed in the older buildings on campus (i.e. Kleburg, BSBE, Zachry, etc.) [#1620585]

Some classrooms have poor wifi/data connectivity-> this can be improved [#1620599]

Wireless outside the buidlings (between them) should be in place. [#1620613]

Be able to access during football games [#1620651]

The Wifi doesn't always work on my phone depending on where I am on campus. [#1620666]

Sometimes my wireless signal is not that great. [#1620681]

There are a lot of places where wireless is not available. Setting up more WAPs, or getting higher quality WAPs that can manage a broader radius would be very helpful. [#1620689]

This. is crucial in a students carrer. Missing an email can detriment a student 's career in so many ways. [#1620692]

The wifi outdoors is poor and often screws up my phone because it tries to connect to a bad signal. [#1620701]

YES. I WORK FROM MY PHONE [#1620727]

There isn't even good coverage in some of the academic buildings let alone any of the outdoor spaces. Please focus on improving wireless connections inside before worrying about getting wifi to all the "green spaces" [#1620730]

while the internet on campus is quite strong overall, there are several buildings that seem to have a weak internet strength. This might be because of heavy usage of the buildings or that they were under-prioritized when network improvements were being considered. A few buildings that come to mind are Zachry, Blocker, trigon and the chemistry building. [#1620733]

TAMULink goes down way too often. It really needs better reliability. Other than that I have no problems. [#1620762]

Access seems to be accessible to me everywhere on campus. [#1620765]

Is essential for my academic and research activities due that I work as Gra and study master in Science. [#1620767]

Unfortunately, even in Zachry, the internet is not always consistent with my iTouch device. [#1620774]

N/A [#1620797]

There's problems with me connecting to the wifi when there's a bunch of people in the lecture room, such as the mitchel physics building [#1620798]

Need improved service at Riverside Campus. [#1620800]

Blocker wifi is very very slow. [#1620807]

Blocker Computer Lab! [#1620825]

Many building on campus have very poor internet connectivity [#1620837]

Some building have little wifi like HELD. [#1620840]

Coverage in zachry is so weak and inconsistent [#1620861]

The wireless in both Blocker and the Trigon needs some updating. [#1620867]

Blocker Building has no Wi-Fi. It is extremely frustrating [#1620873]

It's just important because there are those occasions where it is absolute necessary to check-up on current events - luckily, my phone can help me out where there's no wi-fi, but it'd be nice to have more coverage in certain areas around campus. [#1620880]

Good [#1620882]

I can be in the middle of a parking lot and get good WiFi, but on some floors of O&M I can't get any WiFi [#1620893]

My dorm does not have wireless internet which greatly affects my ability to study in my dormitory [#1620924]

The WIFI in the back half of Zachry engineering building is almost non-existent. [#1620929]

The wifi needs to be better in many buildings on campus mainly the Chemistry building and blocker. [#1620938]

Have been having some problems at Evans library, 4th,5th and 6th floor [#1620940]

Right outside of some buildings, the WiFi becomes faulty. [#1620965]

Very important, but the truth can not satisfied me, the wireless often cutoff when I want to use it badly when I out of a building. [#1620982]

during passing between building, there was connection problem [#1620986]

Blocker and Heldenfels often have little to no internet conectivity [#1620997]

This is important to me! I would like to have great internet coverage in all dining areas and academic buildings. In addition, it would be nice to have coverage in parks and outside areas as well. [#1621000]

Many, Many, Many students ride buses and it is surprising to me that wireless services aren't available there. [#1621005]

Problems in Zachry Building [#1621017]

I do not care all places but I used to have some classes had to use wifi or 4G to take a in class quiz but wifi was bad. [#1621023]

Perhaps more Wireless Access Points, perhaps making the average WAP saturation across campus more dense [#1621031]

I tend to have a harder time with this in the classroom itself [#1621035]

My undergrad campus had wireless everywhere on campus, including all outdoor areas. Wireless cannot be accessed across much of A&M's campus, which prevents me from enjoying the weather and completing work outdoors. [#1621036]

Some places in Zachry Engineering Building, the wireless signal is very weak. [#1621037]

There are corners in some buildings where the wireless signal is not as strong. I would suggest after installing that the entire building be tested for signal strength [#1621039]

In Mitchell physics building I can't access my At&t Internet, but wireless is sometimes available . Wireless access in this building can be spotty. [#1621055]

Having WiFi over all the campus [#1621056]

Absolutely! However, there are some places that I can't use it such as between the buildings. [#1621068]

Students are constantly on the Internet, whether for class or personal use. I know that it can be very frustrating that certain buildings don't have good wifi service. [#1621070]

The Horse center did not have wireless internet as of last spring. I spent multiple nights up there for class and it really hindered my ability to get any schoolwork done. [#1621075]

Some dorms still do not have wifi, which is unacceptable since most students use laptops and mobile devices. In many high-density areas around campus there is also no wifi service. Coverage should be expanded to cover these areas, even outdoors. [#1621082]

There are many buildings on Campus where some or all of my devices, although they can see the network, have an incompatibility of some sort which keeps them from connecting, making it useless. [#1621089]

Internet coverage is very poor in my stat class on the first floor of Kleberg. [#1621113]

Wifi is not very stable at a lot of areas on campus. [#1621119]

This really touches on the issue with Kleberg again. I have two classes here this semester, one of which requires me to access the internet in class, and the internet consistently boots me off the server. [#1621155]

I never get internet access in the Kleberg building, unfortunately. [#1621165]

This is very important for me. It is less important now that I have a smart phone and do not have to always use my laptop when on campus. However, it is frustrating when I cannot get fast wireless internet coverage in Academic Plaza or any place outside. It would be nice to have wireless internet all over campus, including outside areas. [#1621202]

The enhancement of signal presence across campus by the verification of reception attainability in popular locations across campus as well as popular places through which students walk. [#1621212]

In many of my classes wifi is not good at all it goes and comes. [#1621234]

Some class rooms in BLOC and ZACH get almost no wireless internet service [#1621253]

I often have a terrible time connecting to the internet in my dorm...and that's where it's most important to me! [#1621255]

Very Important. everything is based off that connection. [#1621276]

Due to the buildings, there are many areas on campus where no wifi can be found. [#1621284]

Making buildings like CHEM and Zachry to where they have consistent wifi would be great. As an engineering student with in-class quizzes online, there is nothing more frustrating than having internet on your laptop, typing in a long answer, then clicking submit - only to find out that you were disconnected while typing and lost your answer. It also seems that Zachry's internet is generally slow - even on the desktops. Perhaps the system needs an update. [#1621286]

The wireless coverage is in most buildings. It would be better if outside the building it can also be covered. Also, the wireless signal is very weak sometimes, causing my internet disconnected a lot of times. [#1621308]

Not available in some res halls (leggett) [#1621322]

Many buildings across campus have very weak or no wireless service at all. This is unacceptable. If the IT office is responsible for providing internet access, that office is failing. Many students use electronic devices in their classes. Often these devices require a wireless internet connection. I do not know what procedures should be put into place in order to correct the problem but I would start by sending technicians into a classroom when it is full to test the wireless connection. BLOC RICH, and Whener are examples of buildings with serious wireless connectivity issues. [#1621323]

Some buildings, such as Zachry do not facilitate this very well. [#1621334]

This is really lazy, but it would be great to somehow get wifi to the central parts of academic plaza! I know myself and other students enjoy doing homework outside when it's nice, and the wifi out there is very spotty, unless you are RIGHT next to a building. [#1621335]

Blocker needs help, you can never get the wifi in there. [#1621336]

Certain areas on campus, specifically in the buildings, have really poor wireless connections that don't reach throughout the building. [#1621357]

Wireless Internet coverage is only good in central campus, around the edges it is nonexistent. [#1621362]

Maybe have wireless at bus stops "on campus" so that I can see what time is the next bus and check e mail. [#1621366]

bus stop also need wireless service; set a website for us to contact teachers like in a group; more knowledge about school service should be taught to international students when they first come to campus [#1621376]

Being outside of the buildings the wi-fi sometimes doesn't reach [#1621380]

My phone cuts in and out all the time and I'm on the main campus and the O&M building a lot. [#1621386]

For the most part all of the important places are covered but in a lot of them the signal is not near where I want it to be. [#1621389]

Places such as Blocker and Halbouty and even the MSC have some Internet connection problems that should be addressed. I cannot speak for most other buildings, but I assume some have problems, too. [#1621398]

Internet is a useful tool for research and learning, and should be available campus-wide. Not all floors of the library have wireless internet, for example, which would be useful when looking up call numbers and locations for books. [#1621405]

There are some areas in Vet Med Building that has poor internet service specifically the third floor on the far east side. [#1621407]

In larger classes, it gets very difficult to access internet. [#1621456]

Studio 12, the rec, rudder tower, and parts of the msc [#1621517]

A&M relies a lot on online study and service should be available to the entire campus. No exceptions on this considering the rate of tuition. [#1621519]

The Trigon is seriously lacking in Wifi capability. I've gone entire class periods without wifi because the signal is too weak. [#1621525]

I think it should be easier to get internet when we are not inside of the buildings. I know I usually only get one bar outside of the buildings. It is difficult to deal with when I am outside relaxing trying to do homework. [#1621539]

Yes. It would be nice if Internet was easier to access when siting outside buildings. [#1621555]

Certain buildings do not pick up the wireless internet as well, therefore it runs slower. Every building on campus where classes are held should have high quality wireless internet service. [#1621558]

Zachry building (for example) has terrible wireless coverage. [#1621571]

Where more students tend to hang out not including the library it seems the internet is much slower in these areas or maybe the signal is low. Either way I would like for these more highly populated areas on campus to have better internet access considering large numbers tend to study here as well.

[#1621617]

The Internet is actually some of the best service in the area EXCEPT for in certain older classrooms where the walls seem to be made of lead. It'd also be interesting to have some sort of WiFi out in the outdoor plazas. [#1621641]

Everything I do for school requires interact access to a certain degree, whether its accessing a course or finding articles for a research paper. [#1621655]

Some of the older buildings, which most of my lecture classes are in, do not have very good wifi coverage. I have had trouble getting wifi coverage in the Biology buildings and in Kleberg. [#1621666]

its awesome and very convenient [#1621668]

My wireless internet coverage do not even work with my UIN number as well as many other transfer students that came in this spring. [#1621683]

MSC, Harrington, Blocker, Chem Building, Bolton, Rudder [#1621690]

the wifi is pretty great on all parts [#1621696]

As stated above, it is very important for me as a student to have internet access available everywhere on campus because of homework and classroom activities. [#1621699]

i would be able to do reading on the bus via my tablet or phone. [#1621702]

Why CAN'T we be as amazing as Georgia Tech in this aspect? [#1621705]

More wifi access for big classrooms like the chemistry building. [#1621713]

It would be more convenient for the wifi to be a bit better for mobile devices so data doesn't have to be used. For the longest time, I had problems with my Mac Book Pro staying connected to the wifi but after going to the technology help building I was able to get assistance. Since then I haven't any reoccurring problems so I am very pleased with that! [#1621723]

Having wireless open outside would be nice [#1621768]

For some reason my work computer won't accept the A&M WiFi. I think it's more of a problem on my end but still frustrating. [#1621793]

I wish it was available a little bit outside of the buildings as well. [#1621794]

Many areas on campus provide iffy service, which makes it difficult to get the things done that I want to. [#1635586]

I don't want to pay for mobile data on my phone, so having fast wifi across campus is pretty important to me during the school year. [#1635597]

NOT NEXT TO THE BUS STOP OFF CAMPUS [#1635618]

Expand wireless coverage to all parts of the campus [#1635667]

Blocker and Southside dorms have horrible phone/internet reception [#1635680]

have wireless internet throughout the campus, also outside buildings and on bus routes [#1635687]

My work takes me out to the athletic facilities a lot. I do not have a good wifi connection out there. [#1635729]

While this isn't required, it is nice. Many professors have us look stuff up on our phones in class and if there isn't Wi-Fi coverage, data has to be used. It can get expensive, especially when it isn't something that you plan for. [#1635735]

Everywhere I have been is great except for Richardson. [#1635751]

Wifi on the buses please! [#1635763]

Should be wifi everywhere [#1635766]

consistent coverage in outside areas would be nice. [#1635769]

This goes back to cell phones being the number 1 source of communication [#1635784]

Some of the classrooms like my psych class did not have reliable internet. I could not register for classes in this room when my registration time was set during the class. [#1635798]

It is hard to connect my laptop to wireless internet in my office at Richardson building during working hours. [#1635800]

In my dorm room the wifi rarely works for my iPhone [#1635804]

I think accessible wifi in outdoor areas on campus would be ideal, though I don't know about the plausibility of that. [#1635810]

The internet works very well on some buildings, while on other it poorly works. Also, once you are outside of the building it goes away. [#1635817]

Internet doesn't work well in some buildings, such as blocker. [#1635820]

Need internet outside of buildings, i.e. the library, or academic plaza. Internet is very poor in these areas. [#1635823]

In the ILSB building some of the wireless transmitters do not provide adequate coverage in office spaces. They need to be re-located or additional transmitters should be installed. [#1649625]

This is important to me because of the lack of cell phone network bandwidth. It allows devices to still get on the internet. [#1649674]

On my phone wifi often goes out. [#1649687]

Wireless service in Blocker needs improvement. The service is really slow or nonexistent in some places. [#1649695]

There are many places on campus where wireless internet is not available. This sometimes causes inconveniences. [#1649709]

Adding the necessary equipment to withstand large surges of Internet use. [#1649719]

Both the buildings I work in have practically non-existent wifi, Old Heep Lab and Doherty. [#1649807]

This is very important. Some areas of campus have low coverage. [#1649808]

I do not get adequate internet in the psychology building. My laptop often has trouble connecting to it there and is extremely slow. [#1649813]

Blocker needs to be updated on the wifi. Connections are sometimes hard to get or keep. [#1649822]

Especially making sure that wifi is accessible in ALL class rooms. [#1649844]

I do not know how to improve it, but on the first floor of blocker I like to bring my laptop to class to take notes. However, on the first floor of blocker I can never get good internet access and if I do it is tremendously slow, where it is hard to pull up the notes for class. [#1649847]

A few of my peers and I have noticed that the wifi sometimes doesn't work especially in Blocker and the Chem building and it's difficult to access our outline for our notes that day of class. [#1649849]

you all have done a pretty good job thus far [#1649870]

It would be great to have (at least some) green spaces with wireless internet coverage. [#1649872]

Extremely important due to the fact that most/all assignments are online so we should have 100% access at all times without having to worry about where we are [#1649904]

The coverage outside the civil engineering building is not good enough. When I'm heading to the parking lot 51 or 54 I miss the coverage. Some other areas also lack coverage, but I don't recall them right now [#1649912]

Zachary Engineering wireless is really bad coverage. Easily the worst on campus that I have experienced. [#1649917]

The wireless internet problem isn't too applicable to me, as I now live off campus, but in being a business student I am often frustrated by the lack of internet in our lecture halls. Business is a constantly moving & connected field of study, so the lack of internet connectivity has proven to be a real issue during classes I which active participation & discussion require quick research & investigation. We are all ready to learn & investigate with laptops out & ready, but the poor connectivity limits our ability to participate in a timely manner. [#1649941]

I feel like in some of the buildings the wireless connection is lacking. It does not work when the building has too many students and they all are connected. I understand the number drags the connection and efficiency done but possibly more routers to allow ease to other routers would work. I feel the buildings that I use the internet connection in have the possibility of connection but do not always provide efficient connection [#1649942]

I would love to have wifi across all of campus including the outdoor areas [#1649947]

Have better cellphone/internet reception at Blocker. [#1649960]

Having Internet connection everywhere on campus is a necessity. With 50,000+ students, places to sit down and study are sometimes somewhat limited. Increasing the areas where Internet connection is available, will spread students out. [#1649967]

Need more APs for tamulink-wpa at the Riverside Campus. [#1649982]

Sometimes in dorm rooms it's spotty so a lot of times I just end up using cord to connect to internet rather than wifi while in my dorm. Also the REC's wifi is spotty. [#1650023]

Sometimes I like to study outside but there is not wi-fi. It would be great if wi-fi could become available in high volume places such as Academic plaza or the MSC. [#1650039]

some places in the Architecture building don't have good connectivity [#1650046]

VERY IMPORTANT!!!!!!!!!!!!!! [#1650054]

I think eduroam has been particularly useful in providing better coverage, but my wireless connection continues to give problems when moving between buildings. [#1650080]

Having coverage everywhere on campus is crucial, especially for those who study in many different place [#1650081]

If feasible, Want Internet everywhere on campus [#1650082]

There is pretty good wifi connection in all the places i've been on campus [#1650098]

In some buildings, although yes it is difficult to get service every where, the internet connection is very poor and sometimes does not work or causes notes to not download [#1650151]

More Wi-Fi routers in popular areas, like the Zachry Engineering Center, Blocker Building, and Sbis. [#1650156]

In some places devices will connect to the router but not receive internet access. This frequently occurs in the ENPH building. [#1665624]

If wireless coverage could extend to the area surrounding the Bush School pond so I can access the internet when studying outside but still on campus. [#1687830]

it would be nice to have some coverage near the bus stops [#1687889]

some places on the campus does not provide good coverage, for example, 50~51 parking lot, place near trigon, etc. I hop to have stronger signal in those areas. [#1696916]

Libraries are the most important, and the internet is good there. But in certain old buildings, such as BSBE, the wifi tends to waver sometimes. ESPECIALLY BSBE 115! The wifi in there is horrible. [#1707299]

Just the outdoors where there are a few dead spots. [#1707334]

The only time I have issues with connecting to the internet is in Blocker. The only reason this causes an issue is because the professor planned on having an e-mail created to use during class to ask questions without interrupting his lecture. Because of the poor connection, we are unable to utilize his e-mail during the class period as expected. Other than that, I have no complaints about the coverage! [#1713987]

I do not get reliable WiFi service in many of the buildings my classes are in, including Blocker, Zachry, and Halbouty. The Internet service in Blocker is particularly abominable. This often prevents me from taking class notes on my Google Drive, accessing Howdy, and performing other important school-related tasks. [#1713988]

Having adequate cellular coverage in all of the buildings and places that are important to me on campus.

What if I am looking for someone and can't call them? I have had this happen a lot on West Campus. [#1618480]

Coverage in blocker is non existent [#1618482]

The cellular coverage is inadequate. On game days it's pointless even trying to use your phone. [#1618490]

This is very important in times of emergency. [#1618493]

Main campus' older buildings have a hard time with cell coverage and that makes me frustrated sometimes [#1618494]

Blocker has bad reception [#1618519]

Never works! [#1618521]

Better service inside buildings [#1618535]

Blocker has the worst coverage of all of the building I have been in on campus. [#1618574]

In some places we lose cell signal, but I understand that the university can't do much about this. [#1618581]

it could be an emergency I i need to have service [#1618595]

Have a tower put in either near or on campus. [#1618600]

Langford building [#1618601]

Install Cell Repeaters in building that have poor cell coverage would be a huge benefit [#1618602]

My cell phone (ATT) tends to have really spotty coverage depending where I am. [#1618615]

There are certainly many places on campus that can improve their cellular coverage. Including MY OWN DORM. [#1618660]

Blocker has terrible reception. [#1618667]

It would be great if Kyle field had wifi for game days when cellular service is limited. [#1618679]

In Zachry and Blocker cellular service is an absolute joke. [#1618702]

Sprint has poor quality around campus. Especially in dorms! [#1618719]

There are some buildings like Heep that don't get any cellular service. Sometimes just walking around campus the signal is lost on the phone. [#1618723]

Blocker, CVLB, and parts of mitchell have no service for me. ATT. [#1618727]

I am using t-mobile and have no or very limited coverage at Allen building [#1618728]

Better service in large auditoriums and presentation halls [#1618738]

They are several classrooms that I have completely no service which isn't good. [#1618761]

I don't get service sometimes in the south campus garage, which has led me to missing a text saying that the place I was supposed to be going to was changed. I am one of those people who doesn't text and drive, so I completely missed the message until I arrived at the wrong place. [#1618783]

att sucks on campus wireless is great wired is insanely fast one gripe is getting kicked around-logged out on my phone going to howdy etc, I can't see any reason not to be able to do everything on your phone that you can on a computer. the mobile site is nice, but I feel like I remember things I had to switch to the full site to see [#1618796]

Find someway to get service into Blocker. It's so bad, there are memes online about how it will 'block-yr signal'. [#1618797]

Increase the number of hotspots throughout the buildings. Certain areas of the library and locations in ETB and Zachry receive no service. [#1618798]

Absolutely no service in blocker. [#1618811]

Sometimes the wireless network does not work In some buildings [#1618817]

Some places don't get very good cell phone coverage, such as the MSC (which is a really popular place to be) or some places in Blocker. I would suggest that somehow making the MSC more available to coverage, especially the flag room, would be beneficial. [#1618821]

blocker and zachary have terrible coverage. [#1618834]

Blocker does not have cell phone coverage [#1618840]

My dorm has awful swrvice [#1618855]

This is proabably the biggest complaint I have with any wireless access is the general cell coverage on campus. [#1618869]

I don't get service at the MSC underground and in some buildings such as the chemistry building. [#1618872]

I have a hard time receiving signal in Wehner. [#1618880]

I'm not sure how you can improve on this, accept to make wifi signals stronger so that they be accessed outside of the buildings. [#1618889]

there is bad coverage in some large buildings and on game days [#1618895]

I'm not sure exactly how the cell towers work but maybe by increasing the amount of them around campus the cellular coverage in buildings and around busy times of the day would be much approved. [#1618924]

The same issue with the wifi is prevalent in Zachry and Blocker as well. There might be other buildings on campus where these problems may arise as well but I'm most familiar with the lack of service here. [#1618937]

Service seems to have some sort of prioritization during peak times (passing periods). Result is calls that seem to go through (ringing) then busy signal, but never reach the desired recipient. Service is spotty in buildings (ZACH). [#1618946]

This is important to me because there have been multiple times where I have missed important phone calls from employees and family while in class. [#1618950]

CRUCIAL [#1618957]

I never get cell service in blocker? Fix it please! [#1618968]

needs to be improved more [#1618976]

There is limited service in parts of certain buildings, but these are building related (RF shielding for specialised equipment, etc.). I don't think there is anything that can be practically done to fix this. [#1619012]

Cellular and Internet Connectivity is not there in some areas. So it can be looked upon. [#1619016]

The central campus buildings sometimes have weak signal. [#1619019]

Service in Wehner lecture halls (113 and 114) is lacking [#1619021]

some of the older buildings I dont have any service in. the Military science building, harrington to name a few [#1619024]

The MSC is basically a service black hole for my phone. Maybe it is just my network (Sprint)? [#1619027]

Because many buildings cause for me as well as others to lose cell phone signal, y'all should ensure that every different cell phone provider (or at least the big ones, such as Sprint, AT&T, Verizon, T-mobile, etc.) has signal since not many phones have signal in many areas of campus. The main building that they should look into in providing cell phone signal is the MSC because it is a building that is frequently used by students and I know of is where most people lose signal. [#1619037]

Not sure how this can be fixed. Perhaps an update or more coverage. Buildings where I spend most of my time in do not have cellular coverage (and also for fellow peers) for example, the Chemistry building and the Blocker building. [#1619045]

There are so many buildings around zachary and blocker that cell phone coverage is horrible [#1619072]

Msc, held, commons, corp dorms, psyc , all have poor to no service for sprint carriers [#1619089]

Too many lecture halls that block cell service. when stepping out into the hall you have perfect service. like ZACH 102 [#1619112]

This is of growing importance in the world for emergencies, etc. I would consider this a top priority. [#1619113]

Zachary and lover level of the msc have horrible reception for phones and computers. I can't do my homework there. [#1619122]

Many of the buildings I have classes in or once lived in like Blocker of the Commons have terrible cellular coverage. Commons especially was a problem when I lived on campus because that was where I spent most of my time and calls I would make to my family either wouldn't connect or would drop. This was frustrating. [#1619124]

Cellular coverage in buildings like Zachry, Blocker is horrible. [#1619133]

Kleberg is also very bad about cellular coverage. I have verizon, by the way [#1619141]

This is very important. I have trouble in Wehner. [#1619152]

I am often called on my cell phone by faculty that I work with, as well as using my phone to receive emails that sometimes require action within hours. There are several areas on campus, specifically the Chemistry building, where I have no cell phone reception. [#1619153]

Sometime i do not get cellular coverage in basement style areas and in the corridors of my resident halls. I feel like this needs to be improved in case of an emergency. And it is very frustration when someone is trying to contact me and i do not have signal. [#1619169]

This is the most important one in my opinion. This includes getting code maroon messages out and contacting for emergency purposes. [#1619174]

In residence halls and campus buildings, the higher up one is the poorer signal quality. [#1619181]

Its very hard to get service in some buildings, like the corps dorm. I'm not sure if this is something that is able to be fixed or not [#1619188]

Students need to be paying attention, not talking and texting...block all cellular phone usage in every building, every day, all day and night!!! [#1619190]

Blocker has TERRIBLE cell reception. Other than that, I don't seem to have issues anywhere else!
[#1619196]

Some buildings have really low quality cellular coverage for most carriers and that creates issues for those trying to access the internet on a mobile cellular device [#1619219]

Lots of people usually use smart phone. They check email and file at first thru smart phone. I think phone coverage is more important than wifi. [#1619220]

When I can't get internet service, I have to use my cellular service [#1619222]

Certain buildings do not get signal from the Sprint towers which is problematic to students as there is the possibility of missing important family related news. [#1619225]

Cellular coverage is spottier than wifi. Some places you can move from one bar to several bars in a couple of steps like in the general services complex. It doesn't seem to work well in the matlabs located in blocker either. Other than that, cell phone coverage is pretty good throughout the campus as a whole. [#1619226]

I work in Reynolds Medical Building on west campus and for work I must call professors. However, I get horrible cell service all throughout the building and I cannot complete phone calls when in my office. [#1619236]

Hullabaloo has terrible service and usually doesn't work at all [#1619239]

There are very very few in building systems for cellular providers on the A&M campus. This could be expanded. The coverage for AT&T is horrible in most buildings. [#1619248]

Cell coverage is fairly spotty within buildings, and I would prefer it to be more reliable [#1619262]

Having adequate cell coverage is vital due to I need constant communication with my peers such as those I am working in projects with, meeting up in a location, important calls such as internships, ext or checking updates of social media. [#1619268]

In general, cellular coverage inside the buildings are pretty bad. You need to be on the outside of the building or the edge of the buildings to get good coverage and noise/disturbance free conversations. [#1619282]

Cellular coverage is an obvious must. There are some buildings (blocker, zachry) where I get absolutely none. It's ridiculous. We're not new to cell phones, fix it... [#1619292]

In certain parts of the campus, I have had signal outage on my phone, meaning I would not be connected to my service provider's network at all. This again might be due to congestion in the network, but it has happened in 2 or 3 places, repeatedly, for 2 or 3 times. As for suggestions to improve this service, I believe I am not competent enough in this field to offer them. [#1619297]

There are several dead spots around campus, especially in many class rooms. [#1619309]

Buildings with a lot of concrete and equipment can cause massive interference with cell coverage. An example of one such building is Zachry. [#1619323]

Cell coverage is terrible in many buildings, especially on the Sprint network. [#1619335]

There are some "dead zones" in some buildings, but as long as wifi is available, it is usually not an issue. [#1619349]

I don't move around too often, so this is OK to me in my building. [#1619353]

Cell phone coverage in the Corps Dorms is awful. Many of the older buildings also have terrible service. [#1619356]

i am not sure how to improve this, but it needs to be done. the cell coverage in kelberg is awful [#1619363]

I have all of my classes in the wehner building and none of my text messages go through sending. This is a problem in the wes [#1619364]

I worked at AT&T and I know based on the construction of the buildings here on campus, Wehner, Blocker, etc. This is nearly impossible. That being said, the cell reception from a consumer's standpoint is terrible in most buildings. If I were working I would say it is as best as it can get, however when I'm the one trying to use it, it tends to be very frustrating. [#1619372]

it is a safety thing for me, and Kleberg has no cell coverage in case of emergency [#1619380]

Terrible, particularly for T-Mobile in the engineering buildings [#1619391]

As many people know, cellular coverage is not supported in the Blocker building along with access to wireless internet. This makes using a laptop during class extremely difficult and bothersome. [#1619392]

Cellular service on campus is not a problem for me although it could be improved in the residence halls [#1619404]

It's very important and in places such as Blocker building (which is infamous for its poor cell and wifi reception). [#1619405]

The Blocker building has the worst cellular coverage. Students continue to complain about not having reception in the building. Wifi is also limited with certain computer models in that building. This disrupts note taking or in class activities that use the internet. By providing wifi and good cell reception in Blocker would make students happy [#1619407]

A lot of buildings don't have good cellular coverage and that's really important to me because I don't want to drop a call when I go into a different building, [#1619434]

I just know that in some of the building including Whener, there is little to no cellular service. [#1619438]

When I lived in the dorms, I couldn't even send a text message in my room because I had absolutely no service. It was terrible! [#1619440]

As long as WiFi is available, cellular coverage is not a big goal to go after [#1619445]

I do not get cell signal in my dorm in the commons. [#1619460]

Simply preference, service tends to drop inside most lecture rooms. [#1619465]

Cellular coverage is a big problem. I cannot make call in ETB building constantly. Many blinding spots there in that building. Please solve this very irritating problem. Thank you very much. [#1619497]

That's an important concern for me. I use T-Mobile and there's no proper coverage in few places of campus. [#1619506]

Zachry needs attention [#1619526]

I have less than -105dB of reception in most of my classes. This is a very weak signal. My phone has trouble sending and receiving calls and texts and sometimes I must abandon my work and step outside if I need to make a phone call [#1619528]

Cell phone service in the Chem building is poor! [#1619531]

Phone calls in some of the buildings on West Campus do not always go through and when they do sometimes there is interference and calls dropped. [#1619554]

Some buildings have no coverage and they are classes that we interact using cellular devices. [#1619559]

Cellular coverage is inconsistent and often weak in certain areas. [#1619568]

this is important because students should be able to work wherever they want on campus and have a reliable connection. [#1619575]

I think you are doing just fine. Keep up the good work [#1619599]

Sometimes I can't pull up Howdy or my email in a few buildings (ex: Blocker) because both the internet and my cell phone coverage is so low. [#1619614]

I don't have cell coverage in my dorm. [#1619620]

Zachary is particularly bad. Unfortunately, I don't have any useful suggestions for how to fix this. [#1619641]

My office is in the AGLS Bldg. My service provider is AT&T. I get horrible cellular coverage in this building, it is quite annoying. This seems to be one of the few places on campus where this occurs. [#1619668]

I cannot make calls in certain areas of Wehner. [#1619670]

Improved cell reception at games and other large events [#1619725]

Usually have good service throughout campus. [#1619733]

I have horrible service in the Chemistry building. I can't even load my key terms on ecampus. [#1619747]

I have good reception everywhere on campus. [#1619754]

This is somewhat important but not completely necessary. Having a cell phone service in the classrooms is not important but to have it in the hallways is. [#1619756]

Cell phone service in Blocker is horrible. [#1619757]

I've experienced a lack of service in some older buildings and dorms. [#1619770]

I have AT&T and I lose coverage in half the buildings I go into. Blocker, Zachary, ENPH. Basements and lower floors are especially bad. [#1619774]

Hullabaloo Hall's cellular service is not good at all. I often have to go outside the building to make a phone call or send a message. Being a resident in this hall, it is very inconvenient. Blocker also doesn't have cellular service so it is difficult to make a phone call, send a text message, or even surf the web there. Blocker has been an issue for several years and I'm not sure why it hasn't been fixed yet. [#1619781]

some building are awful with coverage. Blocker and Zachary (the concrete fortress) to name a few. [#1619783]

Actually cell service is generally better than wireless internet service, but it's still spotty [#1619789]

The Allen Building has terrible coverage. I would love it if this was fixed. [#1619813]

Sometimes in Lechner and McFadden dorms I lose cell service [#1619827]

Cell phones don't work in restrooms, which is a place where people may choose to have private calls in order not to bother other students or workers. [#1619836]

Yes [#1619841]

very important [#1619855]

The Heep Center has awful cell service. [#1619878]

I took classes in Allen building. No signal at all in some inner classrooms, for att and tmobile. [#1619897]

Blocker. Block Blocker Blocker Blocker Blocker. [#1619900]

I've experienced poor connections in blocker and cvlb buildings. [#1619901]

I experience frequently dropped calls and no service in many places throughout campus. [#1619902]

Some buildings and classrooms have horrible service especially the older buildings [#1619904]

Cellular coverage doesn't work in corners of my office. [#1619913]

There's certain buildings (i.e. Blocker and Hullabaloo Hall) that AT&T doesn't get coverage for. [#1619924]

There are so many buildings or specific rooms in buildings that don't have ANY cell coverage. Actually the room I'm in right now doesn't have cell coverage. It's SO annoying to have to wait to the end of class to see I missed an important phone call or text. A lot of things that students are involved in are time-sensitive and require an immediate response. Get on fixing this issue. [#1619926]

NO, I don't have adequate cellular coverage especially in basements of WERC and ZACH buildings. [#1619945]

There are a lot of building with crummy cell service. It's frustrating! [#1619953]

very important [#1619962]

Too many times on campus I have found myself not being able to receive calls, load websites or send texts which can be a real hassle and can cause a ripple effect with the other things planned to get accomplished that day. Having reliable wifi and cellular coverage anywhere on campus would be amazing and a huge relief. [#1619966]

There is no cell service in the computer labs on the first floor of the Blocker building. [#1619982]

There is almost no cellular coverage in the lower blocker level/ [#1619984]

In some classrooms such as BSBE and sometimes HALB I am often unable to connect to the internet on my laptop o the connection is lost for part of the class period. I am now using Microsoft instead of an online note taking device however, so this is not as important. However, earlier in the year it was hard to take notes while the internet connection went in and out. [#1619990]

I got verizon [#1619992]

Sometimes in my dorm the cellular service isn't as strong as other days. [#1620018]

Most of my classes are in Wehner, West Campus, and the cellular service there is not very good. I suggest finding ways to improve service received in that area of campus. [#1620028]

Game day and other big events bog the network, making it hard to communicate with friends and family. [#1620035]

Some computer labs do not have adequate cell signal [#1620038]

The cell service is not very good, especially in Kleberg. [#1620040]

Blocker and Zachry have awful cell phone service. [#1620054]

There are several buildings, like Harrington and Bolton, that don't have the best cell service. Maybe boosters would be good here. [#1620063]

Bad service in Wehner building [#1620066]

In case of an emergency I think there should be service for everyone via cellular devices all over campus, especially in Evans Library. If there was ever a Code Maroon, I wouldn't be able to see it if I was in a study room. I think there should be a cell receptor above Evans for maximum reception. [#1620073]

Kyle Field on Game Days- I had zero coverage while anywhere in/around the stadium [#1620075]

I get little to no cellular coverage in the Commons, the basement of Mosher, and the basement of the MSC. [#1620077]

Blocker and the Bio/Bio building never have wifi that works. [#1620084]

that would be great; i would love it if there were some cell signal in blocker. [#1620086]

In certain buildings (Blocker for example) cellular coverage is almost non-existent. [#1620088]

My cell service (verizon) works the least on campus compared to other places in college station. [#1620100]

Many of the older buildings do not have cell service. [#1620106]

I don't get good cellular reception in my residence hall. Some of my friends who live here have to leave the building to make calls. (Hullabaloo Hall) [#1620120]

I get terrible reception in my building and on most of campus, and this affects important phone calls for interview and appointments. [#1620122]

Many rooms are dead zones, especially in the chemistry labs where I need coverage in case of an emergency. [#1620126]

The coverage in Wehners building is very poor. [#1620135]

In different areas and buildings, especially the sport fields and in Reed Arena, I feel like there is not great reception. But I understand that sometimes that is not the fault of the school but more so by the cellular company. [#1620151]

Some times you get no connection on the first floor of some buildings. Some times I get no connection in some of the rooms in Zachry in the first floor. [#1620152]

Some areas in Wisenbaker & Zechry are not covered well. [#1620156]

Cell coverage is limited in many buildings on campus, from the Evans Library at the heart of campus to the PSEL on west campus. I don't honestly know if you can fix that, but since you asked, it would be nice if service were better in buildings. [#1620161]

Biodiversity Research Collections building area has poor cellular coverage. [#1620167]

I know most everyone has much lower service coverage in Wehner, the Chem building and O&M. I've been in situations in each of these where we have taken class surveys and even quizzes and my service has gone out and we have not been able to answer. It'd be great to feel it was reliable! [#1620170]

I would expect to have at least half strength service of LTE everywhere no exceptions. That is the lowest quality I will accept and be happy with [#1620178]

Blocker does not have good cell phone coverage [#1620181]

On average, the cell signal is adequate throughout campus, but certain buildings (some older central buildings, i.e. Evans) have inadequate service, although in the center of an old building, I don't expect much. [#1620185]

The trigon an the MSC basement tend to be dead zones for sending texts. [#1620191]

Most areas of West Campus do not have adequate coverage [#1620196]

Blocker almost always kill my cell signal (T-Mobile) [#1620200]

There is VERY limited cellular coverage on campus. It's usually worse when walking into buildings and by construction areas. This is extremely inconvenient because it keeps students from accessing important sites on their mobile devices such as Howdy and eCampus. [#1620204]

Build a cell phone tower or have better "boxes" inside each building that could cover our cellular usage on campus. [#1620208]

barely use cellular when im in campus [#1620215]

In the Bush School (Allen Building) I can barely use my phone, and in certain areas there is no service. [#1620225]

I do not receive good cellular service in most of the buildings I'm in. [#1620227]

I tend to check my email on my phone right before class starts and I can't get any service what so ever. I would like service to be available for all. [#1620228]

This somewhat ok. [#1620243]

Dorms. I sometimes don't have coverage in my dorm--Krueger [#1620255]

service is still low in many buildings [#1620272]

I need cell coverage so that people can get a hold of me promptly for my job. [#1620274]

Okay... Some buildings... Blocker... I have issues but otherwise great [#1620290]

Doesn't always work [#1620299]

Ive had sprint and AT&T and both services have been absolutely terrible inside buildings. There has to be a way to boost the signals inside. [#1620302]

This is extremely important, if an emergency occurs I must be able to have my phone working.

[#1620305]

Not as important as internet but is also needed when phone interviews are required for employment

[#1620307]

Blocker building does not allow me to use my cell phone. Something should be done about it.

[#1620311]

Sprint cell coverage is bad [#1620312]

I don't know enough about how this technology works to suggest improvements. [#1620320]

Thus far, everything is pretty good, but I would like to see internet coverage at bus stops, so that people without mobile data can check on the bus times via wifi or do web homework while waiting for the bus!

[#1620327]

Kyle Field service is terrible. Also, in some classrooms in Wehner there is no cell coverage. [#1620340]

To my knowledge, there are no cellular towers or DAS on campus that service Sprint customers. As a result, I have terrible cellular service around campus, especially in buildings. At night, tower load seems to go down a bit, making cell service slightly more accessible, but I have become fairly accustomed to just not using anything data related on my phone until I get a strong WiFi signal. This is especially true in Evans library, where I can barely send out a text message, much less make a phone call. I know that TAMU has a DAS around campus for AT&T and Verizon, and I'd really like to see some cells put in place on that system for Sprint. [#1620344]

Zachry is horrible [#1620374]

Specifically, Blocker needs improved cellular coverage. [#1620377]

some places dont receive connection.. [#1620384]

Blocker, ETB, Zachary, and other engineering building have terrible cell phone coverage. [#1620386]

I really dislike having classes in blocker , mainly because nobody gets signal in there. [#1620391]

Certain cellular network like t mobile does not work inside the buildings. Its like being a bunker. Often important calls have to be made during the day as I spend most time at school and these calls cannot be made outside because of the disturbances. [#1620405]

Blocker has lots of internet troubles and I often lose connection in various places across Blocker. [#1620421]

This may not be directly an A&M-resolved issue, but I have called AT&T many times with the response that either there is no problem at all, or there are new towers being built with undisclosed locations or unknown times. [#1620433]

I use my phone to keep in touch with others regarding important meetings and issues and I don't get the best reception in certain buildings [#1620444]

I know that blocker can be pretty bad but luckily I don't have classes in there anymore. Other than that it appears to be fine. [#1620453]

Wehner has problems with cell coverage as well. [#1620462]

there is no cell service in bio/bio rooms [#1620467]

Cellular coverage is band in basement areas. Like in Wisenbecker it is really poor in the bottom most floor. [#1620470]

Good [#1620492]

I practically get no cell service in the Liberal arts building.thats where my office is. So annoying. [#1620494]

This is a major issue, especially in the Blocker building in and the Allen building. [#1620498]

Some of the older buildings and some of the buildings that are further from main campus suffer with less than adequate cell service. Although this is not always a major problem, it does cause problems from time to time. [#1620524]

yes [#1620532]

Coverage is poor in some area. I would like this to be improved [#1620549]

Blocker [#1620552]

The Evans library has bad service typically and in most study rooms I've been in I've had little to no cellphone service. [#1620568]

MEEN building, Zachry, ETB, Kyle Field and the MSC (all the buildings I am normally in) tend to have spotty cellular service (for Verizon at least). This tends to be inconvenient when attempting to look up information or coordinate meetings. More towers would be great. [#1620572]

blocker has absolutely no service [#1620582]

I find this to be very important. This needs to be specifically addressed in the older buildings on campus (i.e. Kleburg, BSBE, Zachry, etc.) [#1620585]

Some buildings have slightly interfered cellular coverage, such as the psychology building. [#1620595]

Some classrooms have poor wifi/data connectivity-> this can be improved [#1620599]

I have Verizon so I tend to have better coverage, but when I am working with other people or have friends that have at&t they seem to have terrible coverage. [#1620619]

I almost never get cell phone coverage in my office at Mays Business School in the Wehner building. This is a problem, because I am often waiting on important calls or text messages. [#1620654]

I usually don't have much service inside of many buildings, especially the MSC. [#1620681]

I get pretty frustrated at the cell phone coverage in kyle field as I rarely am able to send messages during football games. [#1620683]

I still get bad signal in some areas. [#1620701]

Add cellphone signal boosters to Blocker, as well as the Physics building. There is no service in either of those. Moreover, add boosters for all 4 of the major carriers (Sprint, Verizon, T-Mobile, and AT&T) instead of just a select few. [#1620704]

Important for when trying to meet up with other classmates while on campus. [#1620710]

Wehner has bad cell service [#1620713]

Cell coverage is hard to get in some places of Koldus. [#1620719]

It needs to be improve during football game days, when it is so difficult to make a call or access internet from the phone. [#1620736]

coverage in Blocker is terrible [#1620741]

Some buildings get no Wifi or cell phone connection. I don't know why or how to fix it but it is very frustrating. [#1620750]

Blocker is a pain with cellular coverage, especially during Code Maroon situations. [#1620753]

I never get cell phone service in certain parts of campus [#1620757]

more cell towers [#1620759]

I pretty much get service all over campus, but the networks are usually overloaded from all the people concentrated in a small area. I think you guys should work with the service providers to get more bandwidth available on campus. [#1620762]

I have problem with coverage underground, such as basements of buildings. I don't know if you guys can do this, but can you extend sort of a signal booster so that underground levels of buildings could get signal. my provider is t-mobile if that helps. [#1620798]

BLOC is where cell coverage goes to die. [#1620800]

Zachary has terrible coverage. Blocker, too. [#1620807]

Many buildings on campus have poor or non-existent cellular service which can be a hazard to the safety of the students [#1620837]

Some buildings, particularly the O&M Building and CSA I have trouble having cellular coverage. [#1620838]

This hasn't been too much of a problem except in a few random patchy spots. [#1620848]

It seems that in some places, not necessarily buildings but in-between them, cellular coverage is not too good or slow. [#1620857]

Cell Phone coverage in the Dorms are pretty terrible. [#1620871]

I step inside a building and I literally lose allllllllllll my coverage. I have to put my phone on airplane mode to conserve battery, otherwise my phone will run out of battery in about one hour. [#1620880]

Some places in the basement have some problem with the cellular coverage.. But this issue is more related to the mobile company [#1620882]

Some of the older buildings are impossible to use cell phones in, and some classes where this occurs requires use of cell phones to answer in-class questions [#1620893]

Many buildings on campus have absolutely no cellular coverage. I've found this especially true in buildings on the further ends of campus. [#1620895]

ATT cellular coverage around the Mitchell Physics building isn't that great. [#1620898]

Certain buildings such as ZACH, BLOC, and a few others do not have cellular service. [#1620924]

You should try and find a way to improve cell service on football game days because it is always extremely slow or not functional. [#1620925]

Very important, but I have Sprint and I do not have coverage in many buildings, including the MSC, and limited coverage in many others. [#1620926]

The wifi needs to be better in many buildings on campus mainly the Chemistry building and blocker. Same goes for cellular coverage. [#1620938]

Cell coverage is good in most buildings that I use except for Blocker [#1620943]

I have Sprint and use an iPhone 4s and my coverage is spotty depending where I am on campus. [#1620965]

I cannot make or receive calls in the Evans library. [#1620971]

For the most part my phone has service everywhere. The lowest service is in my dorm. I would certainly look at that so it can be improved. [#1620980]

It may be my carrier but when I go into the bottom of the MSC and older buildings (HELD, PSYC) or libraries I lose service. My carrier is Sprint. [#1620981]

In the Zachry eng building at the ground level , there is serious cellular coverage problem of T-mobile [#1620986]

Blocker in particular gets terrible cellular service [#1620997]

I understand that this is not easily feasible in older buildings, but there are several spots, especially on west campus that coverage is very lacking. [#1621005]

I don't have service as soon as I walk into a lot of buildings. Especially the MSC. [#1621009]

I have very little to no cellular services in my current dormitory on the quadrangle in the corps. I believe cellular antenna boosters installed in the dormitory would be a worthy investment. [#1621022]

I think this is generally fine with me [#1621023]

No idea how, but I would like to articulate some of the areas on campus where I get NO service at all. MSC, Evans Library, and Blocker just to name a few. [#1621031]

Most of my friends have AT&T and have terrible service almost everywhere on campus. I'm lucky and have Verizon, though, and my reception is 100 times better than everybody elses. [#1621035]

Mitchell Physics building doesn't have AT&T service. [#1621055]

service in Kyle and Reed are terrible [#1621057]

When computers or campus internet is not available, students must rely on their mobile devices. Coverage is pretty spotty and borderline useless in some areas. [#1621082]

I don't know how you can improve cell service in areas without building tall and ugly cell towers, but I find that when walking around 3G can be inconsistent sometimes. I wouldn't say it's completely necessary to fix this, but fixing it would make using stuff like gps faster if you're lost on campus or something. [#1621086]

Wehner has a lot of spots inside the building that don't work :([#1621098]

It seems that AT&T has pretty good coverage everywhere on campus, but Verizon is slightly subpar. [#1621106]

There are some places on campus where my cell phone doesn't work as well, basements and stuff [#1621125]

I work at the basement of Veterinary Building and my cell phone reception is very bad [#1621126]

I rarely use my phone on campus, but I've never had trouble with it. [#1621139]

Some buildings have almost no reception: Weisenbaker and Zackry to name a few. [#1621152]

It might be because I have sprint, but I hardly ever have good signal on my cell phone on campus or on the busses around campus. I don't know why that is. [#1621165]

On the ETB building I do not have any cellular coverage. I have AT&T [#1621197]

In most of the buildings I have limited cellular coverage. [#1621199]

I don't always have good signal on campus, but it's not really a campus problem as much as a Sprint problem. [#1621213]

Wehner 113 and 114 has horrible service. [#1621222]

Very important. Cell service in Wehner is sub-par! [#1621227]

Blocker has no service [#1621247]

Cellular is important to me for research and study purpose because I don't always have my laptop available or would like to stay connected while in the library/ waiting for classes to start. [#1621276]

Due to the buildings, there are many areas on campus no cell service can be found [#1621284]

I have Sprint so this probably is a fault with the company rather than the university BUT I don't have good service in my dorm, and I have no service in the commons food area or in the underground MSC, which are two pretty important places to have service. [#1621290]

In some places the cellular signal is very low. [#1621308]

Improving cellular service in buildings like blocker is important to me. [#1621315]

Not in Blocker. [#1621322]

Could just be my service provider. I've heard a lot of people complain about Sprint. [#1621328]

Blocker lacks cellular service in almost all areas. [#1621333]

Some of the dormitories do not meet this requirement. [#1621334]

There are certain buildings where my service is really low and i am constantly losing signal. Adding that with not connecting to the WiFi is really not efficient. I speak specifically of the Blocker Building.

[#1621357]

AWFUL in a lot of buildings such as blocker, Heldenfelds and the Psych building. [#1621362]

As I type this I have 1 bar of service(through sprint) on the second floor of Evans Library. There are many places around campus were I can't even get a data signal even when outside. [#1621369]

Dorm rooms have terrible reception as well as some of the older buildings [#1621380]

There are buildings that cellphone coverage is less than ideal. [#1621381]

I can understand why the university would not be in a hurry to enhance this because of the possibilities of students slacking and texting more, but I always assume that advanced areas and buildings (what we should look at as Texas A&M in general) should come with good signal as a luxury. [#1621389]

Same as above with Internet. [#1621398]

Blocker building doesn't get cellular service, other than that, it is good. [#1621400]

There are random spots on campus where I have cell problems, usually around Koldus and Rudder Tower [#1621402]

I feel that this is necessary today in order to feel safe. [#1621405]

Better cell phone service in blocker [#1621408]

There are random buildings that have zero cell service, which is highly inconvenient. [#1621426]

Improving cell phone coverage in and around Kyle Field on game days [#1621430]

Cell service on campus is awful. When I need to coordinate group meetings and easily converse with classmates, this is hinder some. If there is a way to improve cell signal on campus, it would be very helpful for school and private purposes for all students. [#1621433]

Wehner room 113, 114 has poor cellular reception [#1621436]

The only thing about cell coverage is at football games, I don't have family or my significant other here so I text them during the game and it takes sometimes 10 times to go through. I know that's a lot of people in one place but maybe there's something that can be done about it in the new stadium

[#1621471]

Important only for emergencies. [#1621519]

The cellular coverage is literally non-existent on Lubbock Street. Any point from outside the arches at the quad to the end of Lubbock street is a complete dead zone. Not sure what kind of blockage that goes on there, but it needs to be fixed ASAP. [#1621525]

Outdoor wireless access around campus; better cell service inside buildings [#1621532]

JEB and most of the engineering corridor (Spence St) has spotty connection for me and others, so I don't know if that is a EM issue or a coverage issue. [#1621556]

Certain buildings on campus do not have great cell coverage, such as Blocker. By the way some buildings are designed, cell coverage will be harder to receive. However, it is nice and desired to have consistent coverage throughout campus. [#1621558]

coverage in libraries can sometimes be bad, especially when needing to make a phone call [#1621562]

There are many buildings, such as blocker, where I don't get cell service. That means when I'm working in a computer lab there, I'm unavailable to anyone that might need to reach me, so that would be beneficial to fix somehow. [#1621615]

In some buildings there is no network service just depending on where you are in the building which to me is not a big deal because when I actually need to use my phone I am not in these classrooms anyways so it is not as big of a concern to me that I don't get adequate coverage for my phone all over campus. [#1621617]

Especially address days of major events when out-of-towners reduce the overall cellular signals to nil. [#1621641]

If there was a way to make the signal stronger on the outsides of the buildings would be great for when students want to study outside. [#1621648]

The Blocker building computer labs have awful service for Verizon wireless. [#1621651]

cellular coverage varies across campus buildings. It would be nice to have more consistency across campus instead of having to move to other areas of good coverage for a cell phone but not good coverage for wifi. Often I need both internet and cell phone coverage in the same place, but there are few places on campus where both internet and cell phone coverage are reliable. [#1621655]

this is mostly my phone finding it hard to connect to the wifi sometimes, but i'm pretty sure it's there [#1621658]

Maybe having more cell towers around the rooms so that I am not always in a dead zone on campus. [#1621671]

I get zero cell phone reception in the basement of the MSC. I often times have to walk up stairs to make a phone call or send a text message. [#1621675]

Update WiFi connections or make the connections stronger in older buildings so that everyone can use them with ease and not get knocked out from using them. [#1621678]

Portions of the Allen Building/Bush School are sparse in cellular coverage, resulting in unreliable service. [#1621679]

The dorms, I lived in Eppright and Kreuger my first two years on campus and I have T Mobile and always had to go outside or lean against the window to get cell service to make a phone call! It was really annoying. If I wanted to talk on the phone I usually went outside which was awful at night or in the winter. [#1621690]

I often have very spotty cellular signal in buildings(I have sprint) and I'm not sure there is much that you guys can do about it, and the wi-fi makes up for it most of the time! [#1621704]

I kind of like being able to use my phone without problems... [#1621705]

I think that the last few months I have been noticing an improvement in the wireless signal in my mobile. In all the buildings I have a good signal of internet and that helps me a lot to be all the time able to be communicated [#1621707]

I am often kicked off campus wireless at random times. Other times, I cannot authenticate and I am asked for my username and password many, many times. [#1621710]

More availability in big classrooms. [#1621713]

Some of the classrooms have poor Wifi signal including Zachry and Heldenfels. [#1621723]

Cell coverage spotty in Hullabaloo hall and Blocker. [#1621724]

There are a few buildings, especially Blocker, where I don't have cell service. There are sometimes when that is very inconvenient! [#1621776]

Usually if I get cell coverage in a building it's not very stable. This makes it especially difficult for me to study on campus for long periods of time because I am worried about people trying to get into contact with me. That being said, I think if cell coverage is going to be improved, then it should start in areas like the library and the MSC. [#1621798]

Because I have an interior student office, sometimes my cell coverage is spotty until I walk into the hall ways. [#1635581]

Many areas on campus provide iffy service, which makes it difficult to get the things done that I want to. [#1635586]

Certain buildings have some cell coverage issues. Blocker comes to mind: in some of the classrooms I lose all or most of my cell coverage. I'm not sure if it has something to do with the building construction or what but it is kinda annoying. [#1635590]

There is little to no reception in Wehner and the School of Rural public health. Wehner is better, but when there are a lot of people in there, I get my texts when I leave campus. I think service could be improved in those two buildings. [#1635605]

There should be better coverage in Blocker. [#1635606]

GOOD [#1635618]

In the middle of Haas on the first floor, there is a dead zone where I often get calls dropped because I run out of cell service. In Blocker 126, I get 3G signal or even one bar. [#1635657]

The coverage in the Business School building seems to come and go. It's unreliable. [#1635669]

There are lots of places on campus that Sprint doesn't get service. Very frustrating. [#1635670]

Unable to use phone on MSC to send texts often [#1635675]

Because of Code Maroon, excellent cell phone coverage is now an imperative for every building, not merely a convenience. If a cell tower on Rudder Tower would help, then build one. [#1635688]

I work in a lab on the ground floor in Zachry and have missed a number of calls because of bad cellular reception. The university can consider installing cell phone signal boosters to improve this. [#1635699]

Dorms have little to no cellular coverage especially in the Commons. [#1635705]

Not necessary, but the wifi can provide more stable internet rather than 3G network. If the wifi can get more stable, it will be used much more. [#1635715]

I consistently do not have cellular coverage in the Blocker computer lab. It is difficult to work with groups and classmates sometimes because of this. [#1635729]

There are buildings on campus such as Blocker that limit cellular coverage. [#1635732]

There are many buildings that have little to no service, mainly on west campus. This causes problems when there is a Code Maroon alert and the messages aren't received until much later. [#1635735]

Don't have really good cellular service when walking in between buildings. [#1635740]

Cell boosters [#1635741]

This seems to be an issue of safety for me. We should be able to make emergency phone calls from any place on campus. [#1635743]

This issue is in high regard because 1) this comes back to accessing important campus Web sites and online services from tablets or other mobile devices, 2) in case of an emergency (such as a shooting or Code Maroon alerts), students need to know that they are able to reach someone when in need. I know that Blocker has a lot of issues with cellular coverage. [#1635749]

Sprint has no service in my dorm or the MSC. Cellular data barely ever works in campus. [#1635750]

Not as important as wi-fi. [#1635751]

This is a must. College students are always on their phone. It is very important and the leading way of communication [#1635784]

I am ok with this issue because I mostly work on my laptop and I don't use my phone to connect to internet a lot. [#1635800]

Cellular coverage in the Kyle Field area/12th Man offices is not good, but otherwise I'm content with it. [#1635813]

Some buildings I receive no service. [#1635815]

I don't have service in most of the msc, blocker, or dorms. I have virgin mobile. [#1635820]

Blocker, where most of my classes are, has horrible cell coverage. so do many of the other buildings. [#1635823]

I live in the newest dorm and on average I have only two service bars from my own room. Reception has also been consistently bad with phone calls from my room, so I'd really appreciate it if there's anything y'all can do to help this. [#1635829]

Extremely important but other than a few spots around campus, cell coverage is great! [#1649612]

The dorms have awful cellular service and I have to sit right next to my window to talk. I can't lay down comfortably on my bed and talk or the call is dropped. [#1649655]

Some of the lower levels in buildings do not get great coverage, but I do not think there is anything that can be done about a ground floor/basement room. It would be better if graduate students had phones in their offices to help with this. [#1649671]

I hit dead places with my ATT phone, especially on main campus inside buildings. [#1649672]

While cell phone coverage is always available on campus, there is not enough bandwidth. I am a verizon customer so am using CDMA. [#1649674]

Cell service is decent in most places. On game days, graduation, and other days when College Station is packed full of people I have noticed I have no service at all. [#1649683]

Super important! Haven't faced any problems though. [#1649687]

Blocker does not have very good service. [#1649695]

I have adequate cellular coverage in most of the buildings. [#1649709]

There are multiple locations within the vet school that have poor internet coverage [#1649717]

There is 0 coverage in Blocker and other buildings on campus [#1649723]

I can never seem to get service for sprint [#1649797]

In Wehner the cell coverage is less than great. In most of the building cell signal is patchy at best. This is especially frustrating if you've paid to park and the machine texts you to extend your time and you can't receive those texts and at the same time can't leave a class or meeting to go outside and pay for more time. [#1649803]

Students spend way too much time on their phones. They can use them outside the buildings. [#1649812]

I don't know how to improve cell coverage on campus, but the main building I have difficulty getting coverage in is the psychology building. [#1649813]

I think this is simply an issue of capacity due to the high concentration of people on their phones simultaneously. [#1649816]

In many of my classrooms I do not get any cell phone service and have to rely on the wifi coverage, which isn't always the best and sometimes I actually need the cell service. Im not sure if its the building itself or what, but if that could be approved upon that would be great! [#1649821]

Never have cell phone service in Blocker. Needs a booster in that area. [#1649822]

Building structure with better cell reception, more windows [#1649827]

Sprint cellphones do not work. [#1649828]

Blocker has really bad service. [#1649844]

I know this is important because I constantly find myself talking to my mom before and after classes. [#1649849]

Blocker and Mitchell Physics buildings are lacking on service, as well as in the study rooms in the Annex. [#1649854]

It would make football game day safer if there was some way to enhance the quality of coverage. [#1649858]

Extremely important but I'm very surprised to see that we have a pathetic AT&T connection. Especially in Zachry, WERC the connection is extremely bad. I really hope someone takes care of this soon! This has not changed in the past 5-6 years that I have seen which is not so good. [#1649861]

pretty good job. cell service is horrible on football game days...i dont know if you can do anything about that [#1649870]

The lack of cellular coverage in some buildings has caused me not to receive important updates on either my work schedule (phone call/text) or other school-related activities. (Worst buildings: Blocker, Evans, Annex) [#1649893]

There is no service in the basement of Mosher. [#1649894]

not as important but still significant due to communication purposes. I have nor particularly encountered any problems with it. [#1649904]

Make more places get better cellular coverage [#1649905]

blocker hates cell phones [#1649914]

Incase the wifi isn't accessible in that building or theres an emergency with a non-iMessage user. I have no idea how to improve this. Maybe work with AT&T on getting a better tower in our area? [#1649915]

While cell service has been improving during my time here, game days and other highly-populated times prove to pose quite the challenge for College Station's cellular grid. Even bringing in temporary cell towers would be helpful in order to lessen the pressure & frustration of less than ideal cell service on such busy days. [#1649941]

This can be good and bad. Good so I can focus on class. However, bad because I have had several incidents where an emergency in my family or friends has come up and having coverage is important. I would prefer having coverage so in case of an emergency I will know. [#1649942]

Particularly Blocker has very poor cell reception. When I'm in the lab and even the classrooms right near the exit, my cellular data is nonexistent and it sometimes drains my battery. [#1649961]

Service is usually good, but certain places, e.g. BLOC have horrible RSSI. It would also be nice if we could get signal enhancers in places like the basement of HRBB. [#1649982]

There is often difficulty in Zachry with cell reception and wifi connection. [#1650021]

Sometimes the Rec's wifi is spotty. [#1650023]

It is important for me to be able to communicate with my student organization leaders at all times if we are working on planning events. Some buildings, like Blocker, have terrible coverage that is either non existent or slow and drains my battery. [#1650027]

When I enter the MSC I lose all cellular service [#1650028]

I don't think there is much A&M can do about this. Verizon needs to get their stuff together. [#1650032]

NSF [#1650054]

The most important buildings work and are most helpful. Could use come strengthening. [#1650056]

My phone doesn't get service in the corps dorms or other spots on campus. (Carrier:Metro PCS) [#1650081]

I have Sprint and a Samsung Galaxy S II 4G Touch and my cellular coverage is terrible on campus! The only way I can call or text inside TAMU buildings is by being hooked up to the campus wifi. This is so annoying because sometimes if I lose connection with the wifi, I have no service inside. I have noticed this problem the most in Evans Library. [#1650083]

I always lose cell service in blocker, zachary, and wehner. [#1650098]

There is terrible cell phone coverage for AT&T in the Whener building. [#1650101]

tough to get signal within buildings sometimes, but usually I don't need to be on my phone while I'm there so it's a good evil [#1650107]

In some rooms around campus, cell service does not happen, most often in the big lecture halls. [#1650118]

I dont know how to fix this, but it is a significant problem. [#1650123]

Not sure how this can be fixed, but sometimes traveling between main and west campus I lose complete cellular service. It also gets iffy when I'm going from the Trigon to off campus towards Texas on the bus. Also, like usual, not sure if there is really a solution to this but cell service is always bad on game day. [#1650127]

There are some areas, like Kleberg, that do not have wifi at all times and I do lose signal a majority of the time. Otherwise, a majority of campus has excellent internet and cell service. [#1654255]

Most of the older buildings have terrible cellular coverage. Setting up micro-towers (ie. Microcell from AT&T) throughout the building could drastically increase cellular coverage. [#1662836]

Sometimes I do not get cellular reception in some building for instance when I'm in Evans and I send a message it usually does not go through and I have to send it again multiple times before it will go through. [#1662863]

I always have trouble calling people from the inside the library as well as the space between the library and the annex outside. I have no useful suggestions because I have no idea how that stuff works. Good luck! [#1662874]

Cellular coverage in Wehner is notoriously bad, as well as cell coverage on game days. I know the game day problem may be due to overcrowding of the network, but sometimes even my cellular wifi is really bad or not accessible in Wehner. I have experienced problems with this with both AT&T and T Mobile as service providers. [#1696899]

Dorm rooms need more cellular coverage. [#1696914]

I've used T-mobile and Verizon so far. T-mobile doesn't work at times inside of buildings. [#1696916]

Not necessarily cell phone coverage, but 4G coverage. [#1707334]

There are various dorms or buildings that don't have good cell phone coverage. It seems important especially in the dorms because people live there and should be able to contact their friends and family. [#1714009]

Having campus Web sites and online services that are easy to use.

The websites are easy to use for the most part. I think my scoring for this question is lower because of the difficulty to maneuver the library website. The library website was atrocious before it being recently revamped but it could be streamlined a little better. Also, the OGS website is terrible. [#1618478]

Ecampus and my computer don't get along. It loads slowly, and stops responding often. [#1618653]

Howdy and ecampus are terrible on mobile phones. [#1618679]

Choose one; ecampus or elearning, do not give option to use both [#1618694]

Improve things like media matrix and ecampus to make them more user friendly. [#1618748]

Less cluttering in the websites. [#1618757]

eCampus always has issues [#1618761]

Departmental websites in particular are often at varying degrees of helpfulness and sometimes not even finished. I would like to see more consistency across department website quality. [#1618766]

I'm not a fan of eCampus. eLearning was much more user friendly for me at least [#1618797]

Is very important [#1618806]

Ecampus is really bizarrely organized, inefficient at alerting users when important things are posted -partially by design and partially because professors have no idea how it notifies students or when [#1618828]

Howdy is not very user friendly at all. If there is anyway to streamline it that would be great. There are a ton of features but too many links and not an easy way to take advantage of all of the services. [#1618869]

Some campus websites do not have easy-to-use mobile websites. [#1618880]

Campus websites are inconsistent with quality, organization, access to information, and ease of use. [#1618911]

Sometimes eCampus has problems at some of the most inconvenient times. Making sure this webpage is consistently running is important. [#1619026]

the library website and the tamu mobile site sometimes dont work when I am off campus. The library website wont show information when I am at home off campus. [#1619039]

Change the sign in options on media matrix and other third party websites so they have the "Log In with NetID" option at the top of the page on the homepage. [#1619066]

Webassign is horrendous on a pc and on tablet there is no mobile version and does not even operate [#1619089]

changing services is understandable, but always confusing at first. ie. eLearning to eCampus
[#1619093]

Some websites are confusing. [#1619122]

Again, the easier the sites are to use the more easily we can focus on the important aspects of our day.
A clear and easy to use site will help reduce stress and annoyance. [#1619174]

Ecampus is over complicated. It is a good program but it needs to be simplified for easier and faster
user access [#1619188]

Fine [#1619311]

The websites are easy to use. campus doesn't work sometimes. [#1619337]

Many Campus websites are incredibly thorough, but almost feel too huge due to difficulty in finding what
information is being searched for. [#1619356]

What makes these sites and programs hard to use is their unreliability on their use. Improving what is
already there, such as making sure Ecampus functions correctly a good portion of the time, or Howdy
email (which will be switched to Google as I understand it) loads quickly and well (especially on mobile
devices). These improvements are what will make sites and programs more easy to use. [#1619405]

I have found out campus Web sites to be very easy to use, as well as convenient, so no problem there
for me. [#1619437]

Try to simply the UI. I know our big university has numerous departments so that numerous menus /
controls should be placed accordingly. But anyway, if possible, try to figure out a way to simply the UI. I
have one idea. You could provided different person different UI and use his/her accessing history to
dynamicly update the UI according to his/her behavior. Such as promote the frequently using UI to the
head of main menu. [#1619497]

I have a lot of trouble with my college's (geosciences) and OGAPS websites. They have redundant
information that's not thorough, dead links, outdated info, etc. It's really frustrating, particularly for
important graduation related items. [#1619523]

ECampus isn't really a great website. Usually it wont load most of the time on updates. [#1619543]

eCampus drives me crazy. Have to pull it up in certain browsers for certain things. [#1619557]

my college's (college of architecture) website is pretty boring looking. i think it should look different than
the rest of tamu because it is more artsy (or at least the department of architecture website). also,
ecampus is more difficult to use than elearning... [#1619618]

Campus web sites keep popping up new windows with each link instead of redirecting, which may
saturate a phone or tablet. The neo email account and my department email account are definitely non
smartphone-friendly, and the fact that the sessions expire after a really short term is really annoying as
well. I tried to configure both neo and my department's email account with outlook, but could never

configure my department account, I also tried to link both accounts so the mails from one go the other, but even when I followed the walkthroughs I found online I could not do so. [#1619649]

none [#1619677]

Some sites, like Howdy, have a confusing logout process. For example, when I click "logout" in Howdy, I am taken to a page that has a button for me to "Logout of CAS," but when I click on that button, nothing happens! I keep clicking the button, but am never given a confirmation page that says I have successfully logged out of CAS. [#1619688]

fix the howdy app, as it doesn't show current dining. also update map with all buildings full names and abbreviations for quick searches. [#1619705]

Make the site more intuitive to use, sometimes the links leads you in circles. [#1619708]

The websites tend to have too much information in one places. Making links specific to the needs of students would be ideal. [#1619733]

The app should be more user friendly. Some items don't even show [#1619747]

The library website is difficult to use. It is hard to find things in the catalog. This is a minor detail, but it would be nice if when you click on the book to see the number and description it also gave the floor number. Also, I know the library has a lot of resources, articles, databases, subscriptions, etc., but I have no idea how to find them, what we have, or how to access them. It would be good to just be able to browse what we have for my own interest, whether its related to a class or not. eCampus is not easy to use. I always get lost in the different pages and can hardly every find what I'm looking for. I don't need a Google-type homepage with updates, chatrooms, or weather; I just want the articles, announcements, and grades my teachers post. Also, it would be handy if there was an app for eCampus so my phone would just update me when grades, articles, or anything is posted and I wouldn't have to wade through the site every time. [#1619757]

Some campus websites can be convoluted and not very easy to navigate. [#1619783]

In general, the A&M web sites are not easy to use. I generally have to just use Google to find what I'm looking for. [#1619789]

Yes [#1619824]

ecampus is not working everytime, also the Blackboard app is slow and not working efficiently [#1619836]

easy access to information is very important [#1619855]

Very important [#1619857]

eCampus is troublesome and difficult to use. Unsure if it was included in this category. Actual TAMU websites are great!!! Rating of 9 for TAMU sites. Easy accessibility. [#1619871]

Sometimes finding my way around Howdy, HR Connect and Concur can be confusing. I don't use it enough to remember how I got to specific pages before, and I have to find a new (sometimes different) path each time. [#1619878]

Sometimes, eCampus is down at inefficient times such as when I have homework due/need to access notes. [#1619909]

The ecampus is always in accessible. [#1619933]

its extremely important [#1619962]

Always nice when time isn't wasted finding what you need on a website or getting a particular service to respond when needed. The easier to use; the less time wasted. [#1619965]

TAMU should include a link from its main page to its student/faculty email service (i.e., neo email). [#1619969]

It's a lil confusing [#1619992]

Almost all of the university sites with exception of the main page have a counter intuitive design and finding specific item on the site is fairly difficult [#1620003]

E-campus is a little tricky, and it often messes up on my phone and computer. Grades need to be more clearly posted. [#1620063]

I preferred eLearning to eCampus [#1620075]

Need to be more streamlined. [#1620126]

Look the ECE website. The one we had last year was very easy to use, but the new one is very unintuitive and the information is hidden deep in the website. [#1620152]

N/A [#1620189]

eLearning/eCampus are absolutely horrible... [#1620200]

You are doing a great job at this. Blackboard, e-Learning and the Howdy website are all easy to use and very helpful. [#1620208]

howdy and e-compus look messed -- if u were new, it takes time to find what u are looking for. [#1620215]

My professors mix and match using e-campus and e-learning. If only one service were provided that met all of the needs of the professors, things would be easier. Each professor seems to have their own preference. [#1620239]

eCampus is horrendous. Fails to load much of the time. Grades are unable to be viewed. Sometimes I don't get the class notes in time for class because of the slowness. Sometimes it takes me multiple DAYS to see a grade that has been posted. [#1620255]

Some of the websites are not easy to navigate and are not organized based on what a student would search for when looking for something. To find something you need to know too much about some things in order to find it, so reorganizing websites so that they are more user friendly, update hyperlinks, and use more general terms for searching so that when you look for an answer to your question you can find it. [#1620269]

some are easy to use, but sometimes you have to click too many times to get to the information that you want [#1620272]

For the most part yes [#1620290]

Again, it's not easy for me because I can't access my online textbook due to lack of flash players/plugins and the campus pcs won't allow students to download them! [#1620327]

Mays Business Website is not convenient to find ANYTHING on. [#1620340]

Except for a few (DNS related) issues I have accessing anything behind CAS from my house, I usually don't have any problems with the TAMU website. Good job! [#1620344]

HOWDY is not always user friendly to navigate. Moodle and Ecampus are sometimes unreliable and difficult to navigate easily from content to grades. Also, sometimes articles or attachments don't open easily through these sites. The library site opens up multiple windows to explore and many require additional logins to view journal articles. [#1620349]

Yes but can get really slow [#1620406]

eCampus has continual issues in the notification center, of which I was informed were being worked on, but a semester later the same problems arise. [#1620433]

E-Campus and web-assign crash occasionally but are mostly okay [#1620441]

This is also much desired. Ecampus can be very slow at certain times of the day. [#1620453]

CSE webpage is hard to find what you are looking for. [#1620462]

websites are easily accessible. [#1620467]

Ecampus was hard to navigate, but I'm getting used to it I guess. [#1620471]

E-campus has a very confusing and messy interface. I prefer e-learning over e-campus. [#1620498]

I mainly use the school's computer services (wireless internet, computers, etc) to do assignments on Ecampus/Elearning and print out assignments. I have noticed that the wifi in the Vet school area is weak sometimes and it can be a bit frustrating when I am attempting to download a class lecture. Other than that, everything is great! [#1620499]

Ecampus is difficult when every teacher puts things in different places [#1620521]

Yes. it is good! [#1620532]

There is little unity in the look or navigation of the sites of different academic departments. The same inconsistency extends to the Howdy network and the departments accessible there. Moving to Gmail is going to be a time vampire. [#1620575]

Sometimes the eCampus site does not update my notifications at the top of the page until I refresh the page a few times, so that might be something to look into. [#1620598]

eCampus is absolutely terrible. I cringe every time I have to use it. It's extremely slow and often has redirecting errors; or just flat out won't load specific pages. [#1620605]

encamps is great to look at / to use but very limited use in terms of group chat/ message [#1620626]

Libraries is a bit difficult [#1620651]

I feel like we have a lot of great service like get it for me but most people don't know about a lot of these services therefore the school should work on publicizing it more [#1620661]

Many of the campus websites are a little confusing. Clearer design flows/layouts with better directions would be nice. [#1620696]

I am a remote student most of the time, but I generally have little or no problem with connectivity, sites or other services when I'm on campus. Y'all are doing a good job. Tony [#1620711]

SOMETIMES. NOT ALL THE TIMES [#1620727]

Ecampus is very slow, and requires many clicks to get to something I would expect to be available via a right-click menu. It is often difficult just to connect to ecampus or even howdy even on campus wifi. [#1620730]

Most websites are difficult to navigate and require far too many clicks to get to basic information about a given topic. I have no fewer than three separate logins that I need for all services that all require frequently changed passwords, which undermines security by encouraging us to use simpler passwords rather than letting us keep the same password long-term but allowing us then to memorize a more difficult password. [#1620762]

While the websites are easy to use, they do lack a little bit on the aesthetics. I'm sure that there's a way to make the websites easier on the eyes. [#1620798]

The clarity of the map system isn't where it should be, especially in regards to parking lots and garages and their respective rules [#1620804]

eCampus is annoying and cumbersome to navigate. [#1620807]

Both Ecampus and Howdy are formatted in such a way that it makes finding things relatively hard to do. Also, I recommend improvement on the Texas A&M cellular app. [#1620848]

eCampus and eLearning are super slow....Howdy is fast and loads great but eCampus and eLearning are just horrible!!! Sometimes it doesn't even load on my computer and pressing the back button really messes up your load time. Other times, on eLearning, it won't let me even log in because it says I'm already logged in or on browser error. eCampus notification tab is also really slow. Sometimes it would do the same thing as eLearning but with my grade section. [#1620853]

There should be apps for i-phone and android to keep us updated with all the events and information about the campus. [#1620860]

I think eCampus is relatively simple - I have no problem navigating around in it. My only complaint is that it seems to stall, or crash a lot, which is definitely understandable but it'd be great if its processing time could be quicker. [#1620880]

Good [#1620882]

Ecampus needs to be modified where there is easier access and not a lot of problems with it to where I can't access anything. [#1620883]

Matlab is always experiencing issues. Sometimes it just isn't even available in a whole building full of computers, which is unacceptable when this program is required for so many classes and some jobs [#1620893]

Some websites are poorly organized and it's not easy to find answers on my own. [#1620898]

I would like Web sites that are compatible on different devices and computers so that I can get everything done. [#1620938]

I [#1620962]

Some of the websites are a little outdated, and the email service is a bit primitive. [#1620972]

The connection with Google Scholar needs further development. While doing searches, multiple tabs are often needed to explore a subject (e.g. when seeing papers citing a given source). The current set up only allows the first tab to have a direct connection with @TAMU, for all other tabs that are opened from that one, the connection is lost forcing the user to do individual searches for any article of interest. [#1620978]

Everything takes time to figure out and e campus is not a maze [#1621023]

The websites are pretty easy to navigate [#1621026]

ecampus is probably one of the worst pieces of software at A&M. You can hear this from professors and students alike. [#1621043]

Escampus is an improvement from Elearning but it is still a mess. It loads the grades/alerts half the time and has a bunch of redundant features. It is not very user friendly. (Also nobody uses the portfolio aspect on escampus). Needs a quick "how to use" tutorial for first time users. [#1621085]

the switch from eLearning to eCampus was kind of difficult to get used to. eCampus has a lot of tabs and links that, ultimately, go to the same page. It should be simpler- more concise. Excited for the e-mail provider to be gmail- that should greatly increase the ease of use! :) [#1621098]

It would be nice to have more centralized websites. It's annoying to have Howdy, single sign on, elearning, ecampus, and others. [#1621106]

eCampus can be difficult to navigate at times, but my main concern is with the website's compatibility with Macs. Anytime I receive a notification, it almost always tells me that "there seems to be nothing here" or something similar, even when it tells me something new has been posted. This doesn't seem to happen as frequently on PC's. [#1621123]

It would be nice if the Transportation Services web site were more friendly to mobile devices such as an iPod. My iPod often crashes when trying to view the site, due to the high resolution mapping they have. [#1621139]

I think a lot of the Howdy links are unexplored and hidden. Improving this website would be helpful and less daunting as a student. [#1621154]

N/A [#1621155]

Howdy is pretty good. ECampus is awful; it seems like professors need way, way more training on how to actually use it well. At it's current usage, its worse than just emailing all students directly. [#1621235]

Simple layout with a lot of bandwidth for a lot of traffic [#1621239]

eCampus can be a little confusing and slow at times, and I think eLearning should just completely be a non-option for professors because it's a terrible site. Also, the zimbra email is weird to work with. [#1621290]

So far most of the Web sites are very easy to use. Those few exceptions I have had are not worth the cost of changing. [#1621320]

eCampus can be extremely simple at parts but extremely confusing in other areas. The webassign difficulties were very embarrassing, of course. [#1621389]

Yes, that's really helpful [#1621393]

A lot of the university's webcite interfaces tend seem outdated, such as howdy. Also I would very much so like a campus directory on howdy. That would be extremely usefull. [#1621394]

eCampus needs improvement. It takes forever to load, and I dont like that I can't see my grades once I click on a specific class (you have to go back to the main page to see all grades) [#1621399]

As long as the website is functional and it's easy to find what I need, I do not care about what the website looks like. For the most part, A&M IT has provided this. [#1621401]

Ecampus is not as user-friendly for instructors, specifically the grade book. Also being able to enter grades via the ecampus app would be nice. [#1621409]

eCampus is an overkill. Would be more convenient if prof just run own website. My classes are 50/50 with encamps vs. personal sites. Sometimes eCampus is so slow, that I can't access homework's/lecture slides. Haven't had the same problem with the personal sites from profs who post online articles. [#1621428]

I think that the library catalog sites should be easier to access [#1621475]

Howdy and related services work fine, but Transport and Dining could use some overhauls; bus maps load slow on transport and I've been missing access to my ability to buy dining plans online in the past. [#1621509]

The campus website is fairly easy to use, the organization just takes a while to understand. BUT GOODNESS i am not a fan of the Zimbra mail provide,r but i think I received an email that said y'all were switching to gmail this summer which makes me a very happy Aggie. [#1621510]

Not a priority, as long as clear instruction is provided online. [#1621519]

BRING BACK ELEARNING!!!!!! I hate eCampus, it's slow and crashes. [#1621555]

The Howdy portal, for the most part, is easy to use and efficient. Moodle, however, tends to have more technical issues. Ecampus is definitely an improvement from the previous website that was in place there. [#1621558]

Websites that are more clearly laid out with sections that make finding detailed information easier. [#1621586]

Provide site maps and better search functions. Example: Howdy portal is a LABYRINTH. Provide a detailed map of exactly where to find everything and/or add a search function for the howdy portal (Yes, you have search, but it only looks for departments or people, which isnt helpful if i cant find a link to a specific section of Howdy) [#1621611]

The howdy site seems a little cluttered and overbearing with all of the options it gives you. [#1621615]

some of them have odd ways to get to certain links and it is not that easy to navigate certain website the school has for us that are also easy for our professors to use as well. [#1621617]

Right now the current services seem bloated and a lot of features are not relevant to TAMU students. [#1621641]

Improve eCampus! [#1621642]

I think it is very beneficial to have these resources available in many of the places if not all places on campus. [#1621648]

I never use the tamu website, because I can't ever find anything on it. Elearning was hit or miss and I don't really like ecampus. [#1621669]

The library's website search does not seem to work very well. Also, it is frequently down, and professors seem to have trouble getting the course reserves to work. Also, the e campus website updates or notifications is troublesome. Those two Web services need work. [#1621731]

Streamlining might help with this. A lot of times to get to one page that you need, you have to go to like six other sites and click around before you can find what you need. [#1635605]

GLOBALLY SPEAKING IT IS [#1635618]

E Learning has a lot of problems when using off campus wifi. In addition, it is confusing. [#1635626]

It is important to keep these sites up to date and easy to use. [#1635670]

Too many different sites to do anything. One for parking, Ecampus, moodle, then one for rec, then one for this and then one for that. Frustrating !!!! We to have to go to too many places for too many things. This is one school and we should only have to go to one site. [#1635686]

Again, because you have made the campus so dependent on web-based forms or other web-based information delivery systems, having intuitive, easy to use systems and services are no longer a convenience, but absolute necessity! [#1635688]

Ecampus is awful, freezes, won't load often [#1635713]

The worst online service is the tuition payment service. To fix the tuition payment, just change the site so that the screen users see is the same as the one employees of the Student Business Center see. The format they see on their work screens shows clearly what has been paid, and what is still owed. However, the site for users of this service shows a long list of numbers, labeled by strings of letters and numbers that leaves most people confused. [#1635724]

The websites seem horribly made. elearning won't quit spamming Java popups and the embedded system on ecampus is horrendous. If click on something like the syllabus I want a webpage to load up with just the syllabus, not have the syllabus appear in a little box on the page I am on. The bells and whistles are needless, unimpressive and a huge hassle. [#1635726]

maybe the TAMU app can be modified so that the links no longer send you into the phone's browser and instead just navigates further into the app. [#1635769]

Simplify the websites, make them easier for students to quickly go through [#1635808]

I just wanted to say that as a new student, and even now, I sometimes still have a lot of trouble with Howdy attempting to find all the little things it provides. [#1635814]

Websites are clunky with too many intermediate pages [#1635823]

Having transferred in, many of the required steps are not very easy to find and navigate. For instance applying for summer supplement financial aid. The link is buried deed in the financial aid portal. It should be a main link on the first page. [#1649672]

Howdy portal and Ecampus are user friendly. Ecampus has weird glitches to it, and the app for your phone sucks. [#1649683]

b/a [#1649687]

There are campus web sites that are not up to date. I found one web site that gave me the wrong information and it cost me at my summer job. All websites that are old should be updated or deleted. [#1649690]

The tabs on the Howdy page can be very confusing at times. Also it's necessary to use the tabs at the top of the Howdy page to navigate to eCampus or email, so making those stand out a little better would help. [#1649715]

Ecampus is more difficult to use then Elearning is. [#1649723]

Easier navigation, such as in the library we page. [#1649827]

There are many departments that need to drastically update their websites. The information is out of date and the website design is not user friendly. I think it would save departments time, energy, and frustration if they updated their websites and it would also save students time. [#1649855]

A&Ms website pages are not user friendly. I note the campus maps as well as attempting to locate specific documents and departments via the Howdy Portal. [#1649863]

When applying to colleges I noticed two schools had websites that looked ancient and were hard to use when compared to other schools. Cornell University and Texas A&M. The websites used; howdy, zimbra email, ecampus, and the A&M main website, all look and feel a decade old. Many colleges have great looking websites that make information easy to find, while A&M still has small print and link after link (many of them dead) to find any info at all. Its also spread all over the place. If I want to see a quiz or test grade I go to ecampus, for mid mark and final grades I have to go to howdy, then if I have to email anyone I can't use my own email, so I have to go to howdy then link to zimbra (which always takes forever to load). Zimbra reminds me of aol email back when I was 5. A&M should have one good website that does everything, has it all bigger and easy to find, and is as easy to use as google or facebook [#1649867]

The site is not always easy to navigate and some information seems to be "buried." The search engine is good; when in doubt, it's my go-to solution. [#1649876]

I hate the e-mail zimbra service we have now, it is slow, bulky, and is not user friendly. I hate logging on to my TAMU e-mail and instead just forward things to my gmail. A change to a different provider would be great, too late for me since I am graduating this semester but would be helpful for all students. [#1649897]

This just makes my life easier [#1649942]

The library's web site is not very easy to use. I haven't had this problem too recently, but I have searched for books or movies on the library's website and an error has consistently returned. [#1649958]

I didn't think anything could be worse than eLearning until the eCampus rollout occurred. Now I know better; Sturgeon's law strikes again. Howdy is _ok_, but the interface is kludgier than it need be. [#1649982]

Howdy is user friendly, however, ecampus and elearning are not. [#1650056]

N/A Campus sites are pretty good already, but ensure that they aren't down in time of heavy traffic. [#1650081]

do a pretty good job of this typically [#1650107]

I feel like there are too many websites that each department has. One for english, and one for sciences, etc etc. Everything should be put into ecampus, and ecampus needs to be less complicated and much easier to maneuver. There are areas of it that I don't understand and aren't as easily accessible such as emailing your entire class when you need help. [#1650127]

Moodle is kind of crazy and so is elearning, not the most stable but it works. [#1654271]

Some of the websites are difficult to navigate. Specifically, I find the rec center page unhelpful. [#1665624]

The google search within tamu website sometimes brings unorganized results. I'm wondering if we can sort the results through 'filters' such as dates, relevance, matching words, and department/college, etc to better find the information I want. [#1696916]

Figure out which links are clicked most on sites such as Howdy, or make a section for "recent places" or just make these buttons easier to get to and/or find. I can tell you that there are hundreds of links on Howdy, and I have probably clicked 4 or 5 links ever. You shouldn't have to go to "My Record" to get to these very important links, it would be awesome if they were front and center when you log in. I only use "Search Class Schedule", "Add or Drop Classes", "My Schedule", "Lab Safety Acknowledgements", and "View Degree Evaluation". Yet - these are spread all over the page with not much organization. I have to "find" some of these links every time I need them. A "Recent Places" section would be useful on every page like eCampus, eLearning, and Howdy. [#1707259]

eCampus has gotten better since it first began last semester, but it still is irritating to use. It frequently has problems loading class pages, breaks down (hence, the numerous "eCampus had experienced an outage at xx:xx time"), and the notification button frequently refuses to un-notify what I have already seen. In addition, I cannot find Texas A&M on the Blackboard app! I know how difficult it is to create and run such a large program so I try to be respectful of websites such as these, but I pretty much hated eCampus before it became tolerable only just recently. [#1707299]

Accessing important campus Web sites and online services from my tablet or other mobile device.

Over the years the TAMU mobile app has changed a few times. I think right now it functions as good as it has ever been but I think it could really benefit from having a "Rec Center" icon. There are icons for several areas on campus like the library which are very useful. I think one for the rec would be well received. [#1618478]

Sometimes, the websites won't load at all unless I am on a computer. Or, they won't let me navigate pages properly or the page will cut off half of the text on my phone. [#1618480]

The websites do not appear to be optimized for mobile devices. They are not easy to use on mobile devices. [#1618490]

Not all maps and websites support mobile device. [#1618507]

The howdy app leaves a lot to be desired. [#1618519]

Use more apps or resolve the problems on preexisting ones such as the blackboard app which inconsistently opens on a smartphone [#1618548]

Make it easier to login and maneuver through ecampus and howdy! [#1618570]

The TAMU mobile app is not very easy to navigate. The parking map and dining options I check most frequently. Parking maps are hard to access on mobile devices [#1618574]

Design more mobile friendly web sites since we are most of the time in campus and use a smartphone or tablet here. [#1618581]

making sure that websites are working and that we can access them [#1618595]

Lots of the mobile versions of websites don't allow access to all of the features that a normal web platform has. It's frustrating and pointless to have a mobile device if we just have to log onto the web-version one anyway [#1618615]

The mobile apps seem to be clunkier and slower than just loading the full pages [#1618667]

Introduce mobile and tablet friendly version of HOWDY portal. [#1618701]

Sometimes the links or loading of websites don't work but that doesn't bother me to much because eventually it gets fixed [#1618723]

I am having problems with this on my Nokia [#1618728]

all websites functions needed, there is no need to suppress some options. [#1618757]

using the email.tamu.edu on my Microsoft surface, it takes a long time for everything to load and catch up to my commands. I don't know if this is a problem with my surface specifically or with every surface or even with every tablet [#1618797]

Ecampus is difficult to work on my windows phone [#1618855]

Some campus websites do not have easy-to-use mobile websites. [#1618880]

Sometimes ecampus can be slow to load on phones or a tablet so making that application more easily downloadable would be nice. [#1618924]

Attachments are not forwarded to mobile devices from tamu.edu emails. [#1618958]

A mobile-accessible campus map is vital, as people most often need a map when they are using a mobile device. [#1618960]

Howdy and ecampus can be very very glitchy from a mobile device; setting up email on my phone was incredibly hard to do, and it doesn't even work half of the time. [#1618990]

Some TAMU websites are difficult/cumbersome to access on my iPad. [#1618993]

I'm always on my phone and tablet. The mobile sites don't work as well or are not offered. Even the set up of this survey is messed up. [#1619019]

Ecampus and howdy are a pain on mobile devices [#1619030]

Try and make more of the things available and easy to use through an iPad and mobile device [#1619037]

The library website never works from my computer at home, or my tablet, or phone. [#1619039]

The Ecampus iPhone app doesn't work consistently. [#1619080]

Cant access all of howdy features only two tabs available on mobile version [#1619089]

zimbra and departmental email services are not easy to access from phone. can not synchronize my account to my phone. [#1619092]

This works fine. [#1619118]

Mobile Howdy is horribly designed. Most of them are not compatible on iPhone. One example is that when checking for schedules on Howdy, only half of the course information is displayed on mobile device. [#1619133]

This is done well. [#1619152]

This is huge! Ecampus seems to never work with grades on my mobile devices or even on a PC. [#1619174]

Apps for phones need to be better and more diverse for different operating systems. It would be great if I could get a app for ecampus or howdy on my amazon kindle, but there arent any apps developed for that marketplace. [#1619188]

Make wifi stronger [#1619219]

Work on the ecampus mobile app [#1619243]

The we pages and the tamu app on iPhone are not very user friendly. The student organization websites are not great to use. [#1619282]

Get an app for the Windows phones too! [#1619309]

Maybe more user friendly for Kindles (non iPads). I have a kindle and sometimes school websites or apps are difficult to use. [#1619326]

It is stupid as hell to have an eCampus/Blackboard smartphone app, but require me to enter a full login and password every time. That takes away any convenience the app should provide. Do not require a full login when using the app - perhaps secure the information with a four number PIN at most. [#1619335]

More applications need to be supported. [#1619337]

the current blackboard app is slow and on iPhone it seems to freeze whenever I try to open it by click on a notification in my notification center. [#1619349]

I have had difficulty set up the email for my mobile device although I have followed the steps provided by the web page. Browsing web pages are OK to me. [#1619353]

There are a few campus web sites I use that are not mobile friendly. [#1619356]

I need to be able to see all aspects of eCampus on my phone [#1619380]

This is very important and sometimes not available on the mobile device because it does not load properly or has trouble loading, even when on the mobile-specific page layout. [#1619405]

The TAMU app of the bus system is difficult to navigate [#1619408]

Can't access eCampus on mobile phone nor can we access syllabi which is really unfortunate [#1619412]

Howdy mobile is not good enough. [#1619428]

I'm always on the move so viewing campus web sites is important to me and also designing apps that have the same information would be better. [#1619434]

Having all of the features of the desktop version of the sites also in the mobile versions instead of just some features in the mobile version is important. More information on the services actually available would be helpful as well (easily noticed place/ easily accessible to find out about services). [#1619441]

Several TAMU websites are not mobile friendly - example ogaps, ogsdpss. Only a very few TAMU websites are mobile friendly eg: those that we can access via m.tamu.edu [#1619445]

eCampus app is extremely slow, often doesn't even work [#1619472]

Mobile first approach should be used. [#1619506]

Campus websites on mobile devices are harder to navigate on cell phones, not all options are available. [#1619509]

Many websites do not have a mobile version or require flash, which is incompatible with apple devices [#1619528]

Ecampus is a problem if you try to access it on your phone sometimes. [#1619543]

Howdy portal [#1619546]

I primarily access these sites through my cell phone, the only way to get to ecampus or elearning is to change it to desktop view. The only improvement I would like, is to see the ability to click those sites from the mobile view. [#1619552]

Really like the new app, it just always takes forever to log in [#1619557]

Many of the options available on the computer accessed web page for Howdy are not available from the mobile web page, and that can be a hassle [#1619564]

You can try making more apps for the classes [#1619580]

adding email to a mobile device could be made easier [#1619618]

Campus web sites don't seem to be smartphone-friendly to me [#1619649]

sometimes the email service does not work on my htc smartphone. Sometimes it does. I don't know how to fix it. [#1619651]

I never bring my laptop to class, so if I need to use the Internet in class, I would hope the sites would pull up on my iTouch. I use the sites to pull up powerpoints or my grades. [#1619658]

Many of the building, like west campus and the psyc building, have terrible signal that cuts in and out. [#1619705]

This NEEDS to be better... [#1619707]

The Mail service is very unpleasant on a mobile device and difficult to set up for iphones. [#1619724]

Making it easier to access sites like ecampus [#1619733]

N/A [#1619751]

Accessing class information is nice, but otherwise, the mobile stuff that TAMU does already is in the right direction and there is not too much I would change. [#1619754]

Howdy is a little tough to use on the mobile version. I always just switch to the desktop version because not everything is available on mobile. [#1619757]

Phone is not compatible with all Howdy features and can be difficult to read [#1619770]

Make TAMU email unsubscribe option work better because there have been times where I still get emails from tamu related sources even when I have unsubscribed. [#1619782]

I still can't access the A&M wireless network using my Kindle [#1619789]

not all of the Howdy portal options were available in mobile devices [#1619805]

When I have access to websites through my phone, I feel as though I can always stay connected to the campus and I dont feel left out of the loop. [#1619831]

since howdy website doesn't save the login information, in order to get to class announcements, content or grades, it's slow to get to the ecampus website. Using a smartphone or a tablet is ever slower. [#1619836]

Yes [#1619841]

The TAMU mobile app is clunky and ineffective. I can never access anything I need to, especially food options. [#1619900]

On my android phone some of the TAMU apps don't work as well or show as much as an iPhone or computer would [#1619904]

Yes [#1619908]

The old Texas A&M mobile app was preferable to the new one, especially when it comes to the bus routes. I would rather have an app that operates separately from the transport.tamu.edu website. Right now, it connects you to the website. Routes are difficult to see on a small phone. [#1619932]

No suitable app for tablet [#1619933]

that would be easier [#1619962]

In a perfect world there would never be a lost connection or place with limited or no coverage. This is even more important as technology is used more and more within the classrooms. [#1619965]

Now that most of my professors are using ecampus for quizzes and posting grades on howdy, it is SO fundamentally important that these websites are adaptable and functional for all varieties of tablet, mobile device or laptop. I especially care about this because my main computer is an iPad and when I'm on campus (or off) I usually turn to my phone for easy grade updates or to complete an assignment so making sure I can access these services is absolutely necessary. [#1619966]

I have noticed that sometimes ecampus is not responsive and timesout [#1619985]

Website kinda works [#1619992]

none of the important sites (howdy, ecampus) have a mobile version that can be view and enter information easily from a mobile device. while their standard form is still useable, t is far from convenient [#1620003]

Need a windows phone app [#1620004]

Howdy is not easily accessibly on my iPhone - create a better app or mobile website [#1620011]

I believe most school websites like ecampus and howdy should be more easy to access from tablets and phones. Most of them are but they are not as easy to use or navigate through as I would like. [#1620028]

when using Howdy, I often switch to the full version instead of the mobile version because the mobile version seems limited [#1620035]

The Howdy app is entirely useless and everyone agrees with me. trust me. [#1620058]

It's been a while since I checked, but the last time I did, Kindles were not supported by campus wifi. This is frustrating to me since I have a great tablet losing half of its functionality when I step on campus. I'm not sure if it would be possible to add Kindle compatibility, but I think it would be a nice improvement. [#1620091]

I consistently have issues searching for library materials on my phone. [#1620122]

Mobile sites are usually too stripped down to do any useful work and I know where things are in the full versions, so I usually switch to the full website anyways. [#1620126]

Update the mobile apps, especially the TAMU app. They aren't the easiest to use. [#1620127]

More android (Samsung Galaxy) capable [#1620140]

Most of the websites are not optimized for mobile view. [#1620152]

When doing things such as registering for classes, it is really glichy and always says you have not selected anything even when you have. Also, you are not able to see the teachers at some points like you can navigate on a regular PC. [#1620170]

Can not access elearning documents on tablet [#1620181]

Elearning and moodle do not have all options available and do not have correct formatting when opened on an iPad. [#1620207]

the ecampus app really helps [#1620262]

I don't want you to waste time on some crappy mobile interface, I want the full featured website to work on my phone/tablet. [#1620267]

I use my iPad a lot instead of carrying around my laptop everywhere on campus so it is important for me to access important websites. [#1620274]

Experience once a week where e-campus is unavailable... Otherwise great [#1620290]

Yeah this is really important. Support needs to be available for all platforms at all times and the servers need to be able to handle the traffic that comes with 50,000 students [#1620305]

Howdy mobile does not always have all of the tabs that are actually needed. IE. View/update contact information on the My Record Howdy portal. [#1620340]

TAMU could have a better mobile app, and except for a few instances, I usually tell my mobile devices to request the desktop version of any TAMU website. I think a main website properly formatted to work well on any device is much better than any website made just for mobile. Mobile sites always compromise on features. Also, this text box is almost impossible to use on my smartphone. The webpage bounces around so much as I type, it would probably be dangerous for someone with epilepsy to use. [#1620344]

It would be very useful to have a way for students to be able to remote access statistical software in the EREL instead of having to attempt to use the limited computers in the EREL for statistical analysis. [#1620349]

The current mobile howdy is limited in what it offers and hard to read. I like to screenshot my schedule to make it the background of my phone which is impossible to do in an easily visible form from mobile. I always access the full howdy site from my phone. Also, registering for classes has some quirks from mobile. My device will not go beyond the page where you select the category of classes (ENGR, MATH, ECON etc) [#1620374]

Often, these websites are down for maintenance at inconvenient times. [#1620377]

E-learning and some other campus websites are not mobile device friendly. [#1620386]

The TAMU Mobile app for the iPhone is great for finding bus routes, but the last time I checked, it did not work at all for dining services. [#1620395]

The howdy app for iPhone is not working at its optimum level. Lacking the "back" button key in the app causes a lot of inconvenience to the app users. [#1620415]

This is very much desired. Easy access to e-campus is always desired. [#1620453]

The websites have gotten a lot better since they have been updated. [#1620466]

android apps could be more refined [#1620467]

Need a more mobile version instead of having to go through safari on an iPhone. [#1620469]

It is sometimes difficult accessing Howdy, eCampus, and eLearning on my mobile device. There are too many steps to go through to get just one piece of information. [#1620489]

Sometimes wifi often disconnected from laptop. [#1620492]

I do not always have my computer with me but I always have my phone that has access to the internet [#1620501]

Sometimes I have trouble getting things to load on the mobile apps so I end up having to get my laptop out anyways. It would be nice to be able to completely count on the mobile apps. [#1620518]

Power points don't always load correctly on mobile devices and tablets. [#1620521]

I am thinking about grades, or last minute up dates my teachers post and if i can't access the websites through my computer because of internet problems or there is not a computer around i would feel secure knowing i could always access it through my phone. [#1620533]

This too has definitely improved, but tablets and mobile devices cannot open some document types on eCampus and not all campus sites have a mobile version, which means some graphics and other important information does not display as it should. [#1620572]

trying to open emails on my phone is sometimes wonky, but I expect that to improve with a new email provider [#1620582]

Adjusting the mobile Howdy website to include professor names when searching through the course schedules [#1620587]

It can be tough to check the TAMU app for information such as bus routes & times on certain locations on campus [#1620769]

No problems here, just wondering if you guys really do read these. [#1620798]

The only complaint I have in this area that really irks me is that howdy functionality on the mobile platform is severely lacking. I usually just access the full howdy website from my phone (which is also troublesome). [#1620803]

I have had several bad experiences trying to locate A&M buildings both on and off campus based on information on websites and apps, links fail to connect to google maps or other apps from the mobile site [#1620804]

Apple devices such as iphone's and tablets are not easily accessible to university websites and other programs. [#1620824]

Improve ecampus on mobile phones. It is simply terrible. [#1620840]

The campus map (Google map) will not work on my iPhone or iPad. I found this to be a problem my first semester at A&M because it would have been helpful to have an interactive campus map on my phone. [#1620841]

There are often times where I try to use websites or the app on my phone and it is slow and sometimes hard to access things because of the formatting. The biggest improvement I think needs to be with the campus map. The GPS for on campus never works. There are times where I just want to know where a building is or how to get there and the map is so hard to read that I don't know where to go. Common landmarks on there would help. [#1620848]

When using the howdy app on my phone, I frequently hit the back button on accident and I have to relogin over and over. It would be nice if you could have a setting that allows you to always be logged in. [#1620862]

Specifically Cadets.tamu and eCampus, both of which glitch on my iPad (primary device) [#1620867]

With the way the technology industry is going. Computers are getting smaller tablets are getting faster better and more user friendly. Demand for tablets will eventually pass up laptops. Mobile/Tab websites will be vital. [#1620871]

I wish that Moodle was a stand alone app I could get on my smart phone or tablet. [#1620899]

Make the Howdy app better. [#1620940]

My tablet and mobile device are not able to get access to your internet. There is too many people on there. More lines are needed. [#1620968]

Even this survey isn't very mobile friendly... [#1620975]

The TAMU app needs further development. For example, a way to have direct access to a specific (e.g. due dates for doctoral degrees, or OGS events, or Soccer matches , etc.) and link it to the mobile's calendar, or the user's google calendar would be useful. It is impractical to go through three or four steps to check on a given calendar every time. Same with bus routes ... it would be nice to select the few routes of interest and have quick access to the schedules and times. Same feedback applies to news from colleges and/or departments. [#1620978]

Satisfied [#1620982]

Revising mobile application for ecampus part, and mobile howdy portal [#1620986]

Howdy is not nearly as good on the mobile version [#1621017]

I don't really get access howdy through ipad or my phone. [#1621023]

Not really an issue with me, because I tend not to use mobile devices to access campus sites/content. But when I do, the service is extremely poor and slow. Occasionally when attempting to access the bus routes on my phone, it took so long to load that by the time it finished the information I was trying to access was no longer relevant to my situation [#1621031]

The howdy app is great but the bus route app is the most important part for me and it is not very streamlined. [#1621034]

Nowadays, most people have one of them. [#1621068]

The mobile sites to many essential portals are poorly implemented or nonexistent. Blackboard-based services are awful. [#1621082]

This access is okay. Not ideal. Mainly the email is annoying on Android devices, but with the change to gmail services, this should resolve itself. [#1621106]

eCampus on mobile sucks. I can't ever see my grades or anything. [#1621125]

Some websites do not 100% effectively with phones and tablets. I have found that the mobile application is sometimes difficult to use. [#1621146]

I find that I cannot access some of the library website pages when I am not on campus. I wish this could be improved. [#1621154]

The bus part of the TAMU app rarely works - it usually fails to load both the maps and the timetables =. [#1621214]

Make mobile views more interactive and less basic. [#1621223]

Mobile howdy site has limited content. Makes it useless. [#1621235]

Not always compatible with cell devices [#1621246]

Ecampus is better than the previous web sites, but could still use improvement when opening files or viewing pdfs. [#1621265]

Being able to quickly access information regarding my classes using mobile devices is important to me. the upgrade to ecampus has been helpful. [#1621271]

I have many problems with the TAMU app and accessing nay campus site on my mobile device. [#1621284]

eCampus and Howdy are notoriously slow on my iphone. I should be able to access these sites much easier. [#1621290]

Again could just be a user thing but I don't really get great wifi for my Samsung galaxy tablet [#1621328]

The TAMU app is really sketchy and doesn't often work on android devices. [#1621362]

elearning is very slow on cellular devices [#1621380]

Developing this would show A&M's ability to stay with the times. We have mobile sites, but for many of them you cannot access the same information as you can on a desktop or it is more difficult to do so. [#1621389]

Accessing some resources like the Library's online remote login are quite unreliable. [#1621394]

Kind of need campus websites to work for a lot of my school work... [#1621398]

Mostly the same as above. As long as the site runs on my tablet I am fine, I would appreciate a mobile version of sites, that would definitely help with long load times. [#1621401]

I often only bring my ipad to campus with me. It is important for me to be able to easily access relearning or professors websites to be able to view and follow along with provided notes. [#1621433]

The TAMU app is difficult to maneuver. Specifically for some reason it's hard to see certain command buttons because they are too close to the color of for example the map or the background for something. Also it's super annoying to have to sign back into Howdy on the app if I want to check bus times while i'm in the middle of checking my email. Little things, overall I find the app helpful. [#1621510]

This should be becoming obvious in this day and age. We are assigned work online, so make sure whatever devices we use work! [#1621519]

When I access department websites from my phone, I can't find faculty easily. Also working with BlackBoard app is really hard ant it automatically logs out after a few hours! [#1621585]

Now that all my teachers put up power points and pdf files online these are so easy to download onto my tablet now and make my life much easier. They have done a great job to make this easier for the students. [#1621617]

Yes please! I have tried to use my mobile device solely. However, because not all campus resources are well suited for mobile devices, I often have to revert to the desktop version or get my laptop, which defeats the purpose of having the mobile device. [#1621655]

The TAMU app would benefit greatly from an overhaul adding many more often used links/areas. [#1621692]

some websites don't function will with the tablet or mobile interface [#1621702]

Better wifi [#1621713]

I want to be able to receive and send emails using an email client on my tablet as well as on my cellphone and laptop. Apparently, I can't have more than one e-mail client to get access to my neo email account. I tried before, and ended up getting part of the emails on my laptop and the others on my cellphone. It would be great that you look into this problem. [#1621732]

I definitely need the ability to access quizzes and tests through ecampus at home. [#1635596]

A FEW APPS STILL NOT AVAILABLE [#1635618]

Some websites do not format well on tablet/phone [#1635680]

I do not currently have a mobile device that will effectively access campus websites. If and when I get one, this will undoubtedly be very important. [#1635688]

It's easy to set up the ow for internet [#1635715]

Most of the websites have extremely poor mobile access. Howdy has different features that aren't available on mobile and if you try to view a file on ecampus or elearning it will not let you scroll. [#1635726]

This is important, accessing the power point slides during class to take notes, seems to be a good help in learning the material and keeping up with it. [#1635734]

The mobile version of the Howdy portal doesn't have access to the eCampus application. It would be nice if this could be added. [#1635735]

All aspects of howdy (grades/ registration) easier on tablets [#1635741]

Accessing important campus Web sites and online services from my tablet or other mobile device is pretty significant consider that I do not have a desktop to access at all times. In the midst of traveling from back to back classes, I think it would be great for students to be able to easily access these important campus Web sites on-the-go. However, I know through my experience, sometimes it is even difficult for my to pull up my email on my smart phone (iPhone 5). [#1635749]

I would like to see a TAMU email app or for the zimbra site (if we don't switch to gmail) to be more user friendly and easier to navigate without having to worry about signing yourself out accidentally, etc [#1635769]

This is very important because we do not always want to have to go to a campus computer. MAny of us students do not have a laptop. [#1635784]

The TAMU leaves some to be desired [#1649612]

The only service that I have seen a need for on mobile devices is a library materials search platform. It works terrible on iPhones and if you are walking around looking for a book, it would be very convenient to have that platform. Sometimes the computers in the library are busy or there is no paper/pencils so it can be hard to keep track of the ISBN of the book. [#1649671]

Ecampus is hard to access on your phone, and It wouldn't let me access it separate from the Howdy portal. [#1649683]

I want, but it is hard to load ecampus mobile. [#1649687]

Some profs still use elearning and it doesn't work very well on some browsers. I wish all the profs would just use ecampus. [#1649695]

Some of the websites and programs used by the campus are inaccessible on my phone, which is a inconvenience. [#1649704]

This is essential. [#1649833]

I think we are lagging behind in terms of updating the services on mobile platforms. Howdy app, for instance, is extremely limited in terms of usage. Library services has been almost excluded from it which I think is not so helpful since having a unified portal would be very productive (like how Howdy unified all

services few years back). Another suggestion is to make available (through the same howdy app) some of the open source lectures from A&M faculty, very similar to the MOOC (Massively Online Courses) concept. That way we don't have to try to access other lectures and universities when we have resources available right next to us! [#1649861]

The Blackboard/ecampus mobile app will work occasionally but most times i end up having to access my ecampus going directly to the site. [#1649869]

I'm sorry I dont know how to improve it, but it seems pretty slow and inconvenient [#1649870]

It is impossible to use my tablet with campus Web sites and very difficult to navigate on a phone. [#1649872]

The Texas A&M App is slow sometimes. Ecampus is horrible! It takes forever to load when i'm trying to view my grades. [#1649878]

Ecampus is slow on the iPhone many times. [#1649917]

When on the go, it is nice to just carry your phone around. Carrying a laptop everywhere with you is not practical. [#1649967]

I don't use mobile devices to access campus resources. [#1649982]

for students to easily to manage their time [#1649993]

Sometimes the app is a little difficult only because sometimes I'll get "back" to go back to my Zimbra inbox and it completely exits the email app which can be a little frustrating. That's the only complaint I have. Maybe make the email app a little easier to navigate. [#1650023]

The Texas A&M android app has gotten much better over the last year with most parts of the app following the holo design guidelines, however, I think the launcher page (layout.xml) layout is due for a UI overhaul. Android apps should follow the Google Holo Design guidelines described here: <http://developer.android.com/design/style/themes.html> [#1650032]

blackboard and elearning [#1650038]

Sometimes videos are not compatible with ipads, it would be great if online video lectures were all compatible with my ipad. [#1650039]

The mobile formatting is not useful. When changed to full website is it helpful on mobile devices. Only then it slows down the connection. [#1650056]

While on Blackboard on my phone I cannot access all folders and content for my classes. [#1650068]

Pretty Good, but increasing service across campus will improve this [#1650081]

Make the websites compatible with tablet, or develop apps. [#1650123]

Howdy map is extremely difficult to use on mobile devices. It frequently closes unexpectedly and I cannot use it to navigate around campus. [#1687847]

The howdy mobile app is horrible. Please make a stand alone app that doesn't have to utilize a browser. [#1696884]

Having campus technology services available that improve and enhance my collaboration with others.

It recently came to my attention that our TAMU email accounts are no longer usable after graduation. It would be nice to have it as a permanent email account that can be used forever. It would enhance collaboration because some people do recognize email domains from senders. [#1618478]

The IT staff all seem to keep odd hours, not regular business hours. Plus there never seems to be enough of them. [#1618490]

Ecampus is not very good for group projects, especially when profs aren't encouraged to set up that functionality [#1618667]

I don't have any knowledge of services [#1618761]

Is very important [#1618806]

Overall I have actually been pleased with the amount of collaboration services offered on campus. [#1618924]

lot of work needed on it [#1618976]

If all the websites representing the departments were kept updated and easily searched by the main website would allow easier collaboration. [#1618989]

I love the collaboration stations in the Med. Sci./West Campus libraries; Install some on main campus if possible. [#1619066]

Sometimes it is hard to find direct email addresses for faculty in other departments. I am hesitant to use the contact forms that don't go directly through my email. [#1619153]

eCampus is the current way of connecting with the groups but it seems that it doesnt work well in mobile devices... if a group chat option can be enabled which would help in easier communication would make things a lot easier. [#1619260]

I'm not really sure what this refers to. I don't really like the email client provided and find it awkward and clunky to use. The eCampus resource is fine but in my experience as a graduate student it's been fairly under-utilized. [#1619262]

The ecampus application is much harder to use than the elearning application. It's much harder to find stuff on ecampus. More disorganized. [#1619282]

Offer a survey for Ecampus and either forward that along to blackboard or summarize the responses and give that information to blackboard. [#1619293]

Intra campus chat room? [#1619295]

More smart areas where students can use to present and work on their projects together. [#1619301]

Very good [#1619311]

There should be more printers installed around campus. [#1619337]

There are some services that do what they need to, like being able to reserve library rooms. However, as far as online collaboration tools, eCampus is not very effective. Group tools are difficult to use. I don't think anything needs to be done about this though because other online collaboration services like Microsoft OneDrive and Google Drive are excellent options. [#1619349]

make them have meetings with people all across campus [#1619363]

I would like to see more information on the technology that is available on campus for renting or buying. I never know what is all available. [#1619365]

Maybe have programs that specifically work for both faculty and students that can be used in-class that actually work. Ecampus has had a multitude of problems since its launch (expected) and I know from experience professors tend to get frustrated when things such as chat boards don't work or material may never upload correctly. Having a program for these specific instances for all professors and students could relieve some of the pressure on Ecampus as well as a program that specializes in these activities. [#1619405]

Ecampus is not that user friendly. [#1619411]

The services are satisfactory. [#1619506]

Offering more collaboration stations [#1619509]

Doings a great job. [#1619559]

The guys at Help Desk Central are awesome. Very helpful, very knowledgeable, very kind. [#1619599]

In some of the libraries more computers could be added. [#1619733]

Honestly, I pretty much use Google Docs/Slides/Sheets or Dropbox for any collaboration. Whether the university provides this or not is kinda irrelevant for me, and I would say other students. Maybe integration between these services would be cool... [#1619754]

This question is too vague to answer. I would need a specific mechanism by which technology services fostered collaboration. [#1619833]

No [#1619841]

The internet is the biggest thing in this category. But Look at ALL courses and look at software required. Some specialty labs are the only places certain software suites are available for use. Find a way to include those computers in the VOAL collective to have 24 hour access. Example Electronics Work Bench (EWB) in the Electrical Engineering Labs. [#1619842]

Currently we have started using Google Hangouts to enable video/voice/screen sharing with collaborators. However, it would be nice to have better file sharing capabilities. Filex has such short expiration times and is not very user friendly to use. [#1619893]

I am currently in an online English class (ENGL 301) and we are often asked to do group work. Group work is very, VERY difficult to complete in a class where there are no regular meetings, and until a service is implemented that streamlines group work and assesses effort, group projects are entirely detrimental in an online setting. [#1619900]

I do not see how this is relevant other than needing the ability to connect to wifi! [#1619937]

important [#1619962]

Sure sounds good [#1619992]

Improve wireless coverage and bandwidth in big lecture rooms. [#1620045]

announcing lectures, interactive learning boards [#1620140]

I have not really used group projects with technology. although, the new technology seems very useful and efficient. [#1620190]

One suggestion could be creating a blog that is monitored by some personnel of higher authority. With this blog, you can update certain topics from each professor that is registered with the blog and can create an interaction between students who need help, want to help, and want to improve their understandings, etc. [#1620208]

Same as above. [#1620243]

eCampus does a decent job of providing some base level options to collaborate with others. What seems to keep this feature down is actual student use on the part of the students themselves. Perhaps students are not aware of the features provided? [#1620248]

Why reinvent the wheel? Google drive makes this possible for free! [#1620267]

Maybe creating a "Google Document" type platform specific for A&M students and groups. [#1620340]

It is not always easy to coordinate meetings/conversations with others at alternate locations. Skype is often unreliable. [#1620349]

this is definitely required [#1620384]

I don't know of any exclusive collaboration online media other than those within classes on eCampus. It may be helpful, however willing students are, to have an A&M-generated mobile app for networking or study buddy set-ups. [#1620433]

the technology is good. the wifi doesn't connect sometimes. [#1620466]

google docs is 3rd party. [#1620467]

I use google hangouts, skype, dropbox, and google drive mostly. [#1620471]

It is important for me to communicate to my classmates [#1620501]

The LMS systems purport to facilitate this, but they don't. [#1620575]

Some tools like cadence for electrical engineering majors can be made accessible for off-campus use. [#1620599]

Adding a scheduling system or a calendar that can be shared with specific tamu emails Library of contacts with area of expertise as listed by the person: this would allow easier access to resources either for help with research and collaborations or help with classes. More venues to help people from different disciplines collaborate such as research centers. Data sharing systems [#1620606]

I find outside websites better for collaboration. [#1620619]

group email is very difficult to be done with zimbra or ecampus .. might be easier to do switch to google .. [#1620626]

A&M has many resources available that work well, but there needs to be more advertising. I feel like there are so many resources that could make school life easier but I don't know what they are. [#1620696]

This is very vague, this could be email, Instant messaging, video conferencing, etc. Some are more important than others. [#1620730]

I really don't know what collaborative services are available other than the internet service itself. There are so many things available on the internet (google drive, for example) that this doesn't seem to be that important. [#1620741]

Please, for the love of God, do away with the distinction between @tamu.edu and @neo.tamu.edu addresses. All I want is to be able to forward all of my mail equally to my preferred inbox. This is a university, after all, and we aren't a bunch of children, so you don't need to make some foolish policy about requiring the neo address for official communication and not allowing it to be forwarded. We can forward at our own risk. If you really feel like that somehow makes you liable, then just put a disclaimer on the option for forwarding warning to heck spam filters for messages and that forwarding is not an excuse for missing an important email, end of story. This policy frustrates me to no end. [#1620762]

more availability for file sharing such as on ecampus or through howdy [#1620789]

Not that important with things like Facebook and the primary use of communication with groups through texting or GroupME. To me, this is not important at all [#1620825]

I think having a student directory of emails might be a nice improvement. [#1620848]

we have discussion boards on ecampus, but that is not sufficient. [#1620931]

I don't know of any, which probably means that they're not designed well enough for students or faculty to actually use them. [#1621043]

I don't even know what these are. Maybe G-chat integrated with eCampus would be cool. Getting a partnership with GroupMe or Asana- these are apps I have frequently used to collaborate with project teams. I've never used a school service for that before. [#1621098]

There are still blackboards in some classrooms... not even whiteboards. [#1621152]

It would be great to have an instant messaging feature in our new gmail accounts (not sure if that's in the package that A&M is getting). We work on so many different team projects as students this would be really valuable. Also, the ability to use Google hangouts. [#1621265]

In some of my classes, I can never get internet connection on my phone or laptop in some of my classes in Heldenfels and Kleberg. Maybe try improving the internet connections there? [#1621275]

This would be a really neat area to expand, especially at this research institution. [#1621283]

I wasn't sure what was meant by this. [#1621362]

There are no facilities for teleconferencing that are widely available. [#1621381]

Google docs and eCampus are usually how groups collaborate, and it is imperative that these sites are available everywhere on campus. [#1621426]

Not sure if them being available to me is important. If they are on top of keeping the tech in working order, I don't need to see them. [#1621519]

eCampus is confusing and hard to collaborate with other people. [#1621555]

As a senior in my last semester of classes in Community Health, I am part of four different semester long group projects. Currently, we use google docs quite a bit, as well as Facebook and gorpume as a means of communication. With University emails switching to google, I believe that will help in utilizing the resources that the University equips us with to collaborate with other students. Having something that makes it easier to communicate with people in classes may be good to look into, and if it already exists, making students aware of where it's located and how to use it would be good! [#1621558]

Easier student-student interaction of eCampus or service provider. [#1621586]

there really is not a whole lot of things the campus offers to give us students a possibility to work on things together but there is Facebook and google documents that are typically used for this. So there is no need to create something that will help share information between students via documents because that is covered but make sure these documents can possibly be created on the campus webpage rather than through an external website would be nice. [#1621617]

I don't particularly like working in groups only online. Many online classes for master degrees require "long distance group projects" which never turn out well. People refuse to do work and you cant get a hold of anyone in person, ever. [#1635590]

INTERACTIVE BLACKBOARD WITH WIFI [#1635618]

Love have computer labs. Don't like the fact people sit there to look at facebook. [#1635670]

Collaboration software doesn't seem to exist and where I do see it on Ecampus or Moodle, the instructors do not use it nor give students indication how to do this. [#1635686]

WebMeeting is a great collaboration tool, but is somewhat unstable. Can we check in to license for Blackboard Collaborate? [#1635743]

There could be a better online community for our campus. Most of us (students) connect with each other through facebook. But if we had a better aggie-specific platform on which we could ask and answer campus-related questions, it would be great. [#1635813]

I would like to see StudyOnBoard used at Texas A&M [#1635823]

Collaboartion stations are great in WCL but a bit difficult to use [#1649612]

A good idea, google drive works. [#1649687]

for non engineers the computer labs available are limited. I live in North side housing and there is now where to use a computer except SCC, mSC (where you can not print), Library, Anex. We don't need a big lab just some where to print things really fast. [#1649703]

Enrolling in an online course makes it difficult to work on group projects on ecampus. [#1649805]

You do a good job at this! [#1649844]

The ecampus site would be great for this is the mobile app had the option to notify me every time something was posted to a discussion board [#1649869]

I like the smart boards that teachers use and the iclicker system [#1649878]

Well, others have mentioned adding features to e-campus to collaborate with people in the same class. [#1649887]

Possible access to a campus virtual drive like a dropbox or something similar to share files on. [#1649917]

I'm going to come at this question from the perspective as a researcher. 1.) Filex is nice for transferring confidential files, but 3DES? Please, it's 2014. 2) It would be nice to have a solution for encrypted email for projects that fall under export control (e.g. ITAR). Sure, there's (PG|Gnu)PG, but it's hard getting people to use that and I think we're also required to have something for key escrow legally. Is extending cert.tamu.edu to provide S/MIME support feasible? 3) At least in engineering, almost invariably research (and even academic work) is going to require writing of code. It would be nice to have a reliable, backed up service for hosting source code _within_ TAMU; such a solution would at a minimum require a version control system (preferably git or Hg) and some form of issue tracker/etc. Maybe something like GitHub Enterprise or Atlassian Confluence/JIRA, or an open source option if licensing costs are an

issue. Public solutions like GitHub or Bitbucket may not be acceptable options for export controlled or NDA work. The last one is the most important. [#1649982]

More Mac to PC friendly software. This has been a tremendous boundary throughout college. [#1650056]

Need platforms where student can meet online, share ideas and socialize. [#1650082]

A better email service that is on par with the google if possible [#1650157]

Much needed. [#1654271]

Other than discussion boards, I haven't found anything to assist in this. It would be cool if A&M had something similar to Google Documents that multiple UINs could connect to and all contribute to one file-especially for group assignments. [#1707334]

Having technology within classrooms or other meeting areas that enhances the presentation and sharing of information.

Need to regularly update computers in classrooms/computer labs. Most classrooms and labs I've been in have had computers that are 7+ years old. [#1618490]

This is very helpful especially when meeting areas such as the library are full. I think that there are more spaces opening up where I see these and appreciate that very much! [#1618598]

Have easier access to plugins that connect to the projectors as we instal projectors in study room. [#1618600]

There is such a thing as too much technology in a classroom. Sometimes a whiteboard is still appropriate. [#1618643]

Yes [#1618761]

Is very important [#1618806]

Some rooms do not have acces to internet, ex; blocker classrooms [#1618817]

In my comm class the computers recording our presentations are hit and miss when we use them the sometimes return very poor videos that glitch and space out. i have this class in blocker. [#1618834]

The classroom seem pretty well equipped technologically. [#1618869]

It would be nice to have more projectors available to rent from the Annex. [#1618880]

more access to projectors or other equipment in student study areas [#1618895]

I do really appreciate the ability to view presentations on a projector but I feel that there is a need for a higher level of technology such as smartboards in many of the classrooms. [#1618950]

Lighting a classroom correctly while a projector is in use is unreservedly vital to student ability to both follow and take notes. [#1618960]

For the most part better technology is null for traditional lectures, the only instructors using the updated systems in my classes have been lecturers, who use it all fully and well. [#1618989]

Projectors in Zachry Classroom are really bad. They need to be replaced. [#1619016]

Smart boards or basic whiteboards or little mics so you can hear professors [#1619089]

Microphones are sometimes more distracting due to feedback. [#1619152]

Certain majors seem to have the best classrooms and technologies while other schools (mainly it seems to be liberal arts classes) have the worst classrooms and oldest buildings. [#1619194]

Teaching the teachers how to use the computers [#1619243]

The electrical engineering computer labs 225 and 228 are very very poor. The nice rarely ever work and have multiple issues and the printers are constantly jamming. [#1619248]

Especially older buildings need more projectors and the possibility for presentations in smaller meeting rooms. [#1619262]

NOt all classrooms have a projector... [#1619266]

Continue to update class rooms with the latest technology. It is essential to being competitive. encourage/educate more professors to use the technology that is provided. [#1619293]

This is inconsistent across the campus, and even within buildings there are varying levels of technology sharing equipment. [#1619323]

The technology in classrooms is ok, although it could be better. [#1619337]

The technology is mostly there, but the professors rarely use it to its full ability. [#1619349]

Having better access to set up all types of devices, phones, ipads, mac, windows. [#1619363]

Ok [#1619391]

A whole bunch of universities have facilities for recording class room lectures. A great help if students want to revisit their previous lectures or catch up on classes they couldn't attend. I believe that system should be implemented on A&M campus for all classes, it would be of great benefit to the student community. [#1619397]

Having updated technology is always appreciated. A suggestion for this is to have budgets set aside for the upkeep and maintenance of the technology used for the classrooms such as computers, speakers, projectors, overheads, smartboards (which rarely function as desired). [#1619405]

wifi is slow in classrooms [#1619408]

The Smart Boards that are currently being used should be integrated into more classrooms because they are really versatile and easy to view. [#1619434]

I think this could help a lot cause it would give us a way to learn things differently! [#1619481]

As an engineering student, a lot of the programs needed to do problems or projects are only available on school computers, and they are not fully functional 100% of the time. Better access to these programs is necessary. [#1619512]

The conference room in the biological control facility (room 108) is in dire need of a projector. No conference room in the year 2014 should be without one. [#1619516]

The smart boards in the anthro building need to be calibrated so that the pens actually draw where you want them to draw. [#1619520]

Could add tablets or more desktops in libraries or classrooms. [#1619559]

A&M has all kinds of fancy pieces of equipment. Honestly I don't really need that, I'm good with a chalk board/black board. Well, and powerpoint slides are good too. But that being said, I still really like all the technology that is available (although most teachers don't even use it) and I believe that when it does get used it helps enhance my learning. [#1619599]

Within classrooms, I think it is an absolute must to have recording equipment so that lectures may be recorded for future reference. This will be an immense help while studying for exams. [#1619606]

The sharing stations are great but it is not everywhere, only in the newer buildings. More of those would be nice. [#1619612]

None of the smart boards in Harrington were functional when I took classes there. It made it difficult to learn about implementing technology in the classroom without functional technology to practice on [#1619675]

none [#1619677]

There are still many classrooms on campus that have antiquated technology, but I am seeing much more improvement in the new buildings. [#1619688]

Increase the number of smart screens available, I know it only available in a limited number of places, but I think it would be beneficial to have it in classes. [#1619708]

Some teacher dont do this but those that are icredibly helpful [#1619724]

No needed work. [#1619733]

Often difficult to set up and use projectors or connect to laptops. [#1619789]

Yes [#1619824]

How about an on campus Dropbox or gd drive system? [#1619897]

More class rooms with better technology in the older buildings and also more computers and group study rooms in the libraries [#1619904]

In the classrooms that I have been in the projectors are large enough to read, even from the back of the classroom, which is important. [#1619909]

The technology in the classroom where I teach is often unreliable. The projector doesn't work sometimes and the computer is tempermental. Improvements here would be appreciated [#1619914]

needs to be faster [#1619962]

Whether do to a lack of training and education or availability, I feel professors could use technology to enhance the experience in many of the classes I have been a part of. [#1619965]

A projector... Yay! So high tech! [#1619992]

Some rooms have tv screens (Rudder tower) too small for the size of the room, people on the back have difficulties to read clearly [#1620024]

I think a system created for students only to interact and share information from classes on a school website would be very successful and appreciated. [#1620028]

The classroom technology is sub-par given this day and age. [#1620122]

providing rentable tablets to all students [#1620140]

Yes, this is a definite advancement. Technology helps students stay awake and pay attention to the professor. [#1620190]

Make more classes viable for distance learning. This way there will be a better record of the stuff that is being covered in class. [#1620243]

professors use technology to help but can sometimes get confused by the technology [#1620262]

Always seems to be glitches within classrooms and meeting area technologies. [#1620266]

MLC adapters allow phones to be plugged in to projectors with HDMI. they cost \$5. [#1620267]

The Anthropology building could really use some new computers and presentation materials. [#1620296]

teach the professor's how to use the technology so we don't waste time in class trying to figure it out, and having the professor resort to not using it. [#1620302]

New lightbulbs [#1620312]

In practically all the tutoring rooms, there are no computers for students to work on homework on while being assisted by tutors! Even Weatherford College has pcs for students to use while tutoring! This lack of pcs causes students to have to lug around books and their laptops and chargers all day. Inconvenient and harder than necessary! [#1620327]

The technology in the classrooms is almost too advanced. Teachers mostly just use powerpoints and projectors. Rarely ever use all the technology that is actually available. [#1620340]

Classrooms in our building (Harrington) are not technologically conducive to student's needs. There are not enough outlets for students who want to plug in and charge their devices while taking notes. Tables with built-in outlets would be very useful. Also, the EREL lab often has students using the computers for personal use (e.g., Facebook). This is frustration because there are limited computers with important statistical packages installed, and they should be using a different computer lab instead. Also, the department frequently reserves the EREL conference room for meetings which excludes the use of

approximately 5 of the available computers. Couldn't they use different spaces, such as unused offices or classrooms instead of monopolizing an entire computer lab? [#1620349]

this would only work if using that specific technology makes sense for the class. i.e., the reliant trading center [#1620384]

Technology is still growing, so this development can be gradual, but perhaps classes with the need of iClickers, etc. for class participation can substitute a mobile app that performs the same function and locks out other cell-phone activity to bar distractions? [#1620433]

Better technology makes it easier to learn. The more interesting to the student, the more they will focus. [#1620441]

no one uses these because they are too unfamiliar. also profs don't know how to use them either [#1620467]

Good [#1620492]

There have been times in Harrington Towers when my professors and I have had trouble logging in to the system. I am the advisor for an undergraduate student organization, and we meet in Rudder. To get a projector for the meeting room costs \$150. That fee is exorbitant and ridiculous. I check out a projector from CEHD and carry it to Rudder free of charge. I had a professor tell me that he has been invited to present to a group of 2,500 people in Madison, WI. In preparing for this presentation, he inquired about using the large auditorium in Rudder for just a few minutes to be certain that his presentation could be seen by the audience. He was told that it would cost him \$380 for a technician to turn on the equipment for him to plug in his flash drive and flip through the slides spending only a few minutes. It appears to me that the technology department at Rudder believes it is a for-profit operation, not a department that provides a necessary and appreciated service to the educational community at Texas A&M. I could understand charging outside groups that ask to use the services, but students and professors? It does not make sense to me. [#1620508]

Outlets should be put in the rows. Having them against the wall isn't helpful when those seats are always taken first. [#1620521]

Some of the computers in the classrooms are old. Some of the studios in the architecture buildings do not have a large screen monitor which is extremely useful. [#1620553]

While technology in classrooms has improved since I began at TAMU, there are still many out of date classrooms and classrooms where the projectors, microphones and document cameras do not function consistently. This impedes professors' presentation of important lecture material. [#1620572]

Herrington has horrible tech and projectors and interfaces. [#1620575]

The technology is there, however the professors don't utilize it. [#1620704]

new projectors and working computer services for the professors who actually use them are wonderful! [#1620741]

A lot of times the teachers can't get the computers to cooperate or the presentation devices, overhead, etc. [#1620765]

You should get rid of powerpoint on every professor's computer. Just because some of the profs are serious powerpoint readers and doesn't benefit the students at all. I would like to see them explore different programs of presenting. At least throw some workshops to teach profs new ways of presenting. [#1620798]

Many classrooms only have a few available outlets for students to charge their laptops and tablets, many classrooms seem to be in wifi deadzones [#1620804]

Sometimes its not consistently working...might want to look into this issue. [#1620823]

Projectors with monitors for professors to write on are very helpful. [#1620824]

I heavily rely on powerpoints during class, which this feature is not a problem. One of my professors wanted to have an "in class" email to better answer questions of the large class. That advancement is still not set up, and I don't expect it to be soon. [#1620841]

The school does a good job of having technology, it just doesn't always function properly. [#1620898]

West campus library's computers in the meeting rooms are outdated. They need to be upgraded with speakers added [#1620931]

It would be nice that there could be a general student accessible in classroom available after hours that the teachers have access too for either group student learning or private study. [#1620981]

There should be opportunity to borrow tablets or notebooks in the buildings [#1620986]

When I save files to my H: drive, I cannot access them from computers in classrooms where we are assigned a different username than our net ID. I am forced to save every file I know I will need in the class (and that I want to be able to open/modify at home) in my email inbox. Any files I save to the computer with my non universal net ID are not kept on the computer's memory for very long. Is there a way to access my H: drive without logging in to the computer with my net ID? [#1621008]

This is worst. This should have been fixed earlier! [#1621023]

Some buildings on campus, such as Mays business school, have great technology. Other older buildings ok campus that aren't as highly used are lacking [#1621055]

I believe that having the updated technology in classrooms is important and helps keeps student focused and interacting. [#1621070]

Student meeting areas with access to projector for practicing presentations would be extremely useful. (In or near ETB, Zach, i.e. for engineering students) [#1621077]

Usually this is very easy! Maybe have dropbox downloaded on all computers if it's not? [#1621098]

eCampus is a definite improvement over Moodle, but the gradebook system is highly complex and difficult to use, and could be more user-friendly. There are numerous improvements I would like to see someday, but overall I am satisfied with its capabilities. (I'm a graduate instructor). [#1621139]

There are still blackboards in some classrooms... Also, some courses that focus on math should have the smartboard podiums. Upgrade some of the overhead projectors that are vintage and don't work as well. [#1621152]

Computers that are in the Blocker classrooms would be awesome to have in almost every engineering class, for the same reason that math professors use them. [#1621265]

A public square to actually give students the liberty to hold meetings/gatherings where they can use technology for more effective presentations, especially for important causes. [#1621283]

The technology we have is useful; however, the professors typically have problems with starting it up and having it link to the wifi. [#1621284]

The computers in Langford A have problems very often [#1621312]

My teachers have mentioned wanting improvements here. [#1621362]

Webcams etc are not available. [#1621381]

Come on, Texas A&M really must do a better job to evolve. This is only a small part of that evolution. [#1621389]

Necessary to pull up many online presentations for classes. [#1621426]

seems like professors struggle to get started with technology and it is kind of difficult to work with. [#1621456]

Instruct profs how to properly use the equipment they are provided with... [#1621472]

I actually prefer that the professor use the white board or chalk board. I find it more engaging than when they use smart boards. [#1621506]

Of course. We are paying fees for this and A&M is profiting by taking these fees and not providing these technologies in all classrooms. [#1621519]

I think it will help the visual learning process. [#1621539]

Having seats that are immovable definitely limit the presentation options in a classroom. Maybe increasing the options of moving around the room to give presentations would be beneficial! It is that way in many rooms on campus, but not all. There is not really a big lecture hall where the furniture is moveable. [#1621558]

well our professors are already posting everything online so sharing things in class has become much easier when it comes to sharing notes, etc. but this could be improved by maybe the students having a chat room in encamps somewhere for each class to make communication faster. [#1621617]

There should at least be two adequately sized areas for formal presentations (esp. in the context of visitors) with more than adequate support for a range of tools needed for presentations. [#1621641]

Classrooms are generally well equipped; however, double checking mechanisms that ensure that the equipment consistently works would be very helpful. [#1621643]

yes please! rooms where there are only white boards or chalkboards make for a very dull class. I'd rather just stay home and read the book. When classrooms have technology, my professors appear to use it and the class time seems more valuable to me. Also, for classes with technology in them, professors often don't use the technology to the fullest extent. It seems like sometimes my professor doesn't know or is limited in how to use the technology. It would be nice if professors could train using the technology so they could make the class more interesting. [#1621655]

There are several computer labs on campus, such as those in the YMCA, whose technology is inconsistent and often does not allow students to access the computers during instructed labs. This is very frustrating for those who come to learn and have to spend time checking multiple computers before they find one that works. Several of the keyboards also do not function correctly. Timely improvement in this area would benefit many students and their learning environment. [#1621699]

having the technology is only one of the step. I would strongly suggest train of the staff on the use of the technology. My kine teacher, for example, could not make the smartboard to function to the best of its uses. [#1621702]

Wireless internet speed is often a problem when trying to use iClicker-go in large classrooms. [#1621785]

Make sure that there is a way to know what classroom technology services are available. I feel like I don't know all of the resources available. [#1635581]

INTERACTIVE BLACKBOARD [#1635618]

The SMART boards are nice when they work [#1635686]

A few buildings are still using Windows 2000. Those presentations tend to be slowed by incompatibility issues and general slow running programs. [#1635724]

Sometimes, the new technology in classrooms is not helpful and only slows down the presentation. That is, when professors do not know how to properly use it. [#1635733]

this would be great and we could share info via social media [#1635784]

There are a lot of connections within the rooms, but a lot of people do not know how to use them. [#1635815]

As graduate students, my classmates and I are required to give many presentations. However, we often have trouble finding a projector that we can use for practice presentations. This makes it much more difficult for us to critique one another. [#1649669]

The projectors/screens are not always reliable - just this semester one of my classes has had a broken screen for about a month now (the professor just projects slides on the wall - luckily it is white).
[#1649671]

google drive [#1649687]

There are some projectors in the mechanical engineering building (like room 202) that are not bright enough and cannot be easily read. These projectors should be updated. [#1649690]

Touch presentation screens in AGLS are totally unnecessary. Cool, yes... but really not needed.

[#1649812]

Use an ELMO machine in science and math classes that require the professor to explain how to use a program on a graphing calculator. [#1649858]

Minor issue: when using "borrowed" laptops provided by the university for a class, it can take extra time to load data sets or other material when the information has been previously installed on the laptops. I do realize that this is probably done to improve performance, reduce the instances of viruses, etc.; it can be somewhat irritating when the professor is 3 steps ahead of you. [#1649876]

Make more classes apple software-friendly. I prefer the look of pages, numbers, and keynote to the look of microsoft software. [#1649915]

When are you introducing new technology in a classroom, have someone show students how to use it so that they can operate it on their own when studying in groups. [#1649967]

I think the amount of technology in the classrooms is amazing, but I do believe that some of the professors require more training in how to operate the technology. Many of the professors do not know how to use it and ask the students if they know how to operate it. I think overall the help that I have received from the technology staff in resolving a problem has been awesome and very helpful. I think that the state at the which the various types of technologies is maintained is also done very well.

[#1649988]

Incorporating electronic work stations that the students could solve problems on, work with the instructor, engage in critical thinking tasks, evaluation quizzes, etc. Think of a large tablet. [#1650101]

Some professors need to get up to times, they're outdated. We live in a fast-paced, technology based world and things that could hold one's attention a few years ago don't work today. The material doesn't need to change, just the way it is conveyed. [#1707334]

Technology support staff who are consistently courteous and thoughtful.

The IT staff that I have dealt with treated me like a moron and were generally unhelpful. [#1618490]

I have encountered individuals on the team who do not seem happy to assist me. It makes me feel awkward and helpless. [#1618493]

Be patient some people don't understand how to do certain things [#1618548]

Usually good but not really working right now [#1618585]

The staff in the annex are not very helpful with accessing the scanners. They were very rude and acted annoyed during spring break when I needed help. And I was one of only three people in the library. There were no other issues or work to be done. It was very rude. [#1618679]

Most support staff aren't willing to help with small issues. [#1618761]

One time I called in to ask about a problem with my computer, and the person who answered was extremely knowledgeable and so patient and nice! He really wanted to help me out! [#1618827]

more training for IT Staff [#1618895]

Many of the tech support staff I have talked to are incredibly nice. However, there have been 3 or 4 guys that have been rude and pompous when I have asked for some "basic" help. [#1618975]

staff need to be more proactive [#1618976]

Courteous, YES.....helped me fix my problems when I bring them up, NO. [#1618977]

I've walked into the IT Help Desk and heard, "Oh man, I'm never going to get any homework done." Then my computer spent a couple days just sitting there until someone called to ask ME what THEY were supposed to be doing with it because there were no work order notes for it. I guess they guy finished his homework instead of finishing his job. [#1619027]

Mostly just to have staff that is patient for those who call for help because they're not tech savvy [#1619037]

It took my computer to the CITES help desk on campus and they said to bring it back with a part that I needed to change and then they said they couldn't do that. I was a complete waste of a month of my time. [#1619039]

Help staff is always playing games on the computer or cell phone with headphones on and it's hard to get their attention. [#1619112]

Some staff members need to be more friendly. [#1619337]

better training [#1619363]

The technology support staff are not consistently courteous and thoughtful. They are rude and off-putting and constantly make you feel stupid when asking a question. [#1619493]

The wireless in MEEN Building is pretty poor. The staff of MEEN building on maintaining networks doesn't response emails constantly and doesn't take any action after problems being reported. [#1619497]

As I said previously, Help Desk Central tech support was very good to me. Both in person and over the phone. I really appreciate it. [#1619599]

some staff in my college act like they get annoyed with questions.. but i guess that's ok because they probably get a lot of stupid questions [#1619618]

Often times when I try to reach tech support for instructors, I get an answering service. I try and keep my calls to normal business hours and still get answering machines sometimes. [#1619668]

Some teachers aren't like this but you cant force them. [#1619724]

N/A [#1619751]

Most that I have assistance from did not speak clear English. A few I couldn't even understand. [#1619786]

It depends on where you are [#1619789]

Yes [#1619824]

People at the libraries sometimes seem to lack a thorough knowledge of how to use different devices or are impatient. A improved willingness to help is essential. [#1619876]

All [#1619908]

Some of them don't know what to do [#1619992]

The customer service kinda sucks. They are consistently rude whenever calling. [#1620013]

The staff I have talked to about problems on campus have seemed uninterested and say they will resolve the problem, but it takes me calling them back and staying on top of them for the problem to actually get resolved. [#1620040]

As far as staff members, Texas A&M has a wonderful staff. (And I am not just saying that because I love my school) [#1620073]

Tech support seems annoyed and cold constantly. [#1620096]

Student workers are about 50/50 on acting like they care to be working. [#1620126]

This year we have had an issue with all of the @tamu.edu emails forwarding to the @exchange.tamu.edu emails rather than the @neo.tamu.edu or the email we have set it up to forward to. Technology support staff gave the following advice: Forward all exchange emails to the neo account OR delete the exchange account. THANKS. SUPER helpful. There's a reason I have an exchange email account--because my work and school emails shouldn't mix. If the technology staff can't fix something JUST SAY SO! We can handle it. You might not be able to admit that you can't fix something, but most of us can accept it. [#1620161]

I don't care how "nice" they are, as long as they are effective and efficient [#1620239]

Support staff should be available at more locations in the university . [#1620243]

IT people tend to act as if they are gods and teh rest of us know nothing. Could be the University needs to hire more so the ones we have are not so overworked or arrogant. [#1620266]

Certain support staff in the Jack E Brown building are simultaneously rude and incompetent, and make life frustrating for students. Replace them with friendlier people. [#1620267]

The support staff can be very helpful, but are not always available. [#1620269]

John and the IT staff, particularly Austin, are always extremely kind and helpful. [#1620340]

Some people on the helpdesk are not so nice. [#1620462]

I have had mixed kind of experience. An OAL issue caused very demeaning comment from the customer care executive. [#1620470]

Courteousness too has been an issue for me in the past. I've often found the staff unfriendly. [#1620498]

... [#1620532]

excellent. [#1620546]

My experience with technology issues has been mostly with the aerospace department. The individuals always seem bothered and are not courteous. [#1620725]

they just restart. we coulda done that ourselves [#1620727]

The main guys are great to work with, some of the student workers... not so much. I know its important for them to get experience and learn, but maybe have them shadow more instead of handling problems themselves [#1620730]

My opinion is admittedly tainted by the incompetent and unpleasant IT staff in my own department. I know nothing about the IT officers elsewhere. My main suggestion is to hire people based on their ability to do the job, not based on whether their family has its name on a building. That appears to be what has happened in our department. [#1620762]

so far they have [#1620765]

N/A [#1620797]

Good [#1620882]

I'm not a moron. My major is not computer science. Do not treat me like a 4 year-old or a moron when you are helping me. [#1620893]

They were courteous when I called in. [#1620938]

I don't really know about this since I've never made a contact with them. [#1621023]

It takes too long to find a technical support staff to resolve a small problem. [#1621119]

ITS is great. Always friendly, always quick to respond to emails. A great service for teachers and students at TAMU. [#1621139]

Sometimes they're mean and rude. [#1621380]

I have only ran into a couple inconsiderate employees. Service is always number one and I believe we want all of our employees to be courteous and thoughtful to better our atmosphere. [#1621389]

they should keep it as it is. Always helping [#1621393]

Have had multiple great experiences with IT staff [#1621436]

Depends on who I am talking to. Very good if they are not feeling "lazy" or as if its not thier responsibility to help thourgoughly [#1621484]

not important. just qualified. [#1621519]

Sometimes they are rude to professors that don't understand why something won't work. [#1621555]

I am disappointed in the quality of the help desk, for they tend to put slightly difficult computer problems to others, who are sometimes equally incompetent in their resolution of this technical difficulty. [#1621702]

I'M SURE THEY ARE [#1635618]

Being patient is key. Talking to me like I am stupid does not make me want to use this service. [#1635670]

Contrary to popular opinion, there are a number of us who are not technologically adept. I used to feel that I was fairly technologically literate, but I can no longer keep up with both technological advances AND my subject specialty. I need tech assistance that will patiently listen to my issues, will not belittle my ignorance, and render the assistance I want and need, rather than what they can do the fastest and easiest to get rid of me so they can go back to facebook. [#1635688]

When I was locked out of my Howdy account due to internet sharing, the man refused to open my account because he was convinced I had shared my password with my roommates, which I had not. I did file a complaint, but I felt that I needed to share this again to prevent it from ever happening. [#1635694]

When I ask for assistance at the SCC, I get top quality service. They are very nice and helpful. [#1635733]

Hire professional people, instead of simple interview of computer major students. [#1635828]

Most IT people are knowledgeable and friendly! Some not so friendly [#1649612]

I have rarely need University IT support [#1649699]

Had some issues a year ago when I needed internet in my grad student office and it took weeks and people were not friendly. I also had to pay for it!! [#1649812]

Based on my experiences this is a true statement at TAMU. [#1649863]

People friendly technology experts are essential to getting problems fixed in a professional manner. [#1649967]

IT staff need to check computers in different building and check the compatibility of websites like elearning with each computer [#1650058]

Have free web courses that teach students and staff how to use different software programs. [#1650071]

Most of the staff are very nice! But I have encountered at least 2 grouchy ones. [#1707299]

Technology support staff who are knowledgeable and can help me resolve problems with campus technology services.

There have been times the Help Desk couldn't provide an answer to simple problems. I think it really all depends on who answers the phone or emails that day. [#1618478]

I emailed to the IT department almost a month ago and have never heard anything back [#1618728]

Support staff usually know what to do [#1618761]

usually they are helpful but some people at help desk central lack a little knowledge on some questions i ask. [#1618834]

more training for IT staff [#1618895]

There are many times that the staff does not know the issue that I have with my computer and will just recommend sending it to the manufacturer. It would be awesome having a tech support team that is all knowledgeable, but I realize that is super hard to do. I have normally been pleased with the amount of help I receive. [#1618975]

Necessary [#1619071]

I know more about my Mac than the person at the help desk. [#1619112]

Maybe more staff? [#1619295]

The two or three times that I've interacted with the tech support staff, they have been extremely helpful and easy to talk to. [#1619365]

If they cannot fix my problem, they are pointless [#1619380]

Staff should be knowledgeable on all the technology that they check out or have in stock. [#1619434]

the service on campus for students to get their computers fixed is great [#1619618]

See above answer [#1619668]

Some issues with eCampus seem to still be unclear to some of the ITS staff. [#1619688]

N/A [#1619751]

It depends on where you are [#1619789]

This is necessary more often than could be imagined. It is imperative that the people I contact are a) willing to help and, b) if they cannot help, are willing to find a solution elsewhere in a timely fashion. I am a graduate student and technology is essential to my studies. [#1619937]

Have not had enough problems on campus with the technology that has required me to seek tech support. [#1620028]

Slow response times and not all solutions work/are implemented. [#1620126]

I feel sometimes belittled by the support staff. If it is a minor problem that can be fixed quickly, I am sometimes led to believe that I could have fixed the problem myself, even though I can not. [#1620151]

Bush School printers. Enough said. [#1620161]

i like that there's helpdesk-online chat [#1620215]

The computing center service by the SCC has helped me with my technology issues. [#1620228]

I don't often have tech support issues [#1620305]

I have dealt with support staff who followed-up with me without knowing the original issue, resulting in misinformation, or unhelpful/unnecessary assistance. [#1620433]

A lot of times when there is a campus technology issue, the front face of support staff are usually inexperienced student workers who are unable to resolve an issue instantly. It takes a while before the issue is resolved. [#1620498]

couldn't tell me what was wrong and didn't hear back until after i received my computer [#1620546]

In the college of Architecture I feel like there is a lack of this. We use major specific programs that I don't believe help desk people have a good knowledge/can offer much to help us. [#1620619]

they just restart. we coulda done that ourselves [#1620727]

Same comment as the previous question. [#1620762]

so far they have [#1620765]

N/A [#1620797]

English speaking techs are important to convey information to Aggies... [#1620823]

Absolutely, if I can't figure it on my own. I need an expert, which these workers should be at their specialty [#1620825]

I took my computer to the help desk because my internet was not working. They told me to run a program that resulted on me having to go back to Best Buy and have my computer wiped. It would have been nice to know that this was a possibility before running the program so that have a chance to save all of my documents to an external device. [#1620862]

I would like to have a more knowledgeable staff that can help me since I have called in a few times and not gotten a good answer. [#1620938]

Help desk central is not always terribly helpful-- they seem to have a stock of answers and tend not to depart from them. [#1621006]

Many of the support staff are not knowledgeable enough or qualified to assist students. [#1621082]

It is nice when your technology support staff is knowledgeable and willing to serve. Good experience at A&M! [#1621283]

Most are knowledgeable but there are many who are not. They should all be able to answer all of my questions (at least when it comes to what they claim is their specialty) since we are a top-notch University; this is not a community college. [#1621389]

Quick responding support staff is really important especially if the online service crashes and there are online quizzes being taken during those unfortunate events. [#1621637]

Typically technical staff are able to work through all problems that I face concerning technology, over the phone. [#1621643]

Sometimes it depends on where you go or who happens to be working at the time as to how helpful they are, or how common a problem it is that they would have knowledge about [#1621658]

They never here of the programs I've been asked to install for classes and also class/deparment usage sites, such as with statistics._ [#1621692]

needs more improvement on staff training [#1621702]

I don't typically contact support staff, but if I did, I would want them to be knowledgeable. [#1621710]

NEVER USED [#1635618]

Support staff needs to be understanding and patient when I don't understand something. [#1635670]

Actually most are fairly knowledgeable, but they cannot communicate worth a damn! That inability to effectively communicate and explain solutions raises doubts in my mind about their competence. [#1635688]

this would be great because some students are not aware of certain aspects pertaining to technology [#1635784]

At times they have not been able to resolve MAC computer internet problems. Specifically, during my New Student Conference. [#1635798]

Please be knowledgeable, because we have no idea what happened to our account sometimes. I had very helpful staff at the help desk before, but the most recent one visit was not very helpful. It was actually the same problem. I wonder the hiring system changed. [#1635828]

There have been a couple of times when I have called about technology problems and I explain my issue to someone who is unable to address my issue. They record my issue and send it to someone who can. However, when that second person emails me their understanding of the situation is not

correct. When I communicated my issue I try to fully describe my problem in its entirety and then summarize it as well. However, as I wrote above, there appears to be some level of disconnect between the person who is writing down my issue and the person addressing it. I don't know where the problem lies, but it would be helpful if there was greater or better communication between the people recording the problem and the people addressing the problem. [#1649855]

Based on my experiences, the technology and support staff have been knowledgeable and helpful regarding the resolution of problems. [#1649863]

People who specialize in technology are extremely valuable to those who have limited experience. [#1649967]

they might be knowledgeable but not willing to help [#1649995]

The same thing to timely resolution. [#1650023]

Getting timely resolution to problems that I am experiencing with campus technology services.

This is vital when assignments have strict deadlines. [#1618493]

I had a friend that it took 3 weeks to get his laptop back and he found out it had been sitting there for most of the time [#1618519]

Especially when it comes to payments some questions are very important and it would help to have them answered right away or as soon as possible [#1618548]

when errors occur on the websites that, for example, deny access or just stop working, send an email to all of us that it is working again so we can carry on with what we were suppose to do [#1618595]

N/A [#1618638]

I have had problems one month ago, and they are still working on it. Meanwhile, I could not proceed my RA duties [#1618728]

n/a [#1618761]

The only time that I had to contact Campus Technology Services was freshmen year and they dealt with everything in a timely manner. [#1618880]

IM support [#1618895]

While IT services normally does a great job with computer issues, during Howdy downtime there should be a way for them to communicate the status of the server and give an ETA of uptime. [#1618937]

I have not had many problems that required me contact campus technology services. The times that I have they have seemed helpful. [#1618950]

Better service-outage information would be good. [#1618960]

Tends to be slow. [#1619019]

Within at least an hour accurate, available help should be given since most questions re regarding a site crashing when one was trying to complete an online assignment for class and most assignments have either a timer or the deadline of the assignment is usually the day the student is working on it [#1619037]

People at help desks never are able to help me and send me to the main computer help desk who can't really help either. [#1619112]

Timely resolutions are always nice and can always be improved. I have not had much in the way problems besides grades on ecampus but easy solutions and help would be nice. [#1619174]

Same as above [#1619219]

I mainly do self-help and it works most of the time to me. [#1619353]

If i have a problem i need a quick fix because i am busy [#1619380]

There should be a designated staff for any problems that might occur over the course of using a technology from the campus. [#1619434]

Teachers having trouble with technology. Teach them basics. Kinda dumb when a person with a PhD can't use the tech in the class room [#1619529]

I just had one problem. I recently had the Trojan.Zeus virus corrupt my laptop. I took it to Help Desk Central and it ended up being almost an entire week until I could get it back. The worst part however was that I was blocked from the entire on campus network for my cellular device as well for that entire week. I thought that was really bogus! If the issue was with my laptop, then my phone should not have been compromised for that long. Oh well, the past is in the past. [#1619599]

I don't really know who to look for when I have problems. [#1619612]

When I call the IT department for help they are always helpful and polite however, when I took my laptop to get fixed on campus it seems like they can't really fix much and didn't really offer me any solutions. [#1619614]

They are generally prompt with any problems [#1619620]

howdy goes down quite often on the weekends which is very nerve racking because I have many assignments due Sunday night [#1619654]

I believe I have only had a technology question once, and that was answered right on the spot when I called. [#1619658]

Whenever I am able to communicate my problems to a human (not a machine!) issue are resolved in a satisfactory manner, I can tell that ITS takes this seriously. [#1619668]

Usually takes more than a couple of hours, would like to have a 24 hour service that could respond quicker. [#1619733]

There really is only one place that I am aware of to get assistance with technology issues. While I typically figure them out on my own, if I ever needed assistance, I would have to walk all the way there from the North side of campus. Not ideal. [#1619754]

Issues sometimes take weeks to be resolved. [#1619770]

There never seem to be enough campus technology technicians. I feel like I don't even want to tell them about the problem because I don't want to spend my day waiting for it to get fixed. [#1619813]

No [#1619841]

When I surf online using the wireless in the Evans library, disconnections happens from time to time. So it is very annoying when I am working on a remote control desktop. My suggestion is definitely to improve the stability of wifi. [#1619873]

its too slow [#1619962]

Don't really experience many problems. [#1619978]

A few times my Macbook Pro was not able to connect to the campus internet, and several people I tried contacting could not help me. The problem went away on its own, but can happen again. [#1620011]

Same as above. [#1620040]

I don't feel there are effective solutions to the problems we are experiencing on eCampus. Yes, the support staff is helpful and courteous, but we don't have explanations for service interruptions. This causes problems when taking exams and can result in lower student grades. [#1620111]

Pretty good. [#1620122]

When trying to contact support, I feel we are given responses after too long a time. [#1620151]

Reserving a main office or lower floor to personnel who are helping at all hours of campus hours. [#1620208]

I once got an email stating that a problem that I had encountered was resolved, when in fact it had not been and no one was in contact with me. A better level of communication and reading emails on behalf of the tech service is suggested. [#1620244]

Fairly fast and efficient... No issues [#1620290]

I get help desk emails too late [#1620312]

Sometimes it takes over a day to receive a response to a help request. [#1620349]

Timely response has been an issue at a number of occasions. [#1620498]

i never got a time to when my stuff would get fixed [#1620546]

Sometimes IT staff just don't get back to me as quickly as I would hope. [#1620554]

Typically, the response time to fix technology services is rather quick. [#1620585]

I did bring my computer to the help desk for inspection, and i asked them several times this inspection would cause anything to lose my files in computer and they said no several times. Inspection took almost 3 days and then i took my computer but everything even my operating system was gone in the computer. Hopefully i backed up my computer before giving it to the help desk, otherwise i would lose every files about my research. I think students who work in help desk should be more careful about this kind of situation [#1620586]

Sometimes with problems regarding ecampus, the problem doesnt seem to get fixed in a timely manner [#1620670]

Lately, I have had no issues with the tech, but when I first came, it was a huge hassle to get them resolved, particularly with outdated or irrelevant holds and restrictions on my Howdy account. [#1620689]

I had a print charge issue that took three or so weeks to resolve because it was forgotten about and sat in keystone. It took the person all of 15 minutes to fix it when they actually looked into it. [#1620696]

Have more reliable technical specialists replying in a timely manner. [#1620759]

Same comment as the previous two questions. [#1620762]

Should check more often on classroom equipment [#1620765]

I have had professors lecture outside of their normal routine for a few consecutive days do to issues with devices [#1620804]

Sometimes things are broken for way too long. [#1620807]

Schedule break-times accordingly? [#1620823]

haven't had many problems [#1620824]

Very important , especially during times of projects [#1620825]

Especially when I use e-mail, I rarely even receive a response regarding my issue [#1620893]

well [#1620986]

N/A [#1621035]

I have had issues in the past with connecting to the wifi. I used the campus technology page online to help me fix the issue and it was very helpful and I was able to resolve the issue right away. Good customer service and timely responses are very important. [#1621070]

Campus technology services should get back to an individual as quickly as possible as it is their job and some people could end up having issues with their testing material online. [#1621184]

Often, in Langford A, computer and printer problems are not solved quickly [#1621312]

Not available 24/7 [#1621322]

It took almost an entire semester to get microphone batteries in a classroom in the Jack E Brown Chemical Engineering building during the last fall semester. IMS was more worried about delegating the responsibility to a different sub office than quickly correcting the issue. This failure negatively impacted students. [#1621323]

Kleberg building typically has poor to unacceptable wireless internet. I haven't seen any improvements after requesting improvements multiple times. [#1621345]

I never get the resolution until after I needed the problem fixed. [#1621389]

Wireless internet connection in blocker is slow sometimes. I switch to 3g a lot. [#1621448]

For the most part, it has been good except for printing problems. staff not as cordial or timely. [#1621456]

If there is a problem, immediate response is desired because classes are not long. [#1621519]

This is mainly a work concern. My computer caught a virus and cannot function properly. Over a month ago, our department ordered new computers, but they have yet to come in and/or be set up. If it weren't for the extra computer in the office, my work would not get done. I ask that the IT people get anything new set up in a quick and timely manner as possible. [#1621594]

having competent staff and service for technology help desk should help [#1621702]

Fixing problems quickly is nice. [#1621710]

TIMELY resolution! [#1621719]

Technology problems usually happen when I am in front of a group or a class. I can't just send them home to come back later. I need things fixed right then. Actually, I need things to operate smoothly from the start so I don't have problems to begin with! [#1635688]

I have never had a serious problem with campus technology. Only thing I can think of is slow internet in some buildings but it doesn't seem to last for an extended duration. Technology Services does a great job! [#1635734]

For one, I don't think that I have experienced many problems with campus technology services, but if I have, A&M is really great at getting back to me in a timely manner. [#1635749]

this really doesnt effect me but im sure their are some issues [#1635784]

At times they have not been able to resolve MAC computer internet problems. Specifically, during my New Student Conference. [#1635798]

The main problems I've had are with the VOAL and it took more than a day for it to get resolved. When you're trying to finish an assignment an entire day is too long when you need to access files on the OAL without having to go to a lab which are crowded with people because it's a test week. [#1635829]

This is very important to me because if I ever have homework due and there is some problem with the internet connection, I would like that to get resolved as soon as possible. [#1649611]

I have yet been able to log in and print from my ID at the Bush School, issue reported first week. [#1649672]

Not all of my problems are solved in a timely manner. Some problems take hours/days to fix. [#1649704]

I've had my TAMU email only show as a blank page two or three times and could not use it, which you can imagine is not good. [#1649715]

There are times when the wifi is down or a printer is on the fritz, and it takes longer than a couple of hours for the issues to be resolved. [#1649751]

I have submitted around 15 tickets for IT help at my time here at A&M. About 5 of those tickets needed a follow up or could not be handled when I called. Of those 5 I only had good/prompt service on 2 of those tickets. The other 3 tickets took a long time to get completed. It would help to know how long it would take to get to my request. I understand IT is busy and many of my requests are not high priority, however it would still be nice to know how long it will get to address my ticket, even if it is a few weeks. [#1649855]

I have always received timely responses to technology challenges. [#1649863]

E-campus has some fixing to do with the adding and removing of classes out of no where. It creates a problem t access it. [#1649887]

I was experiencing trouble with a computer in the annex, and I called the number on the sticker to get help. The time was about 5:05 pm, and there was no one that could address the issue because the manager had just left. [#1649893]

It's very important to have a timely resolution to the technology service. I had a problem a few weeks ago, when I was working in assignment and it was due the next day. At 1:00 a.m in the morning all the lab PCs hanged suddenly. I knew from somebody in the lab that this is this reboot happens weekly at the same time and it lasts up to 6:00 a.m in the morning and that everything in saved in the desktop or in the downloads will be deleted. I've never received a notice that every Fri. 1:00 a.m there is a system refresh that lasts for 5 hrs. Such information should be spread every now and then to students. Due to this I submitted the assignment late and it impacted my performance due to the tension and missing the files. [#1649912]

all good thus far! [#1649914]

some kinds instantly help on the issues [#1649993]

There should be an upper organization that controls the activity of staff and supervising their performance. sometime they are ignoring your problems [#1649995]

Good so far, but I noticed someone else had a long wait and there were a bunch of workers (5-10) but only two or three were helping resolve problems. Granted they may be specialized and that's why they couldn't help her but still. She seemed a little irritated. [#1650023]

I do not like all of the closures on Howdy or eCampus, they are extremely inconvenient because I have several classes with online homework on eCampus. [#1650027]

super important but I haven't really experienced many problems with this [#1650107]

Takes longer than I usually like but overall this is OK. [#1665624]

Receiving timely communications regarding campus technology services, explained in a relevant and easy-to-understand form.

Code Maroon is extremely lagged. [#1618480]

It would be easier if there were a section in howdy with news that is updated often [#1618548]

More Wireless coverage [#1618759]

Also very important to me & all students in my opinion [#1618820]

i always get rapid replies. [#1618834]

Sometimes I get too many emails that I end up not reading! But it is better to have too many than be uninformed. [#1618880]

Again, not everyone is tech savvy so everything should be explained in the most simplest form possible for everyone to understand [#1619037]

I've never received any notification when things happen and my friends do. That's how I find out about things. [#1619122]

Answer, or try to, within the same day [#1619219]

I think its good enough. [#1619260]

Fine [#1619311]

we receive what seems to be timely information, but there is always a lack of clear explanation as to why things are changing. [#1619349]

Have people who can explain things in a more lame term to understand [#1619363]

The only suggestion here is to hire people who can respond quickly, adequately, and be able to withstand all the stress and pressure that come with IT positions. [#1619405]

Getting updates on new technology that A&M has recently bought or received over email is important because I want to know what's available to use for any projects that I might be doing. [#1619434]

I feel like technology challeged individuals such as myself need instructions dumbed down a bit more. [#1619436]

When I communicated to them to solve a problem the email took almost two days to respond so it took like a week to finish communicating the problem. That wasn't took pleasant. [#1619612]

.... [#1619705]

Needs to be faster. 24 hour service. [#1619733]

I'm not sure I've gotten many of these... [#1619789]

Short explanations with screenshots is the best way, I think. [#1619873]

I don't know what type of communications you are asking about, so I selected N/A [#1619878]

Any time I have contacted the techonology staff about a problem ,they've always responded in a timely and understandable manner. [#1619909]

very important [#1619962]

I would like to have more real-time email sending/receiving functionality. I am using both neo email client and IMAP service. Sometimes the delay of delivery prevents me from efficient work. [#1619964]

Idk what this is [#1619992]

We were having trouble with the computers in our lab in one of my classes and couldn't have class and it took us two class days to finally get someone out to the lab to resolve the problem so that we could actually have class. [#1620040]

On campus OUTDOOR interactive touchscreen computers sharing umbrellas [#1620140]

I feel like students do not understand the new systems that A&M implement, such as the eCampus website. There is not a tutorial on how it can be used in ways other than finding grades or documents put by their respective professors. [#1620151]

I receive NONE [#1620152]

Yes, I understand the emails and updates easily. [#1620190]

I can't really say that I know what kinds of resources are available at A&M. [#1620191]

i like that there's helpdesk-online chat [#1620215]

Having Code Maroon notices come by persoanl e-mail also would help. Believe it or not, not everyone - even those who are extremely tech-savy - choose to carry cell phones! [#1620266]

John is always making issues known before I am even aware of them! [#1620340]

I am satisfied with such information. [#1620470]

ok [#1620532]

over the phone improvement have to go in person for better help. [#1620546]

getting WCL to come to HORT, AGLS, and Allen is too damn long [#1620727]

It's not always clear who to contact for what problem [#1620804]

I got nothing here... [#1620823]

good. [#1620824]

n/a [#1620862]

We really feel in the dark about technology updates going on on campus. For example, the new printing system this year was very confusing. The staff themselves had no idea what was going on. Maybe have a short video explaining major changes like that [#1620931]

minimize more advanced notice on howdy shutdowns [#1620959]

well [#1620986]

They are good. [#1621068]

Now that we have switched to eCampus, the amount/speed of support is much improved. [#1621139]

I feel that campus technology services should realize that we are only college students and not all of us can understand complicated diagnosis', but a simple explanation at all would be nice. [#1621184]

Sometimes I don't receive the code maroon alerts. I think it good be cool if you put a wifi hot spot in green areas, example, in the area of the Academic Building. [#1621254]

I feel as though I rarely receive updates from CTS. [#1621345]

I feel like I never here about any great things regarding campus technology services, unless we don't have much in that area. [#1621389]

Ecampus was down a few weeks ago, and there was instantly a notice posted on the website. I liked that they gave us a heads up. However, it did take hours to fix. [#1621399]

it's great! [#1621456]

yes [#1621484]

Please have a site that can be accessed but do not send out updates, there are way too many emails that have to be dealt with every day. [#1621643]

via email [#1621686]

receiving emails back quickly, they are usually pretty good about that though [#1621690]

The key word is timely. [#1621719]

sometimes they make me feel like i am stupid. breaking the problem down is one thing; breaking me down is another. the engineers and computer people make me fee like i am undeserving of their time and efforts. [#1621788]

MAIL TOO LONG [#1635618]

vat school's wireless internet and cellular service is poor, if anything can be done to improve it [#1635664]

When you send out e-mail blasts, be sure and tell me why this is important and what effects the changes are going to have on me and my workflow. Otherwise, it is just another piece of spam that gets deleted unread. [#1635688]

So far, I believe A&M has done such a great job of receiving timely communications; at least within the last three years I have been here. It is a matter of how often students read their emails throughout the day, and etc. Usually when someone is not in the office, you will receive an email saying they are out of the office and when they will be back, within the next 2-5 minutes of sending out your email, which is great! [#1635749]

I am not that worried about this particular topic [#1635784]

Have people readily available to talk, or even text for help. [#1635811]

Being that the semester is almost half over, I feel they should have it resolved or communicated what exactly the problem is. After all, this is an engineering school. Seems a printing issue should be within the realms of what the IT department can fix. [#1649672]

Most of the time, I don't get responses that are timely. And some of the explanation that are giving are only towards mac computers, and not windows, which are irrelevant to me. [#1649704]

All communications are timely, however sometimes that aren't that easy to understand. [#1649751]

The immediate e-mail that confirms my request is not a communication I count. [#1649812]

Nothing to mention or update in this portion. [#1649887]

Believe it or not, the majority of us are not technology experts. Please explain things in a user-friendly way. Also, it would be nice not to have to wait forever to get simple answers that the average person just doesn't know. [#1649967]

It would also be nice to have another IT list for people who are technically competent. (There probably is one, but I'm not on it...I also realize that I am probably not the intended audience for this question.) It would be nice to have an option to get emails from CIS in plain text; HTML email is evil and a waste of bandwidth etc etc. [#1649982]

Easy to understand, not as timely as it is expected in this electronic age. Technology seems to be far ahead of TAMU [#1650056]

Last semester when I was having trouble logging onto Blackboard Collaborate the IT team took a long time to get back to me. I ended up asking my neighbor to help me. The TAs in the classes have been wonderful and most helpful. [#1650068]

The transition to Gmail is particularly confusing. Is there an easy way to communicate the information or direct us to an FAQ section where common questions get answered? [#1650080]

Less wordy notices [#1650081]

Sometimes my email is delayed. [#1654271]

The instructions on how to use the Adobe scanners are excellent. Scanning is very easy for me now! [#1707299]

eCampus is occasionally under maintenance at inconvenient times without adequate notice time, messing up assignments and/ or tests. eCampus had a maintenance repair in the middle of my test one time. [#1707334]

Getting access to training or other self-help information that can enable me to become more effective in my use of campus technology services.

having a website for training purposes that are easily explained [#1618595]

Have campus wide free seminars on the technology. [#1618600]

It may be available to those who seek it out, but having seminars or web-based classes that walk students through "class-like" interactive modules on business/workforce-demanded software would be infinitely helpful. Self-paced platforms, even. Easy to use, easy to access, and *fun*. EXCEL IS KEY, but even other advanced Microsoft Office programs (for MAC USERS as well), html and website design, QuickBooks, and any other common business-related software that we're "expected" to know! Intermediate excel functions (vlookup, sumifs, goalseek, etc.), advanced (macro creation, edit, etc.), and VBA. PLEASE. [#1618615]

I'm a little technologically challenged so if I receive training that will help me become a pro with technology would be amazing. [#1618820]

I work on campus as well and would like to know about services that can help with general technology questions, not necessarily campus websites and such. [#1618821]

more advertisement of these services [#1618895]

widespread access needed [#1618976]

I think more clear resources would be much more useful. I have not needed them but having them available would be great for the future. [#1619174]

Advertise more of these tools [#1619219]

Pointers to the materials [#1619295]

I can find most of the questions that I have. [#1619353]

Access to training or self-help is limited at best. A suggestion would be to have more workshops that teach about the programs such as Ecampus so people are more proficient in troubleshooting the problems or solving the issues on their own if help is unavailable. Also to make aware that IT staff is there if people cannot solve the problems on their own. [#1619405]

I think that there should be a set person or personnel that we can call if we need help with using a technology. [#1619434]

It would be nice if there could be small classes offered every now and then to learn about the technology we have to use on campus. [#1619541]

Help documents about connecting to internet&servers should be updated for new OSX. [#1619547]

Currently no one tells me anything about self-help information. I wish we could get something like an emailed list of reminders to do certain fixes, scans, check-ups, recommended settings, etc.. on our

laptops. And not just when we have the problem. It's called primary prevention: stop the problem before it happens. [#1619599]

Internet connection within the outskirts of Texas A&M is not very reliable. [#1619625]

I don't think I've even ever heard of training or know where to find self-help type information on technology. [#1619757]

Difficult to find what I need. [#1619789]

I want to know more about how to make the best use of campus technology. My suggestion is to get email on useful topics. [#1619873]

I find that most self-help information is rather basic. Tutorials for listserv would be really great. [#1619878]

I cannot recall ever receive information to where such services are available. [#1619901]

Training is not attractive enough [#1619933]

definitely would be useful [#1619962]

I know that the University does a good job of offering education and classes, but it is not always the most accessible because of time conflicts. Maybe more online education tutorials could be developed for professors and students to watch and study at their own convenience and time. [#1619965]

the fact it takes a good amount of knowledge of site structure to actually get to the basic instructions defeats its very purpose [#1620003]

There need to be more open labs for students to use while others are being occupied by classes. I also think there need to be more printing labs for students to run in and print off something between classes if needed. [#1620040]

I think there should be a "How To" on Howdy or some TAMU website when it comes to technology services, I think students would really appreciate it. [#1620073]

having informationals, with training sessions of all types of programs. -I need help with CAD [#1620140]

Make the wireless network cover more area. [#1620148]

I feel like the Library website's resources can play a fundamental part of a student's ability to complete his or her homework. Yet there is not much information on how it can be used for different types of majors. [#1620151]

I had many problems with Zimbra email service but couldn't find any help regarding the issue online. I had to contact the IT support to get it resolved but they weren't able to do so. It seems that it is a problem with Zimbra itself. [#1620152]

sometime it works- sometime not [#1620215]

this helps me like with how to disable wireless on my printer [#1620262]

there isn't really a self-help information available for the students. even if there are, students are not aware of them [#1620384]

There is not good literature for getting to know such things. [#1620470]

More information on training available [#1620510]

It would be nice to have programs explained better. [#1620521]

I think a lot of documentation is kind of difficult to find and sometimes lacks screen shots or visual instructions. [#1620554]

Moving to Gmail is going to be a time vampire. [#1620575]

It would be helpful to know where to find self-help information. [#1620673]

An Excel manual or optional, in-depth trials for Excel on Howdy would be a huge help. Something where I can keep my skills sharp, and increase my knowledge of the program [#1620689]

I'm big into self-reliance and self-teaching. Put such resources out there, and I'm all over them. [#1620719]

technology hates everyone. make it foolproof [#1620727]

I feel there may be self help info available but it is occasionally hard to get to or find. I often find a Google search is more effective than looking on TAMU sites [#1620730]

Apps for howdy, ecampus, elearning. [#1620822]

n/a [#1620862]

I am not aware of any such services available [#1620931]

More training pages on how to do common questioned tasks would be nice. [#1620938]

These information could be added to the TAMU app as to improve access. Right now, a lot of information is provided directly at the site by staff or in small handouts also available on site. [#1620978]

well [#1620986]

Some of the technology services are hard to understand. Even the publications used to mitigate misunderstanding are difficult to understand. I recognize that tech is easier for some than it is for others (I am not a technology proficient person) but having resources that don't make those of us non-techies feel even dumber is important. Ex. setting up the VPN for mac's [#1621087]

Use a different Virtual Machine for Calclab remote desktop. Nomachine, the current application, does not work even when following the instructions exactly. Additionally, the people in the help session were not knowledgeable in its use. [#1621091]

Matlab help is important for my major: Engineering. Would like more Matlab tutoring. [#1621229]

I would like to find these but dont know where. That kind of defeats the self help nature of it. [#1621322]

If training is available it needs to be advertised better so that average students such as myself are aware. [#1621362]

I don't see enough of this. [#1621386]

I know of a couple programs that are seemingly useless. I can't give you any suggestions here. [#1621389]

This goes back to the interface. It just feels cluttered and that makes things hard to find [#1621394]

I am very comfortable with technology and I like to solve my own problems. Sometimes it is difficult to find the appropriate how-to documents for linking TAMU services to my personal devices. I typically find the A&M specific information but it is not the easiest/most efficient process. I don't know what else to advise though because you can only tag and organize content in so many ways. The general IT website seems to have too many vague categories and could potentially be more simplified. It is also frustrating that I have a TAMU IT and a Division IT because it delays my ability to find things if I start with the wrong source. [#1621396]

More "how-to" classes/seminars on how to operate computer programs [#1621430]

I do not know of training or self-help information offered. [#1621586]

i would like to learn how to use some of the technologies used in the classroom myself. I hope to use technologies once I transition to the workforce. It would be nice to be trained on different technologies so I can use them in my future job. [#1621655]

It is sometimes hard to figure out where to go for self-help, and it feels like a run around sometimes when trying to get information from on-line. [#1621657]

Information sessions (online seminar) [#1621686]

First, receiving emails about new services with links to learn about them. [#1621692]

REQUIRED FORMATION [#1635618]

There is training available ?? .. Haven't heard of it [#1635686]

There is not time enough for me to conduct me research and teaching if I am always looking for training on a new version of some. I have more than enough to do without spending all of my time on a learning

curve. Give me a robust system that will work now as well as several years from now and quit dinking with it! [#1635688]

Honestly, I'm not very interested in being more effective in technology services. Therefore, I do not search for these opportunities so I am unaware of the self help available. If I were more interested, i'm sure i would be more aware. [#1635733]

I believe there is access to training and other self-help information that can enable me to become more effective in my use of campus technology services, but I don't think a lot of the students are knowledgeable about where to find these resources. Thus, one way I think we could improve this is by advertising these resources more, whether that be through the Battalion or just flyers across campus. [#1635749]

On more complicated online services, putting a help button in one of the four corners of the page that goes to a link with help on more complicated operations of the page would be nice. I'm not sure if this is already implemented, but it seems to be the most simple way to provide info on how to work a webpage. [#1635777]

not worried [#1635784]

I have never been aware of any training. [#1635815]

It would be cool to offer training classes during Gig 'Em week [#1649723]

Switching to eccampus from elearning was difficult for me as a student, and several of my professors still seemed confused by the platform. [#1649805]

This exists? [#1649812]

I like self-help material. The guides on how to set up a VPN are extremely helpful (with written instructions and pictures). This has allowed me to take care of my own technology problems so I don't have to waste IT's time. I would like to see more of these. There are some dead or outdated self-help guides on your website. It would be nice to see updated versions of these (I can't remember which links they were or I would provide specific links). [#1649855]

I do not feel that there are opportunities, to learn about technology except in a classroom setting. If there is such non-class help, I am not aware of such and do not feel informed. [#1649942]

Hold sessions that are geared towards navigating a campus computer system. A lot of us are from small towns and didn't have very much computer experience and high school. [#1649967]

Some of the information on HDC is out of date. [#1649982]

more tutorial about how to use these technologies [#1649993]

Organize training on use of softwares [#1650082]

Offer tutorial videos on how to navigate certain key aspects of Campus technology services that are important to students. [#1650101]

The FAQ pages on most of the webpages never seem to have my specific problem. [#1665624]

I would really like to get better at using Excel, macros and Access, it would be excellent if A&M could offer some kind of workshops for students. [#1696899]

The instructions on how to use the Adobe scanners are excellent. Scanning is very easy for me now! [#1707299]

Additional Questions for All Respondents

The project coordinators for Texas A&M University included these additional questions with this survey. At the end of the survey each respondent was provided the opportunity to respond to these questions. Below are their responses grouped together by question.

If you were in charge of technology at Texas A&M, where would you focus resources? (Multiple Choice Question) Self-reported faculty, students, staff, not declared only.

<i>a) Communication/Collaboration (email, cellular, file storage/sharing)</i>	<i>380</i>	<i>14 %</i>
<i>b) Help/Training (technology assistance, IT training)</i>	<i>139</i>	<i>5 %</i>
<i>c) Research (supercomputing, research data resources)</i>	<i>179</i>	<i>6 %</i>
<i>d) Security (data breach prevention, data privacy)</i>	<i>233</i>	<i>8 %</i>
<i>e) Teaching/Learning (classroom equipment, learning management)</i>	<i>296</i>	<i>11 %</i>
<i>f) Websites/Software (Howdy, Compass, website improvements)</i>	<i>452</i>	<i>16 %</i>
<i>g) Wireless/Internet Access (faster speeds, more bandwidth)</i>	<i>914</i>	<i>34 %</i>

What new, better or "cutting-edge" technologies would benefit or support your university experience or work? (Open-ended Question) Self-reported faculty, students, staff, not declared only.

Classroom tech [#1618470]

Moving to a more powerful wireless system that allows for wireless printing, file sharing, or large data storage/sharing would be well used. [#1618478]

I believe switching our email to google would help. There is just too many instances where my emails look unprofessional from Zimbra. [#1618480]

I think that the technology is pretty good. The apps for mobile devices are very helpful as well [#1618489]

In the class room technology- like tablets for students in classroom or at least plugs at seats. [#1618494]

Having better cellular signal because I have tried two different companies and one works better than the other but somehow there are still places where I just do not get signal. [#1618500]

Google Fiber [#1618514]

Almost everyone has Apple products, so if campus could be collaborative with Apple on making their products easier to work with A&M systems. Especially eCampus. [#1618520]

Internet and cell phone coverage that actually worked [#1618521]

The ability to have the same, fast internet connection all across campus. In some buildings I have perfect internet connection. In some buildings, I have ZERO internet connection. [#1618522]

It would be nice if we could possibly rent out Ipads [#1618528]

Laptop rental [#1618530]

More access to tablets and faster computers. [#1618533]

Better WIFI hotspots and Bluetooth enabled devices. [#1618552]

More cellular services. [#1618559]

Not sure [#1618569]

Nothing needs to be more "cutting-edge", it just needs to be more efficient. [#1618570]

Improve the app to be more versatile and up to date. Too many times has it given me false information. Improve the bus route portion especially.. [#1618573]

I have no idea [#1618577]

n/a [#1618581]

top notch wifi [#1618595]

Renovating the wifi network in older buildings where wifi coverage is intermittent at best [#1618602]

My biggest issue is that sometimes the wireless access does not work consistently across campus or even in buildings. I have talked to friends and I am not the only one that has had that problem, so maybe working on that. [#1618603]

collaborative, online classrooms/forums for past and present students to exchange notes, ideas, etc. for each class and what to expect [#1618615]

Smart boards [#1618619]

Smart boards in classrooms [#1618628]

The professors need better instruction on how to use a simple projector. When help is needed the IT is very helpful and speedy [#1618629]

All technology seems up to date. [#1618638]

Better websites [#1618653]

Platform to see what the research areas are for different colleges and research teams. A way to see what the university is doing on multiple fronts. Right now, especially as a student, each college feels like a silo.. there should be more cross-disciplinary, cross-college communication and collaboration.

[#1618654]

Newer computers and perhaps laptop for rent [#1618655]

I really don't know, sorry. I think you guys are doing a great job. [#1618660]

Wifi access on the busses would be convenient. Beyond that, mobile page for howdy should ideally be just as robust but load faster than the no n mobile howdy page [#1618667]

I would say fiber optic but I think we already have that [#1618670]

Better wireless internet service. Always losing wifi during quizzes on campus. [#1618675]

Wifi on busses. [#1618679]

I often don't have cell phone service in my dorm room. The wifi is moderately fast, however I lose service whenever I enter my room. [#1618681]

Tablets for students for classroom use [#1618692]

Finding a file sharing program that works on all devices and that profs like so they will actually use it, so students class information won't be in a lot of different places [#1618694]

Easier computer/projector interface for the professors because they always seem to have trouble or at least a class for them to learn how to properly use the classroom equipment like the microphones or projectors [#1618699]

Professors and instructors that know how to use EXISTING technology would improve and support my university experience. (As an illustrative point, Power Point was released in 1987 and I know of professors who finally learned how to use it last year, although, by using it I mean they pasted their lecture notes onto white Power Point slides.) [#1618705]

I think better mobile access to the main websites would help. [#1618717]

I don' really know of any new technologies, so I don't feel like I can adequately answer this question. [#1618718]

None that I can think of. A&M in my opinion is pretty good at keeping up with technology. Something other than powerpoints for lecture would be apreciated (more interactive environment) [#1618723]

More cell antennas, my LTE gets bogged down [#1618727]

Google Fiber [#1618732]

None to mention [#1618738]

I would like to see wireless printing from my personal device via a dedicated client once I am in range of printing facilities. [#1618747]

More software available on the virtual open access lab. [#1618757]

None [#1618760]

Improvements to eCampus [#1618761]

I'd like to see a better search function for when I am looking across all of the A&M sites for information and documents I need. [#1618766]

Software access on personal devices either through student account or accounts created for specific courses. (Example: I am in a web design class and can only work on my projects on a campus computer. It would have been magical to have temporary, as in semester long, access on my personal computer o dream weaver and other softwares normally available on campus computers.) this may not be possibly, but you asked for new tech ideas and this one would have been a last-minute-touch-on-that-huge-project life saver! [#1618767]

A Dropbox like integration with howdy for group projects, improved speed and connection to voals [#1618768]

I have a suggestion. I know it's not related with the question. Anyway... I suggest that University need to redesign the official application for iOS and Android. Both of them only use web view I guess. I think there are two solutions. 1. Build mobile version of webpage for every web. Redesign with responsive web with js would be better, then don't need to fix whole code for smartphone application. And you can use web view as usual, however, it needed to change the design. Because, on iOS, I can't read the menu sometimes (iOS app -> map , I can't read any menu on the top or bottom. It's too white.) I know some of website has mobile version such as email.tamu.edu, howdy.tamu.edu and so on. However, I can't access to mobile version of aggiemap or bus route. If there is a mobile version for those, it need to check the code for determine accessed device is mobile or not. (Responsive web would be way better... but it will take time.) 2. Build native app. However, It will take so much time to build it and debug it. Thanks. [#1618774]

I think we may need to focus on teaching some professors how to use ecampus. I have ones that still only rely on email, which is fine I guess, but I like being able to access my grades online. But they're still great profs and it's not a big deal. [#1618783]

Our own version of dropbox. I heard we're about to block dropbox because of their privacy policy we absolutely HAVE to have an alternative and honestly I dont think blocking is the best solution [#1618796]

One thing that might be interesting to see implemented in a classroom setting would be having the teacher use a dropbox account. They can be set up to use a password to access them and that way, the students of that class can then just type in the given password to access the professors lecture notes, homework pages, etc... Also, it would allow for communication between the students to share class notes and such. [#1618797]

More softwares available for purchase, and possibly improving the engineering technologies available to students (i.e. 3-D printers, CNC machine, etc.) [#1618798]

Better email system [#1618799]

Providing iPads of tablets in order to train people [#1618820]

I don't think there are any other technologies I need! I really love the page scanners in the library-they really helped me out! I also love the online access open access labs! I don't think I need anything else! [#1618827]

Easier access to relevant programs on my own device - student rates, etc [#1618828]

Online office hour like piazza should be mandatory so students can have a place to discuss their questions [#1618829]

Dropbox or something [#1618841]

More internet connection to all devices on campus. [#1618848]

Na [#1618855]

Making howdy and e campus compatible with all tablets and mobile devices. I often have trouble with e campus on my Asus tablet. [#1618864]

better app for iphone to look at grades [#1618867]

More focus on web mastering and software development. [#1618869]

Having some Mac computers. They are user friendly for the people who aren't so computer savvy. Also it would be nice for people like me who have a Mac already and don't understand PC at all. [#1618873]

Simpler email format. [#1618877]

I would make sure that the communication between students, faculty and the Campus Technology services is maintained especially when it comes to needed information - such as finding a website that has accurate information. As a student worker for the university, I am sent on errands to different buildings. I looked up a certain building and realized that the listed building was not the correct building for the drop-off. If we had a mobile app that listed a faculty directory, it would be very helpful. [#1618880]

Better wifi connections all over campus instead of just in classrooms would be nice. [#1618882]

I do hope that there is a way for students to log in their own department's computer, it will be easier to use the softwares they want from a remote computer. [#1618884]

Wider reaching wireless networks. [#1618885]

Cutting edge technologies if they actually worked [#1618886]

wifi access outside and around campus. [#1618889]

TTVN software always gives us trouble in my department when trying to include TAMU Galveston into a classroom. If this could be improved or even switched to another system that would be helpful for instructors who struggle and lose class time. [#1618890]

e-beam [#1618895]

Higher speed internet such as Google fiber would help enhance wireless speeds and help keep speeds high during peak hours [#1618896]

The only thing I can think of is having more iPads accessible for use. Texas A&M is really good at keeping up with the latest technology that can be used in the classroom. [#1618897]

I would add more access for online help and tutoring. [#1618901]

Just the speed and consistency of wifi access. [#1618915]

Allowing students to keep their tamu emails indefinitely after graduation would be very beneficial. [#1618928]

I think the technology is fine now! [#1618930]

More wireless around campus in places people can study that isn't necessary a part of texas a&m but where students go to study [#1618933]

802.11 access access points. A unified VPN to connect to all departments systems and the ability to map our our hard drives to off campus computers [#1618935]

Some innovation with the Howdy App would be great-> Allow it to connect to the user's TAMU email [#1618937]

better presentation equipment in classrooms [#1618938]

Charging stations in popular locations. Apple TV in common areas or able to link directly with large screens for group collaboration. [#1618939]

NA [#1618940]

I think individual interactive desks would benefit the university. If a student has a question, they can type it in using a tablet that's integrated in their desk and it'll appear on the professor/TA's screen. Or similar to the iClicker, if a professor is having a class poll, it should already be integrated into the desk or classroom. [#1618941]

I think that creating an app based software similar to notability for teachers and students to implement in each class would be great. If teachers put everything you need such as pdf's, videos, images, tests, quizzes, etc. on a tablet based app and computer program we could have greater cohesion rather than bouncing back and forth between emails, in class paper, online assignments, and 3rd party assignments (pearson my lab etc.) I think it should be mandatory for all teachers to provide both paper and pdf copies of all work in class and for it to be easily accessible. [#1618950]

I have access to the internet everywhere I go. The only way you could make the access better is if you put it on the busses. [#1618954]

Google Fiber [#1618961]

Allow Mac laptops to print wirelessly to the printers, especially in Langford Architecture building. [#1618968]

no idea [#1618969]

Faster Internet especially when everyone is on the same connection in a classroom. More coverage of wireless Internet. More resources to rent (tablets) . [#1618972]

Switching to a google based email system. Simpler is better. [#1618975]

better apps and more apps [#1618976]

A more interactive app would be wonderful. The current app is sufficient but I think more depth could be added to it. [#1618989]

If we could all have extra storage via Dropbox or some other cloud account, that would be awesome. [#1618993]

Apps that work on all phones - LIKE A WINDOWS PHONE. Not apps just for iphones or androids! [#1619007]

Sometimes, using the currently available technology that everyone understands is better than constantly changing things. As a former staff and current student, it is frustrating at times when we just get things figured out, and then the technology changes and we have to start all over again. A good example would be the transition from myrecord to Howdy, or elearning to ecampus. [#1619012]

More wireless connections in each building [#1619014]

A platform that supported Internet Explorer (ie Windows Phones) for mobile devices. I'm unsure of the latest cutting-edge technologies, but I quite like the OAL computers across campus and the sharing of data that occurs when group work needs to be done -- like the two OAL computers in the Map & GIS Library that allow users to plug in their computer and project it onto the larger screen so the whole group can see. [#1619015]

More open access labs [#1619017]

I have no idea [#1619024]

n/a [#1619030]

Better wifi around campus AND in dorms is essential. [#1619031]

streamline access to journals. I hate that i have to go through multiple sources to find something. I should have a mega search engine that will show all results. [#1619039]

I don't really know what technologies. But having better access to the internet around campus would allow students to do online homework in various locations. Some places on campus are hard to get internet. In those areas I can't do my work that requires an internet connection. [#1619043]

Better routers, more of them, something that would allow 50,000 people to actively use internet and it not suck. [#1619058]

I think professors should be encouraged to use document cameras because the touch-screen computers are often glitchy. The document camera will also improve penmanship and perhaps slow them down a bit. [#1619062]

Mini lecture rooms in the group study rooms with a projector that has import cables for multiple types of computers so that students can give/practice presentations more effectively in front of their peers. [#1619066]

None that I can think of! [#1619076]

IP TV in dorms, instead of coaxial. [#1619080]

Smart boards, holographic projections of 3d graphs or designs [#1619089]

A different version of student email accounts. Zimbra is annoying and not as user-friendly as others. [#1619095]

I've really appreciated the effort that's gone into standardizing university websites. For example, the revamping of the engineering websites to make all departments follow the same layout has been fantastic. Many other colleges, however, haven't made this development. I think it'd be great if the same effort was made university-wide, as many people will partially judge their prospective major (and thus A&M as a whole) based on the website that represents it. [#1619098]

NA [#1619106]

It would be nice if VOAL could be used on more secure browsers than internet explorer. [#1619107]

More reliable wireless internet that is accessible anywhere on campus. [#1619112]

Accessibility on mobile devices is valuable for me. I like to have either good cell service or good wifi coverage in all classrooms [#1619114]

Cloud storage for students, possibly out-sourced to a commercial provider. Inter-connectivity between students. [#1619116]

I'm not a technology person so I have no idea. Just better wifi service [#1619122]

Not sure [#1619124]

More bandwidth [#1619126]

Extend wifi outside all over campus [#1619128]

Smart Boards. Really?! above question says multiple choice but only one selection is allowed.... [#1619133]

Need more long distance talk and chat equipments. We can have more online seminars [#1619134]

Improving the eCampus app. It's really hard to use and not very user friendly. Also, if there was a way to communicate with classmates on the app that would be great [#1619141]

Firewall technology for preventing data breach. [#1619144]

Classroom microphones need to be checked/updated. [#1619152]

Smartboards that you interact with directly, as opposed to using a touch screen which is reflected on the board. In larger classrooms the touchscreen is needed since the presenter can't reach the screen, but in smaller classrooms it is a hinderance to the presenter to be tied to the touch screen instead of being able to have a digital "chalk talk". [#1619153]

Just better wireless signals in some places would be better. [#1619169]

Well designed websites! [#1619174]

Maybe more efficient use of online file sharing.. (drop box, google drive, etc.) [#1619188]

All is fine, the students are just NOT paying attention! [#1619190]

Not sure... [#1619193]

I don't know about "cutting-edge", but I think it would be really nice if e-campus were a little more user-friendly. It seems that there is a lot of excess links and information that isn't needed. In addition, it can be somewhat difficult to navigate the site, and it doesn't seem very organized. There isn't a uniform way to post things, so each information in content for each class varies widely and the inconsistency is kind of confusing. [#1619196]

Cloud storage for students [#1619197]

More routers [#1619201]

Individual Ipads or Tablets issued to each student [#1619212]

I am not tech savey, so I do not have any specific suggestions to make, but something better than e-campus would be helpful. The site is not easy to navigate and is very slow. [#1619213]

Teaching the professors how to work the technology [#1619219]

Easier file sharing system. Blackboard doesn't cut it and is difficult. [#1619223]

Computer labs in the chemistry building just for chemistry majors to use. That way all the software you need is at your finger tips. Some software we use isn't on the computers at the student computing center. [#1619226]

To be a Google campus to get more bandwidth [#1619229]

Better email, and consolidation of online homework/grades; professor training on how to use elearning [#1619232]

Better wireless bandwidth in classrooms and other high volume of traffic areas. The large lecture halls in Blocker and Heldenfels are especially bad. [#1619240]

More computer labs on campus [#1619243]

WiMAX !!!!! Let's go city wide [#1619244]

Google Fiber the fiber optics network they provide, and better cellular service in all the buildings. [#1619246]

There must be reliable wifi in each classroom for students to use! It would also be very helpful if third party cellular providers were allowed to add more in building repeater systems so that their customers have coverage to make calls and use their services. [#1619248]

I think the university has all the technology needed. Anything else would be over the top and unnecessary. [#1619250]

The wireless internet access is not bad at all, however it is not the greatest in certain buildings such as Zachry where I tend to have my classes at. [#1619253]

It is sometimes difficult to find some research work in college website. If a link can be established it would be of great help. [#1619260]

Better/more supercomputing resources, with more memory and more cores. As a researcher looking for good supercomputing facilities, I've found the resources currently available at the university level to be uninspiring and unreliable. [#1619262]

Campus wide Wi-Fi [#1619266]

I think overall everything is in good stance. Maybe some type of central online tutoring or pre videotaped videos of each core subject that can be accessed by just few clicks of the mouse. [#1619268]

Use of signal amplifiers. [#1619269]

More access to color printers on campus would be extremely beneficial. All other areas seem adequate to me. [#1619271]

I don't know of any. [#1619273]

I feel like the internet is not reliable in some buildings I have classes in. I will be typing notes or doing homework in the Mac and it will crash and it ruins my work and confuses my computer [#1619276]

Better technologies for classroom interaction.. At the Texas A&M HSC (medical school on highway 47) they have speakers at each desk and when you press it to talk to the prof and ask a question the camera at the front of the room zooms in on your face so that everyone in the class can then see your face on the screen... this isn't a super important aspect of classroom facilitation and learning but it definitely helps to be able to look at the student who is talking to truly understand what they are saying. They also have outlets at every seat so you can charge your laptop while you take notes. This is something that always goes wrong in my undergrad... a dead computer in class so I couldn't take notes. Most classes are way too fast paced (the professor speaks and lectures at a faster pace than most can type) so it would be awesome if the use of computers as a means of note taking were more highly supported and encouraging through the ability for students to simply keep their computers alive in class. [#1619277]

Easier to navigate websites that don't involve having to go back to the home page each time you want to repeat a task. [#1619279]

I would like more support to the university experience. [#1619282]

Less problems with e campus [#1619286]

I would really like to see wireless printing become available at Texas A&M. At my former university this service was available campus wide. You could print from your laptop at any location and walk to the nearest print kiosk and print out your material. That would be excellent here on this giant campus. Thanks for the consideration! [#1619291]

Better computer software. [#1619292]

An easier way to access data stored on university computers from a personal computer via internet. [#1619293]

There was not a place to put this, but I would like to include it. The biggest problem with computers in classrooms is that the professors do not know how to use them. Please make it mandatory that all faculty go to training once a year to learn how to operate things that are in the classroom such as: computer, projector, smart-board, camera, and microphone. [#1619296]

I would bring in the option of remote printing, meaning I could send a print document request to printers in the Open Access Lab, from my mobile device/laptop. This would save time during rush hours of printing and system usage in the lab, and if this is possible now itself, I would like to know how to do that. [#1619297]

I'm not very familiar with new and better technologies, so I don't know. [#1619298]

Smart lounges [#1619301]

More reliable e-campus and get everyone on the same page. Make sure that professors know how to effectively use e-campus and use it to its potential. [#1619307]

Better computer equipment to utilize the high level CAD programs in the dept of architecture. [#1619310]

Have every professor given a classroom where they have adequate technological equipment to help teach their respective class properly. Perhaps placing in new overhead systems would be more effective. [#1619312]

I would like for the Howdy app to be more mobile/user friendly. While it works on my phone, it is very slow. [#1619315]

na [#1619318]

The computers in the classrooms lag when the professors are writing notes on them which makes the writing difficult to understand. It would be nice to get new ones that do not lag and make the writing more precise as soon as possible. [#1619320]

It would be nice if the University would support initiatives to try to get more internet service providers in the area. I do a portion of my work from home and there is practically only one service provider and their service is terrible. Perhaps the University could talk to a company such as Google to improve the

internet infrastructure in the area and in doing so accelerate my ability to complete my research and schoolwork. [#1619323]

I want anything that will help me in general. I'm not too sure what new technology is among us, but if any were brought to my attention and I could test it, I would definitely share my opinion. [#1619326]

Technology to better incorporate student/professor interaction and student-student learning. That's why we're here, so I believe the most important aspects of technology should be focussed on learning instruments. [#1619328]

One thing that would be beneficial if we could have the GIS programs on more computers than just the teague buildings and oceanography lab rooms [#1619331]

Better eCampus and TAMU mobile apps. [#1619335]

Installing more Wifi hotspots around dorms, not just cafeterias or libraries. [#1619341]

More help tutorials [#1619347]

Texas A&M does a good job of staying relatively current with technologies. [#1619349]

access to more software (online or hardcopy with student price) would be most attractive to me [#1619353]

I would like to have bluebeam network in the college of architecture. [#1619354]

Wireless internet, everywhere. Sitting on a bench outside, walking across campus, wi-fi everywhere would be awesome. [#1619356]

More open access computer labs on campus. [#1619358]

better processing units. more hook ups for technology [#1619363]

N/A [#1619365]

I think that the current infrastructure is performing great and does not need any updates. You could potentially [#1619366]

Wifi be able to handle large classes worth of students suddenly using the wifi at once without slowing down. [#1619374]

more collaboration stations [#1619380]

Wireless printing from laptops, wider availability of wireless internet access [#1619385]

Bigger screen or screen right in front of me because sometimes I cant see things on the screen [#1619387]

I don't really know. [#1619390]

Another cell phone tower [#1619391]

NA [#1619392]

Apart from the comment in the previous section of the survey I am pretty much satisfied with the 'technologies' we have access to, but on a side note the Linux computers in Zachry need some serious help. Most of the time its a real pain to work on those super slow and ever freezing and crashing computers. [#1619397]

Web access to more databases [#1619404]

Sites and programs akin to social networking sites but for university use only. That way it can create a space for in-class or out-class activities that can produce beneficial collaboration, enhance student and faculty communication that is separate from simple emails or Ecampus, as well as relieve pressure from Ecampus. [#1619405]

More powerful routers. [#1619406]

It would be helpful to have a better way of programing TAMU e-mail on iphones/computers. I don't know if that is possible but it would be beneficial [#1619408]

If we could have sensory deprivation chambers in the commons or something that'd be cool [#1619412]

N/A [#1619426]

Better security tips [#1619433]

Fiberoptic [#1619434]

More options for the latest versions of discounted software would allow me to buy software to enhance my learning of more programs and enhance the quality of work I can produce in the classroom. [#1619441]

Better classroom equipment (and instruction to the teachers on how to use them) as well as more classrooms with lecture recording capabilities. [#1619446]

None that I can think of. [#1619459]

More software offered through TAMU. [#1619460]

The only thing I'd personally need is internet that works more consistently in the buildings such as Blocker and Heldenfels [#1619467]

Better communication, full coverage of wifi and cellular service. Especially in Blocker [#1619472]

I think it would be very convenient if there was a way students could print off of their own personal laptops that they bring to campus. Like if there was a set of printers in each building that students could connect to to print (but it would still charge off of their account of course). [#1619476]

Getting better wifi services in kleberg would be great and just giving easy steps on understanding all the sources we have to use as a student such as howdy, ecampus, and email! [#1619481]

it may cause some 'breaches' in security, but having the ability to create personal, 'in lab' servers would be amazing to share info between lab members but keep it private/confidential from others. Our lab found this to be an issue as TAMU would not let us set up a 'private' server to host our research files [#1619485]

More free software or a better connection to the voal system. [#1619488]

Faster and more reliable internet [#1619492]

I have no idea, sorry... [#1619502]

Moving TAMU email to GMail [#1619503]

None [#1619504]

Better programs (math cad, mathematica), more programs like this being available to the student, not just in computer labs, but available for student's personal computer [#1619512]

Near field communications or RFID for "typeless" logins [#1619528]

Access to 3D printers [#1619529]

The rolling TV's are extremely important for my major. Some sort of screen to work on large design/poster projects [#1619535]

Wireless in the dorms is often slow when rotten people bring in their own routers [#1619536]

There are a few collaboration stations in WCL, more would be beneficial. [#1619540]

If you have a group in the classroom, being able to chat with your group on ecampus or elearning and have video calls to discuss homework/projects/tests. [#1619543]

Lab computers that are maintained with high capacity storage and efficient processors. Research PIs are responsible for purchasing computers, but they should be replaced every few years and are sometimes not replaced for many, many years. If the University could fund at least 1 computer per lab that needed high efficiency computers and maintain them for 2-3 years, then they could be recycled by refurbishing and sold to community, campus, or any public office needing good, but used equipment. [#1619544]

Not sure. [#1619545]

E-mail system [#1619546]

easier to understand websites [#1619551]

Thinner walls. [#1619555]

A better system for homework/test taking online. The existing programs work fairly well, but, for important grades, the system needs to be very nearly flawless. The wireless internet in a few buildings (like blocker) is a little weak. [#1619562]

Keeping the instructor computers in classrooms up to date, yet not resetting everything for an instructor to log on would be nice. If the computers in the classrooms were open, rather than having several login ids for instructors/individual classes, could help. The doors are locked outside of class time, so I don't think it would be a security problem to have a computer ready for instructor use open. Often it takes my professors a few minutes to get the computer started up and their presentation loaded, and cutting back on that time could help class go more smoothly. [#1619564]

Ecampus mobile app major improvements [#1619566]

Faster and wider internet [#1619580]

NA [#1619587]

I am satisfied with the technology offered, however, I would like to get AutoCad on my personal computer for a discounted price or for free [#1619598]

I'm not very "techy" and don't know anything about cutting-edge technology. [#1619599]

Recording equipment in classrooms to record lectures, and then making these lectures available to students via Howdy etc. [#1619606]

Google fiber [#1619608]

I like how the ecampus is now there instead of elearning so more of newer and less buggy websites would be nice. [#1619612]

If you could also rent iPads and not just laptops. [#1619614]

Google fiber. Seriously would make us the best campus in the nation [#1619616]

file sharing for student's projects would be cool. i use dropbox now and it gets full pretty quick. my major (architecture) consists of huge files, so for it to be beneficial for us, it would have to be a lot of storage [#1619618]

Internet that is the same speed in all buildings [#1619621]

File sharing system like dropbox [#1619624]

More available computers within library. [#1619625]

Access to affordable Adobe programs: Photoshop, InDesign, Illustrator, et cetera [#1619635]

Google Fiber possibly? I know that myself and fellow classmates definitely experience fairly slow internet connection and definitely very unreliable internet connection at a lot of places around campus. [#1619637]

Better computers in Zachary building [#1619638]

Convert PDFs to word documents so you can read them on an iPhone. [#1619641]

If the TAMU app was updated and could access more things mobilely, and new features put on it I think would be very beneficial for students. [#1619648]

Smart card readers integrated with out student ID cards, which could store our profile and be used to access it from any computer. [#1619649]

An online forum for asking questions and getting help from students and from IT pros would be nice. something like yahoo answers; but for texas a&m students and faculty. You could also keep track of issues that people are having and their magnitude based upon the number of comments. [#1619651]

can you check out tablets at the library? [#1619654]

I can't think of any better technologies. All the services exceed my expectations and there is a lot to offer here! [#1619658]

no idea [#1619659]

Full integration with Google for email, calendar, group chat and video conferencing. [#1619662]

I can't think of any at the moment. I like the technology we have now. [#1619663]

N/a. I would like a second monitor though! [#1619668]

I am satisfied. [#1619670]

More internet coverage. [#1619673]

getting google fiber . . . [#1619674]

Functional Smart Boards [#1619675]

none [#1619677]

More access to shop tools would be great! [#1619683]

Honestly, I'm not a tech person; keeping things simple and unobtrusive is my preference. All I use is a laptop and a projector. [#1619685]

Apps such as iAnnotate and Edmodo...information about how faculty members can use these to improve teaching while still abiding to FERPA regulations. Free access to education apps that faculty members can use. [#1619688]

I cannot think of any major changed just require that teachers use ecampus for grade postings because it's difficult to keep up with grade calculations when they are not readily available. [#1619689]

Using a different email provider. [#1619696]

open source software. Something is wrong with the last question in the survey. It is not multiple choice under *Google Chrome, Mac system*. Maybe you want to update the form... If you were in charge of technology at Texas A&M, where would you focus resources? (Multiple Choice Question) [#1619699]

Access to super computer level processing internet would be nice. [#1619705]

Better homework/grade reporting websites would be very helpful. eLearning is just way too outdated and eCampus is simply hard to operate and unresponsive. Also, making them work across all browsers/platforms would be helpful as well. [#1619706]

Need gmail/google doc training available, better/more use of smart boards, better design/across the board consistent use of eCampus [#1619710]

More virtual computing that has fast connections [#1619713]

Better computers with better mouses in the computer labs of architecture building [#1619721]

A white board can be replace with a digital board that enables writing to allot problems to show and then work out or keep current technology now. [#1619724]

A more reliable connection to the campus wireless network [#1619726]

The use of hotspots outside of campus buildings and the use of wifi in the campus buses. Also being able to rent/buy computers at a discounted University rate would be nice. [#1619733]

we really need the best system out there for homework and classroom activities. this would be a huge benefit in the blocker building. [#1619737]

I honestly don't really know anything about technology. So I couldn't tell you what "cutting edge" technology would work best. [#1619741]

I'm not sure. [#1619747]

More support for websites like ecampus [#1619752]

Google integration. So much potential for mobile access. [#1619754]

Don't focus on collaboration type technologies. Dropbox and email are just fine for everything I need. An eCampus app would be helpful if I am going to be forced to use that site. It would be really cool if the library had a feature where I could mark my interests (like Russian politics, Christianity, world travel, etc.) and it would show me the magazines, newspapers, databases, and good books we have on the subject. Or if you could say "I really enjoyed _____ novel by _____. Please give me more reading suggestions." Or things like "I know nothing about economics. Where's a good, basic book or article to read so I can understand what politicians are talking about?" I know the library has these kinds of resources, but I can't type that into LibCat. [#1619757]

N/A [#1619768]

Having Google Fiber would be nice, I guess. [#1619770]

Notes downloaded online for reference with use of smartboard [#1619782]

Just get better cell phone coverage. [#1619783]

Can't think of anything [#1619789]

More iOS/Android integration with Howdy. [#1619793]

Better computers on campus and more available computer labs in buildings across campus as well [#1619794]

Getting professors involved in implementing study components into more technologically advanced materials(interactive apps instead of the usual PowerPoint). [#1619800]

Access to a true mobile version of Howdy or eCampus would be much more helpful then an app that mirrors only a few features of the true site, and is difficult to use. [#1619801]

Google Fiber! [#1619802]

IPads to use in the library. [#1619804]

Software training [#1619817]

n/a [#1619827]

e-learning (Recording classroom lectures) would be highly beneficial. [#1619830]

A way to interact with the professor's lecture during the class. Maybe a program that allows free response to questions from the lecture, and the professor can incorporate the answers into the lecture. [#1619831]

Increased use and training for HPC resources on campus and availability of resources through TACC. [#1619833]

Offering tablets in the computer labs as well [#1619834]

Since the new generation is requiring the use of smartphones and tablet, my experience at school would be better if the access to mobile app is efficient. [#1619836]

I think that having websites and services that aid teaching and communicating with students and teachers is extremely important. The training of the teachers needs to be improved though, as some don't know how to use it, refuse to use it or use a different type of site/technology. [#1619838]

Getting rid of ecampus and elearning and using better organized programs. [#1619841]

better emailing system and only one elearning type system [#1619845]

better security. my neo email once got spam email [#1619846]

Maybe more wifi hot spots on campus [#1619849]

more places with internet accesses or fixing internet access in places where internet lags such as in the psychology building [#1619853]

faster wireless and LAN [#1619855]

more places to work on group projects other than the annex. rooms are always filled up and we need more space to spread out during finals time [#1619861]

Easier access to university websites such as eCampus through mobile devices. [#1619862]

Smart board technologies [#1619864]

As an engineering student I feel that access to the internet on campus should be great everywhere. However, I constantly find myself without access due to bad connections. Specially in Zachary where even professors have had to change their class plans as students were not able to access the internet to take quizzes through a service. IEEE 802.11ac modems would help fix this issue. Although costly, the long term benefits of assured access and improved classroom performance should make this option a possibility. [#1619870]

Not sure what new technologies, but TAMU does an excellent job of staying cutting-edge. [#1619871]

Arts and Music [#1619873]

A more-user friendly research database/tool. [#1619876]

The internet speed is great at the University Apartments, the WiFi sometimes fluctuates between night and day so that would be my only concern to fix. The Ethernet connection is always reliable however. [#1619877]

Upgraded Dropbox for faculty and graduate students. I saw that file sharing was mentioned in the survey, but I'd caution the University against creating its own system. I use my Dropbox to collaborate with academics at other universities most often. [#1619878]

Better email system. [#1619879]

Nothing that I am aware of. The technology in the building I use most is nice (O&M). [#1619883]

Better access to 'cloud' or containerization technology. For example, the rates for virtual servers provided by the university are not competitive when compared to Amazon/Google. In addition, support for Docker.io/lightweight containerization would enable even cheaper access to computing resources with increased flexibility. [#1619893]

Some sort of video chat with university provided tutors readily available 24/7. For example: I am doing my math homework and don't understand a problem but it's due in two hours and my professor is not available so I can get on the live feed with a tutor (that is provided by the university) and ask them my question. But it is video so they can show me how to work it out step by step. This would not just be for math though, also for science courses and whatever else would work. [#1619894]

Give students across campus trainings on soft wares like LaTeX and endnote. They r useful for study, research, and employment but we do not know where and how to learn them. [#1619897]

Better TAMU Mobile app. [#1619900]

I'm unaware of such technologies to make a suggestion. [#1619901]

just increase bandwidth in high traffic areas. for example, in zachary and wegner the internet is very slow & sometimes does not work. [#1619906]

None [#1619908]

Free quality security prevention [#1619910]

More online tools for students to use to assist each other [#1619916]

Faster speeds of internet, data encryption availability [#1619922]

Google fiber, although I know this is a task for the city of College Station to take up [#1619924]

Better training for the stupid professors who don't understand how to use any of the technology that is in their rooms, like come on. I've had to walk up to the front of class countless times to simply turn on a computer monitor because they have no idea how to use anything from this century. Train them for goodness sake. It's no use having technology in the classroom if professors don't know how to properly utilize it. [#1619926]

Being able to use laptops and iPads in class [#1619928]

I like ecampus a lot, but ecampus has given my professors problems with posting test scores. I like knowing which problems I missed and the correct answers, but ecampus doesn't allow them enough

characters to input into the system. I still have a professor who uses elearning. Anytime I open elearning, the website crashes or it loads very slowly. I would like for all professors to switch over to ecampus or for elearning to be updated. elearning used to be incredibly fast and easy to use; now, it is a pain to access. [#1619930]

mobile sites [#1619942]

It would be awesome to just have wifi that works everywhere, not necessarily outside but in all classrooms and buildings. [#1619952]

Not sure? [#1619953]

Consolidation of dining onto howdy as well as billing. Like grades it would be from a menu and not go into a different website just so you can check if you have dining dollars. [#1619960]

ipads [#1619962]

Good question! I am not really sure. [#1619965]

Not sure [#1619967]

As a graduate student researcher, I believe research in academia should be our university's priority, as everything trickles down from the success of institutional research (better research = more grant funding, better faculty, better grad students, and better education for students through hands-on access to research, etc.). Thus, I would suggest that cutting-edge technology be first applied to research endeavors. [#1619969]

Lessons in howdy would be nice [#1619971]

Not sure [#1619973]

Sometimes at the Zachry building it is hard to get internet from outside sources. Not at the computer labs, but from other sources of technology. [#1619974]

Having good projectors in all class rooms. A place to access a printer in all of the buildings would also be extremely helpful. [#1619977]

Howdy cloud file storage [#1619978]

I would rather have existing technologies being looked after well. The condition of the computer peripherals at the Langforf 'A' building is pathetic. The buttons on the mice are completely busted. I have to use my personal USB mouse, if I want anything done! Keyboards are missing their little stands. The chairs are just awful....They are either too high or too low! [#1619989]

We have everything we need. [#1619991]

MaC resources Cheap software [#1619992]

More microfiche machines [#1619995]

classroom management system, better video player for online class [#1620003]

Google Fiber lol [#1620004]

All classrooms should have the most up-to-date technology. [#1620006]

gmail, a better app or mobile site for Howdy [#1620011]

N/A [#1620013]

Just better internet access in buildings. [#1620018]

Maybe an online file storage system eg cloud system specifically for academic documents [#1620022]

If there was an updated or better version of blackboard I think that would be very helpful. I know the school is transitioning from eLearning to eCampus but eCampus still has a lot of problems and is down or unresponsive a lot. [#1620023]

I don't know if that goes here, but eCampus is not a very friendly platform to use, as a TA I expect something faster and interactive [#1620024]

I think that teachers with smaller classrooms should begin using tablets instead of computers to help the students relate and interact with in the classroom more easily. [#1620028]

Shared cloud storage for courses where files can be shared and assignments can be turned in would be great! [#1620031]

Having seamless wifi around campus including the streets and quads [#1620039]

Can't think of any off the top of my mind. Just continued observations on what the student want and only improvement on what is nessessary. [#1620045]

I am a heavy user of technology for my research. For the most part I have acquired the necessary equipment for my research through my advisor / research group. Being able to VPN to the campus network is critical to my being able to take care of work even when I am not on campus. While this isn't a cutting-edge technology I believe it should continue to be supported. [#1620049]

Better, fast computers in OALs... More matlab and solid works licenses. [#1620054]

Maybe blade/cloud computing in the SEC and library to enhance speed and prevent breakage of school computers. [#1620067]

Faster high speed internet and maintance on Howdy or ECampus to be done later at night versus during the day when I am in class. Cellphone use in all buildings(especially Evans) [#1620073]

Campus issued drop box accounts [#1620075]

more wireless connections on campus and faster. [#1620086]

Google Fiber :P Access to ANSYS computing software. [#1620091]

Wireless internet that covers outdoor areas as well canvassing the entire campus. [#1620094]

Easier access to super computing resources [#1620095]

I do not know what is in use now but fiber optic cabling is always a good upgrade. Also maybe have concentrated points on campus so called "hot spots" where the wireless internet is extremely good and reliable. [#1620096]

Being in the Visualization major, we would definitely benefit with more tech for the larger classes. [#1620099]

Put more cell towers on campus I should be able to walk from Mays to South Side Garage without losing any quality or stream on netflix or any streaming music. [#1620101]

Improve all wifi and phone coverage in the Blocker building. There is too much traffic in there for the speeds and connection to be that slow. [#1620102]

Better routers [#1620106]

Simply updating the teacher's technology assets in some classrooms [#1620110]

Secure, reliable mobile access to eCampus [#1620111]

N/A [#1620112]

A tutorial or one class that explains how to use howdy and e-learning and e-campus and all of it's features. [#1620137]

Updated lab equipment, a larger focus of the budget on updating out-of-date equipment (instead of sports or something like that). [#1620143]

podcasts of important lectures would be a good reference. unlimited expo markers in every classroom [#1620144]

A more advanced and easy to use eCampus system. It's a step in the right direction from eLearning but still not used friendly enough to be where it should be. [#1620147]

A system that you can better contact classmates in your classes and share notes. I understand that eCampus and eLearning are the platform to use, but not all professors use these systems. And I understand there is also email to contact other students, but that is not a reliable and constant source of communication, especially among students. [#1620151]

I'm not the expert on what to consider "cutting-edge" but I will say Internet access is important. Just improving that would fix most of my own problems. It doesn't need to be fancy or technologically superior. It just needs to be basic yet reliable and consistent. There are still a lot of places across campus that are part of my class schedule that cannot connect to the internet. Websites are also big and an area of concern. Just two weeks ago, Ecampus went down and I got a zero on the quiz because of my teacher's grading policy. I would argue that the teacher has a stupid policy, but also having reliable websites would be much appreciated. I don't know if that is an area you look at, but I'm just voicing what I think could be fixed. If you're still reading, thanks, have a nice day. Gig 'em. [#1620153]

Campus-wide wi-fi. Even outdoors. [#1620158]

Google fiber [#1620166]

Improved reliability in supercomputing (sometimes jobs crash with no notification) [#1620167]

I less complicated website - I like eLearning better than eCampus. Also letting teachers write clearer with the smart boards. [#1620170]

Get a better blackboard site [#1620181]

802.11AC would be nice, although such an early roll out would be extremely costly and marginally not worth the cost. Wireless extended outside of the buildings would be nice though, so students wouldn't be restricted to being indoors. [#1620185]

Upgrading tech to resolve campus-wide connectivity issues. [#1620189]

I don't know much about technology so I wouldn't know what is new out there. [#1620190]

Providing headphones and iPads for check-out at the libraries/OALs [#1620191]

not sure [#1620195]

Not sure about how the infrastructure of A&M works, so I am unable to answer this [#1620200]

N/A [#1620204]

The uses of touch screen tablets or computer screens would be useful in certain research and lab work in a safe environment. [#1620208]

Hopefully, better routers could provide a better access to the internet. Right now, some buildings are serious need of repair and need to be updated. [#1620210]

Faster Internet, better email, larger email capacity for clubs. [#1620212]

I believe that Texas A&M has an amazing technology service, but having an updated system is always a plus [#1620216]

Use of cloud technologies would increase ease of access to course documents and it would enable professors to more frequently and easily share materials with students. [#1620222]

Cloud storage for all students [#1620223]

Maybe a fiber technology that will allow faster internet support. [#1620227]

Access to more labs on campus. [#1620228]

E-campus is very buggy and needs work. In addition, the policy (may just be in my department, i'm not sure) of only allowing installation of software to the computer with administrative permission is very short-sighted and a major annoyance. This is both to the users and the support staff who often have to waste their time installing simple updates to software that could have easily been done by the user. [#1620233]

More and updated technology for classrooms, like using iPads in class to follow the professors' power points. Or more interactive projections for professors to use. [#1620234]

University is well equipped with the tech it needs. The implementation should be more finely tuned. [#1620243]

At the present moment my technological needs are met well. [#1620248]

Personally, I think that elearning was easier to work and faster than ecampus. [#1620257]

Reliable internet [#1620259]

Better organized web-service sites. Mostly including Howdy (where I have a hard time finding what I'm looking for) and departmental sites that don't have what I'm looking for. Some departments are much better than others, there is no congruity. [#1620260]

a way to have perfect wireless even on a bus on the way to NCTM, so maybe a circle of wireless that can be tapped into from the furthest building at A&M [#1620262]

Not sure [#1620263]

802.11ac [#1620267]

better email system [#1620272]

SOFTWARE SELF-TRAINING APPS. [#1620281]

3d printing [#1620283]

more outlets on campus! medical sciences library lacks them, even the outlets in the cubicles do not work :([#1620288]

Newer computers in labs [#1620290]

Presentation equipment that is more interactive. [#1620296]

I can't think of any. [#1620301]

While I would focus on research, the campus needs better overall internet access. I'm in the corps dorms and a lot of websites run really slowly or don't load completely and forget about using wifi, half the time it doesn't even connect. [#1620302]

A better, more "global" blackboard. We work with another college for a class and having to switch between blackboard websites can be confusing [#1620303]

If everyone got iPads and then we had an app on the iPad that linked with ecampus and allowed us to take notes more efficiently while also interacting with others and the professors notes at the same time [#1620304]

Not my expertise [#1620305]

Thumb print access to buildings [#1620314]

Not sure of new technology, but making rooms have more oxygen in them via machine because CO2 levels are generally high in classrooms and put students to sleep. [#1620317]

Improving Apps. [#1620320]

Again, pcs in all tutoring rooms for students to access homework and textbooks online while getting tutoring. An online bulletin board that has all the exact fliers from inside the Blocker building, so disabled students or sick students can look at upcoming events or paid tutors (for other days of the week) if they can't go to free tutoring or if they can't physically walk to tutoring, so that they can call the tutors and the tutors can come to them! [#1620327]

Maybe a new website for our grades [#1620328]

better ecampus [#1620335]

Installing ipads in classrooms for student use. [#1620340]

IPv6, 4G-LTE for Sprint on campus, a virtual server in TAMU's cloud, outdoor WiFi I'd also like to make sure that the VOAL and VPN services on campus are maintained. I use those services often and would hate to lose them. [#1620344]

it is good enough for basic use [#1620348]

Remote access to specialized statistical software from home, so students don't have to pay to rent the software or fight for computer access that is limited. Classrooms with tables that have outlets/power sources in the table. [#1620349]

We basically have everything up to date technology wise. [#1620350]

Having fast internet speed that works even outside of buildings, so that it can be used on mobile devices while moving around campus. [#1620365]

n/a [#1620368]

Zimbra seems to be a waste of money. Why can't we just have gmail? [#1620374]

Technology charging stations across campus [#1620377]

Easier way to professors to record and post their lectures online [#1620378]

Just get internet to work in Blocker. This is all. [#1620383]

cloud computing [#1620384]

Having document accessible notes for use on mobile devices and tables. Having all the labs and computers that have the new programs and software. [#1620386]

N/A [#1620389]

More interactive presentation screens. [#1620390]

Cant think of anything right now. [#1620392]

Providing larger classes' professors with quality microphones, if needed, would be a great help. Other than that, I am fine with the level of technology in the classroom. [#1620395]

training [#1620401]

Implementing cloud storage on the student computer logins [#1620405]

Gigabyte internet. [#1620406]

Better wi-fi [#1620409]

Easier availability of printing to students probably by providing more printers with some quota provided to students. Some more meeting rooms with projectors and computers so that students can have discussions. [#1620416]

Interactive teaching, to engage the students and to supplement their learning outside of class [#1620418]

Improved computing facilities in civil engineering computer labs More short-courses, or better information on how to access supercomputer facilities More computers which are geared toward/have software and hardware for video rendering [#1620419]

I do not know any "cutting-edge" technologies that are available. [#1620420]

Cleaner, newer, more updated classrooms and labs would make being a student more comfortable therefore creating a more conducive learning environment for students. [#1620421]

I heard that we were switching to Google for our TAMU emails. I think that is a great idea. Google is easier to use and allows for better communication between professors and classmates. It is also easier to access on my smart phone. [#1620424]

"hot spots" [#1620425]

N/a [#1620426]

A better means to access my OAL account data would be nice. Maybe something like Dropbox in that I can access it better remotely. I know I can do it through VOAL, but that way usually has issues of some kind every time I use it. Usually I just need to access my files, not actually use any of the programs available on campus so if I could just transfer files somehow, that would be the best. [#1620430]

An app for events on campus categorized chronologically and placed within the same groups that they were given during the MSC Open House. I also believe that the technology in the Academic Building should be upgraded. [#1620432]

More student networking applications in the vein of Facebook, but tailored to homework assistance, or communication with prior students who have attended a specific class or teacher and can give comprehensive advice. Maybe the opportunity for micro-tutoring. [#1620433]

Easier access to Wifi everywhere [#1620434]

having at least one lab of computers and printers in all buildings [#1620435]

I think the technology is all very current and helpful. The area I feel would benefit students most is training professors/instructors in the use of their own technology. Particularly the older professors are not always technologically adept and do not know how to utilize the technology the university has made available to them. [#1620436]

Always having the materials accessible to us personally. [#1620441]

I guess just try to be more up to date with the technology around us. [#1620448]

not sure. [#1620449]

None that I know of. [#1620450]

Ecampus is a huge step up from elearning but it can still be very slow sometimes. [#1620453]

Wireless charging. [#1620462]

Fast wifi that blankets the entire campus. Internet that does not slow down in big classrooms. [#1620467]

I wish I knew how to use my computer effectively, I feel like the knowledge I have on programs is very minimal and may not cut it in the real world. [#1620469]

Use of OpenFlow enabled switches in the campus network. Putting collaboration stuffs in a private cloud owned by Texas A&M. [#1620470]

Dropbox is important. This should have more focus by Texas A&M in collaboration efforts. Drive is important. Reliable computers and software is important. Google Chrome should be default web browser. Fast internet is important as well. [#1620471]

It would be nice to be able to rent computers (laptops) from the library for personal use. If this is already in effect, it has not been well-advertised. [#1620472]

University purchased personal computers for graduate students. The more reasonable alternative would be access to full subscriptions of Matlab and other computational tools for installation on graduate students' personal computers. [#1620485]

Having Mifi in open places on campus [#1620486]

Go to all Apple based system [#1620487]

Ecampus isn't very mobile friendly. [#1620493]

N/a [#1620494]

I'm beginning to actually get on board with this iPad thing, but I don't know enough about classroom tech to where I have any suggestions for that [#1620495]

wifi in campus [#1620496]

I believe the university is already caught up with all the "cutting-edge" technology. I find everything I need here on campus. I haven't had a problem finding things I need on campus. [#1620500]

Using a set browser/ apps for the whole campus so everyone will be connected [#1620512]

Wireless internet access everywhere [#1620514]

all money to research uses lol [#1620516]

I am not very up to date on the latest technology innovations but as a college student I know that speed and reliability of the wireless connection is ALWAYS needed. [#1620518]

The virtual access lab is neat, but can be really slow. It'd be nice if that worked better. [#1620531]

smart boards, renting out laptops for the semester [#1620533]

The amazing ability to connect devices to the wifi that are not computers. Like my old smartphone or a Nintendo DS [#1620539]

I think the overall amount of technology around campus is good, however a few more computer labs around campus would be nice. [#1620542]

I'm not sure that new technologies would benefit my experience here at Texas A&M. Perhaps enhancing older technology and making sure professors know how to properly utilize it. [#1620543]

Better wifi in Blocker Building [#1620562]

Stronger wifi signal...in my dorm i have to use a Ethernet cord [#1620564]

more user friendly howdy app [#1620566]

Faster bandwidth [#1620568]

Support for more WiFi protocols to support modern devices such as the PS4. [#1620569]

Combining all education resources (eCampus, Elearning, Howdy) into one website for everything. [#1620574]

wireless printing in University Apartments. [#1620575]

Fiber optic internet connections throughout the entire campus. Some type of solution to the poor wifi connections (although the computer can connect to the access point, it won't connect to the internet) [#1620577]

Higher bandwidth across campus. This include dorms and lecture halls. Additionally, wifi improvements need to be made in lecture halls. Often times there are too many people who are using the same router in the room and internet access becomes nearly non-existent. [#1620585]

Sometimes certain cellular networks don't get really good service in the buildings, specifically the biochemistry building. [#1620587]

Gmail [#1620588]

Having something of a "LAN Cafe" would be cool but not very necessary really. I have also noticed the routers A&M uses and they look like they could use some updating. I used to live on-campus last year and found the dorm internet to often cut off its signal so maybe that has something to do with their location being out in the open or even the age of the routers? [#1620591]

Greater bandwidth services would be great (I.E. Google Fiber) [#1620594]

The email program could be better. Not much else I know of to improve [#1620596]

Heliodisplay Technology for engineering design classes where you are modeling an object and Augmented Reality in the classroom for kinesthetic learners. [#1620600]

I don't know of any "cutting-edge" technologies. I'm not very tech-savvy. [#1620603]

Integrating classroom syllabi with the student's calendars in their phones and computers. [#1620605]

More user friendly email [#1620609]

online video tutorials on how to fix problems [#1620619]

Compared to what I am used to (high school), the level of technology here at Texas A&M is quite good. I have access to campus WiFi in most places, access to multiple computer labs around campus, and lots of support in using it. As far as improvement goes, my only suggestion would be to fill in those dark spots around campus where the WiFi might be spotty or non-existent. Nothing really "cutting-edge," just some small improvements. [#1620621]

access to a university-based secure cloud service. [#1620624]

More cohesive, all-encompassing websites and webservices would be helpful; it often feels like websites have buried information that I need to have a specific URL for because I'd never find it by clicking around the site. Email as it is is pretty terrible, and a little embarrassing now that it has, at least aesthetically, fallen behind even yahoo mail. I use gmail instead, and forward my neo email to that account.

[#1620625]

a. video conference in classroom. Can come to class virtually .. b. can print directly from laptop / other device (w passcode still, but it will save a lot of time) c. Seeing more recycling spot especially for paper

[#1620626]

Better internet connections in all buildings, especially vet med building [#1620629]

more reliable wifi in the flag room [#1620633]

On my mobile phone, I can access howdy, but I am not able to access email because it says no more windows can work. So an email system that would work for all phones. [#1620634]

greater access to wifi [#1620644]

The classrooms in the engineering buildings, especially JEB, are very rich with technology with touch screen computers and integrated presentation software to maximize the tool for professors, however most buildings do not have these resources. [#1620656]

I just want the websites to work how they are supposed to without them being overly complicated. Also, it would be nice if the wifi was reliable and consistent across campus. [#1620666]

Using more reliable and expanding routers to increase the coverage area of wireless internet and give the building that lack the quality wifi a chance to improve. [#1620669]

Just having a broader access to wireless internet connections on campus. Furthermore, having the capability of accessing a connection even when not on a campus building. As a soon to be alumni, I

would like to also have the ability to have access to Wi-Fi of at all possible, especially if becoming a part of the Former Student Association. [#1620671]

Faster wifi [#1620675]

Bigger wifi ranges [#1620684]

The use of thin-clients in areas of school that do not require a full desktop computer. Also, the ability to remote in to a virtual desktop that holds all software needed for classes. [#1620692]

Google Fiber [#1620701]

Create more cellular access points on campus, specifically inside of buildings. Moreover, the email system is way behind, very dated, and difficult to use effectively, an upgrade there would be well received. The internet speeds on campus are fine, as well as the wifi coverage, now I think it would be best to focus on improving the software aspects of things, such as making all classes have e-campus access instead of only a select few, and training the professors how to take advantage of the vast number of technological resources that are present in the classroom. A white board is fine, but if there is a smart-board that cost \$4000 just sitting there not being used, it seems rather wasteful, especially if the technology that the professors have access to yet are forgoing would create a richer learning environment. [#1620704]

Maybe everyone having their own Texas A&M cloud where they can safely store information without having to use or pay for a third party. [#1620710]

I think what would be awesome is touch screen campus maps stations set up around campus, which would help everyone out since there are always new people coming to campus. [#1620714]

N/A [#1620716]

I'd feel safer if my private information (grades, UIN, etc.) were protected with the latest, strongest security features. I'm not sure if this is being done. If it is, great. [#1620719]

I think A&M does a great job at having the latest technologies. Very pleased with everything. [#1620726]

what am i, an engineer?? just need things to be super fast all the time [#1620727]

Gmail, Gchat, google fiber, It would be nice to have a local server for the tamu sites so that while on campus internet the campus sites would load without having to go to the providers DNS servers or whatever. Have an intranet for campus related sites. [#1620730]

Google Fiber. [#1620732]

I have been involved in some video-related projects on campus. Access to some video editing software would be a plus. [#1620733]

Having wi-fi in school buses Provide engineering students with software like MATLAB with no charge. [#1620736]

N/A [#1620746]

a personal tablet for students to rent out in the library would be SO COOL [#1620748]

More cellular coverage or an online file storage similar to Skydrive. [#1620753]

Faster internet connection on all parts of campus. Sometimes it doesn't work in certain buildings and I am not able to pull up power points for classes. [#1620756]

iPad Internet all over campus [#1620757]

3D printers [#1620759]

I think a cloud-based storage system akin to Dropbox for researchers would be excellent. I do experimental research, and I generate fairly large quantities of data. I often would like to put a subset of that data into my Dropbox account to sync it from computer to computer in order that it can be accessed offline while on travel or without having to VPN into the university to access the network storage we have in the lab. Using my personal Dropbox works, but it eats up a lot of my free space and may end up requiring me to purchase a paid version of the service before long. [#1620762]

The Howdy website is sometimes difficult to navigate because there are too many small print options under one tab. [#1620765]

The supercomputer for simulation and modeling in engineering [#1620767]

A&M should definitely continue down the path of pursuing google mail instead of Zimbra. [#1620774]

More mobile phone education applications. [#1620780]

availability of tablets/ipads [#1620789]

Video chat availability would help collaboration with researchers from other universities. [#1620790]

More MATLAB licenses [#1620792]

N/A [#1620797]

Cellphone signal booster. [#1620798]

A product that allows students to share files. Potentially on ecampus. If students are in groups together in a class they can communicate and share files on line [#1620801]

I think my university experience is fine how it is, but if I wanted more "icing" I would personally like more of those smart/touch screen boards in every one of my classrooms. [#1620803]

If we're already going to be forced to utilize gmail as students, try and push for google fiber too! [#1620804]

Faster wifi [#1620807]

The only thing I can think of is that I would like to learn how to produce my own graphics that I could then use in publications. I'm not aware of what the school offers for this. [#1620812]

Not get disconnected [#1620819]

Larger file storage, the same log in settings used in OALs to be used in the Department Labs, and an easier way to access my on campus files than logging in thru VOAL and then having to email the file to myself. Some time of "cloud" access [like airdrop and dropbox] to enable easier access to files saved on campus would truly be a HUGE improvement for my studies. [#1620820]

Can't think of anything.....holograms are neat. You could work that into something at the MSC... [#1620823]

Being more compatible with apple products [#1620824]

Fiber optics [#1620825]

wirless/internet access in Zachry building is awful now. [#1620826]

I do not know enough about technology to make base a opinion [#1620827]

Fiber [#1620838]

Voice operated search engines. [#1620840]

None [#1620841]

incorporating the use of mobile devices such as tablets with a very high data communication bandwidth would do a world of good. This, with some TAMU cloud storage without the drag of vpn (similar to token storage spaces offered by google, dropbox etc) would be excellent. [#1620843]

I think having like a personal Texas A&M computer drive that you could save your files to and could be accessed on any computer would be a really useful improvement. [#1620848]

more plugs in the libraries [#1620850]

I am not really technology savvy so I wouldn't know any "cutting edge" technologies but I can say having extra Mac chargers/headphones would be awesome and I say Mac charges because, theoretically, in a room of 30 students about 23 of them would have a Mac(from my experience). So that would be pretty sweet. [#1620853]

I expect autosaving of login information for mobile access on howdy [#1620855]

I think the wireless coverage is adequate, the campus software although could be improved is satisfactory but the teaching and learning tools in classrooms can be upgraded to record lectures so that students can learn from them after class as well and other techniques like this. [#1620857]

better wifi in areas outside of buildings [#1620862]

My main problem is simply not having a reliable internet connection when I need it, otherwise the TAMU Tech department has done a very good job. [#1620867]

Not necesarrily what new "cutting-edge" technology but just knowing what resources I have to use and HOW TO USE THEM. We have so many resources but no one really knows how to use them. [#1620871]

Making it possible to have wireless connection outside of buildings [#1620873]

I would add remotes/ "clickers" for professors/presenter to change slides. Some classrooms don't seem to have that. [#1620876]

Train professors on how to use computers. [#1620878]

A new Ecampus [#1620883]

MORE PRINTER LOCATIONS. I've known some school to have small print stations set up in nearly all buildings. Also the capability of sending a print job from personal devices like laptops. This would help class prep a lot more convenient. [#1620887]

During midterms and finals i've noticed many computers on campus will not let you log in because of the number of students using them. Solving this problem would help ease stress immensely [#1620895]

I would increase the number of checks to make sure all the equipment is working properly. [#1620898]

A more user friendly layout of Howdy [#1620899]

Use a different class website something UT has is better [#1620905]

3-D printers, Arduino, a personalized electronic agenda/calendar linked to (or within) the howdy portal that lets you see all events going on around campus at a given day, with filter tools that let you narrow it down to the events that are specific to your major/interests, and tools to add your own personal events. Similar to the degree planner but for the short term. [#1620914]

A small computer lab with one or two computers that have software like matlab or solidworks in all the dorms. [#1620917]

A better site for classes (eCampus is not very good) [#1620924]

None that I can think of [#1620926]

e-books available online to students [#1620931]

Better math-font software for student use, as well as providing more software free to students for their home computers [#1620933]

A stronger and more spread out wireless system that can support more devices and a larger network of people [#1620938]

I don't know [#1620940]

Consistant internet all around campus [#1620943]

Ability to auto forward all of my .edu email to another email address. [#1620961]

Having smart boards in the classrooms [#1620962]

Fiber internet. [#1620971]

A better, more convenient email service would be lovely because I use my email extremely often. [#1620972]

Currently I like the way the technology is provided for campus. We are able to check out laptops, chargers, use OAL's, access eCampus and eLearning and Howdy on wireless devices and access the wifi. That's all I need right now. [#1620973]

Presentation technologies to enhance classroom learning [#1620976]

so happy that we are moving to gmail. [#1620977]

1) Online live access to a classroom? 2) Teaching mobile apps that link student's personal file with the class WebCT or Balckboard account (could be used for taking assistance, for quizzes, class participation) -- the student profile would have the picture from the student's ID as default profile pic. 3) Google phone number (or similar) for students to text instructors their questions or clarifications. 4) Having something similar to tweeter/facebook (maybe as part of the teaching app) that allows students to quickly share links, or pics (easily visible) related to a topic on a wall or a stream of classroom headline news. Currently, many profs use a facebook account to create this environment but it is not successful in that not everyone is facebook user. 5) Having an option to sign up for classroom alerts (to receive syllabus updates, due dates) Just a few ideas! [#1620978]

Computers or screen located in desk that project the professor's main PowerPoint. [#1620981]

the computers in the grad student's offices are very old to run high performance codes such as Star CCM+ and Matlab even for basic case. [#1620986]

More bluetooth enabled classrooms. [#1620990]

more consistent use of technology in classroom as a teaching tool. While some professors are very technologically savvy, others use only chalk or white boards. [#1620997]

fix ecampus [#1621001]

New microscopes for ESSM department. [#1621002]

A howdy app that is easy to understand. Printing stations that can be accessed remotely. [#1621007]

I personally don't think A&M should get too advanced in technology. Technology is great and useful, but to a certain extent. It should be a tool in education, not a distraction. Often times in class there are technical difficulties that affect the learning environment. [#1621009]

Security is the number one thing to be concerned with. Although I have not had any issues, it's important to me to know my TAMU information is safe over the wifi. [#1621017]

As a student learning communication and signal stuff, my biggest complaint was about congestion. When I use my laptop in a classroom or lab, sometimes it is a lot slower than my phone's 4G. I know 4G is faster communication but wifi needs to improve these problems when one terminal router is dealing with many customers. [#1621023]

Better WiFi so that when I am outside of buildings I can still use the wifi for my cell phone since cell data on campus is spotty to say the least. [#1621024]

The program is currently good [#1621026]

I think that elearning was way easier to use as a student then the new ecampus. Improving how updates and discussion are presented in ecampus would be how Texas A&M could best improve in the area of technology. [#1621033]

http://www.cisco.com/c/dam/en/us/products/collateral/wireless/c36_702836_00_bowdoin_college_cs_v1a.pdf [#1621034]

N/A [#1621036]

I am very much in favor of the university moving to the Google mail system [#1621039]

N/A [#1621040]

More access or less expensive access to large color printers (ex, copy corner) [#1621047]

Reliable internet sites that work, unlike ecampus. [#1621059]

It might be helpful to have some kind of "cloud" or university sponsored drop-box for students that have lots of group projects [#1621061]

Campus-wide iPads for rent/ research use by departments for field research. [#1621066]

It would be cool to rent out tablets. [#1621070]

Wireless/Bluetooth projectors [#1621077]

It would be nice if there was a way that through ecampus we could download the professors powerpoint before hand and write on the slides. [#1621078]

I am very satisfied with the technologies throughout the campus. (Especially the internet throughout the campus. I transferred from the University of Houston and UHWireless was terrible.) A&M wireless internet is fantastic. Thank you! [#1621080]

HTML5. The current websites such as Howdy, eCampus, CMS, are outdated and often do not work on mobile devices. They can be slow, glitchy, and frustrating to use. These sites need to be upgraded to the new standard so that they can be used in a wider range of devices and allow students to access crucial information with more ease. [#1621082]

Centralized Network File storage would be nice, so that it isnt limited to only my ECEN or CSCE classes [#1621089]

Can't think of anything new that'd make the services better. I'd spend the money on renovating and optimizing existing systems instead of buying new things. [#1621091]

better wireless internet capabilities in certain building around campus [#1621092]

better wifi and coverage and better access to online help and advice [#1621094]

Cloud technology so that all documents saved on a school computer can be accessed anywhere! [#1621098]

Less depressing chemistry lab. [#1621102]

Gmail, VPNs, cloud services. [#1621104]

Google fiber faster internet [#1621105]

GOOGLE FIBER [#1621106]

Having more widely-available engineering design and simulation software available to lower-level engineering students would allow us to gain more experience before working with the software in upper-level classes and projects. [#1621109]

Faster Wi-fi that is accessible all over campus would be ideal. I know I do not get service in some classrooms, and if I need to collaborate with a group it is difficult to send messages or e-mails. Updated wi-fi would enable more collaboration among students as well as portability since students would use that on their phones, tablets, or lap tops. [#1621110]

Teaching students to use all the current technology would be a better use of time/money than getting new forms of technology. [#1621113]

more interactive classes with technology [#1621114]

faster internet. [#1621120]

The future PaperTab system would contribute to the classroom note taking experience, allowing a student to take notes like they're writing in a journal, but also with the ability to save, send, combine, and delete notes extremely easily. [#1621123]

Better tablet and mobile for everything (ecampus, howdy, etc) [#1621125]

Access to file storage service like Dropbox. I want UNLIMITED file storage, accessible anywhere. [#1621130]

I think areas outside buildings should be also covered. For example, bus station. So students can use internet while waiting for buses. [#1621135]

With regards to eCampus technology, I'd like to see a more user-friendly grade book and an attendance module. There should also be an easier way to archive past activities. Re: wireless. I'd like to see the wifi extended to some of the "dead zones" around campus (a lot of times, I have to walk close to a building to get service). [#1621139]

Something that will provide cell coverage in all of the buildings. [#1621140]

make the internet faster and work all over campus. [#1621145]

Well, considering we have blackboards in some rooms, whiteboards would be nice. [#1621152]

cellular coverage and internet ACROSS campus, especially in crowded places like classroom buildings and the MSC [#1621153]

Using fiber networks for high speed internet would greatly increase the speed of the internet. [#1621155]

Faster internet and better phone service in buildings [#1621156]

Let's get a howdy site with less information overload and more tabs or subdivision. Let's power howdy mail with gmail, or email provider with similar structure for displaying mail. Let's decide on Ecampus or Elearning... both are cool, but let's pick one. [#1621163]

I think the newest or most "cutting-edge" technologies can be somewhat of a distraction in the classroom, but I do think that students should have easy access to computer and software for their studies in places besides the libraries and SCC. [#1621165]

I think the university is fine when it comes to technology as is [#1621168]

More access to e-books. [#1621170]

Text books on tablets. Spss for purchase [#1621173]

Can look into options like Campus Dropbox or Campus Drive. Howdy email fills up really fast. Thanks [#1621180]

I do not believe that we need new technology just that we need software that does not often crash. [#1621184]

A TAMU oriented Dropbox style application for group projects/collaboration or classroom presentations/activities. [#1621187]

Computer interaction between students and teacher [#1621189]

having an app on the TAMU mobil app that helps us just connect to our email rather than just going all the way through the howdy portal app. [#1621193]

Having cellular service boosters so in the buildings there is better cell phone service [#1621196]

More open access labs [#1621198]

More updates websites and more communication about all the resources available to me. Computer services and better wifi throughout campus. [#1621202]

The Blackboard Learn websites can be improved by not requiring Java to be running (particularly eLearning). Also, the formatting of these websites can be improved to make finding important content faster and easier. [#1621209]

It would be nice to have some teleconference rooms available for conferencing with senior design sponsors. [#1621214]

Faster wireless internet and better wi-fi. I have classes in CHEN, HELD and especially blocker where I get little to no wi-fi, and when I go get it, it is super slow [#1621219]

AskU and StudyOnBoard (startups within Startup Aggieland) [#1621222]

I am open to new technologies that may enhance learning as long as they do not become an additional cost to the student. [#1621224]

Use a different server for tamu emails. [#1621227]

better routers, and easier way of getting into my majors computers from somewhere else. [#1621234]

Integrating more tech services would be really helpful. I would like to be able to set up mock semester class schedules and be shown a map of campus showing the times and locations of my classes. I'd also want to know what time I might need to be at the bus to get to that class. All of these services are provided but they don't talk to each other. [#1621235]

N/A [#1621237]

Touch screen computers with pens for drawing for the students, also the use of more projectors in study rooms. [#1621239]

better cellular connections inside buildings, especially in basements like in the civil eng basement
[#1621241]

NA [#1621242]

N/A [#1621243]

More bandwidth. [#1621245]

Easy to use podcast lectures for Professors would really help [#1621246]

WiFi access everywhere, that would attract more students from high schools [#1621254]

Allowing all computers to play videos off of Youtube. One of my professors was trying to play a video about World War 1 and couldn't because his computer didn't have adobe flash player and the computer needed authorization to download it. So, if there is anyway that all the computers can be kept completely up to date for all students and staff that would be best. [#1621256]

Wireless internet access that is accessible through out all of the Texas A&M campus. This means access that is not limited only to classrooms and libraries but also includes military walk and other general plazas that all students walk through. Cutting-edge would also include internet access on buses. But that's a bit too much. [#1621258]

Online storage available to students. [#1621262]

Ok, so with the library. There is this new app called overdrive that many public libraries are participating in. It allows one to borrow books in an electronic form to read on your ipad/kindle. Sadly, A&M does not participate in this. The only thing that A&M has is hardbooks and online books on the web that you can read on the computer. This technology will allow students to read it on more readable devices like ipads. [#1621263]

Computers like those in Blocker classrooms in common study areas for students to use. [#1621265]

I don't like tamu email being separate from other emails i use. [#1621271]

bring touch screen computers into the classroom or computer labs. [#1621272]

Just increasing the internet wifi coverage! [#1621275]

Google Drive and Google + is an amazing Idea, and using it is great, but it mixes personal and professional. I'd like to see something similar for a school-wide thing. [#1621276]

Better gym equipment its old. Better chairs in computer lab they are old. Free visitor parking that is labeled with easy to use directions for people whom have never been here. Free deodorant for everyone with instructions to use it, I say this because you stink your stink is left in the chairs, in the buses, on the computers. 1000 more Hand Sanitation site that are not empty. Develop a way to clean the keyboard form germs and diseases. More Healthy and easy ways to pay for food on campus. [#1621279]

Incorporating technologies that allow for more impacting presentations by students in specially designated labs/campus rooms. [#1621283]

Having adequate access to wifi everywhere [#1621284]

I would make it a secure network area, I know that it is pretty easy to breach the data and hack into systems. Especially the use of voal and no machine see these cases. [#1621287]

4G [#1621304]

None [#1621314]

Gmail!!!! [#1621319]

I am not up to date on the current technologies. [#1621320]

I feel as if having faster connection around campus would help improve my experience. Also, in some of the older buildings, (chemisty building, for instance) I sometimes cannot even connect to the internet. I do however think that school websites are very easily comprehensible and navigable. Thank you. [#1621327]

Having widely-used programs in Open Access Labs. For example, MATLAB rarely works correctly. [#1621333]

I feel that better integration with a student's preferred email address, rather than Zimbra, would be beneficial. [#1621334]

The email system, and Howdy for that matter, need to be totally updated! [#1621335]

More technology in the classroom. [#1621341]

Google Fiber [#1621345]

I feel like the usage of top hat is very useful and it should be more incorporated into the classroom environment. It could be used as review and study questions and also creates more opportunities to challenge students not only in the classroom but wherever they have access to internet. [#1621355]

I am not well informed about new cutting edge technologies, so i would not have good suggestions [#1621357]

N/A [#1621361]

I think hat generally making the email service easier to work with and less outdated will be a big step. Also simplifying elearning. I on know of any "cutting edge" technology that he university is not already utilizing. As long as there is a strong wireless internet connection everywhere on campus I think the students will be happy. [#1621365]

This not new cutting edge technology or so I think it is not, but wi-fi outdoors would be a great feature to have at campus. [#1621367]

Better cellular coverage across campus. [#1621369]

I cannot think of any at the moment. [#1621370]

a VCR could be used in classroom to record the things teaching in the class, and then put it on the internet or on Howdy. it's better for some international students or someone who is unfamiliar with English to learn better. [#1621376]

Providing apple products to rent out [#1621379]

Some places in school or library has bad phone signal and weak wifi. Wider connectivity and signal would be much better. [#1621388]

We need a "cutting-edge" marvel, get that understood. My university experience and work would be bettered by having a wealthier campus that is expanded its horizons. This marvel is one of those things that will attract attention from future students (and their parents) along with the rest of the world. We need to have something physical to set us apart, a subject of conversation that brings up TAMU or is a great thing to mention when speaking of TAMU. Contact me for my ideas. [#1621389]

Just and update to the system. Keep it user friendly. Like how the neo emails are going to google. That was needed because the current Neo emails are hard to use. [#1621394]

I am not familiar with any improved technology, but would highly support any new technology not currently used for purposes of learning and communication improvements. [#1621395]

First, I want to comment on my last response - I would focus attention on Help/Training because the technology is useless if individuals cannot use it properly. There is a lot of technology fear/anxiety/ignorance around campus. Second, I would like to see more support for Apple computers on campus. I personally prefer Mac OS and I find more and more students/faculty use Mac as well. It frustrates me that I cannot have a Mac in my office because of Dept/Div. attitudes toward Mac. I understand it is a different ecosystem to account for and support, but I think it is worth it. [#1621396]

I guess just better Internet? And maybe not just using Macs but Windows computers, too--a lot of students do use PC's... [#1621398]

A&M is top of the line when it comes to this, so I have no suggestions. [#1621400]

I am satisfied with the current level of technology service on A&M's campus. I think that continuing to extend the wireless network to outdoor areas would be extremely useful for studying outside. That's more of a "if the sky were the limit" kind of dream. [#1621401]

The ability to change our tamu email would be a fantastic option for those of us who didn't know our username would be used as a precursor to our email! [#1621407]

Nothing that I know of. [#1621415]

Easier to use cloud! [#1621422]

I know eLearning was replaced by eCampus, but eCampus has its own share of problems, so I don't understand why we switched or why there isn't a program with less issues. [#1621426]

Faster, stronger wi-fi. Improve the virtual online access. It is a great tool but very unreliable for using any program, e.g. Matlab. [#1621428]

Having a quick accessible internet connection where ever I go on campus. [#1621429]

I know some classes are issued iPads for there course. I would like to see this expanded to other courses, primarily courses that require group work and research. [#1621430]

Adding more functionality to the TXA&M app, as well as native mobile sites (howdy). CAS always suffers downtime during the first few days of the semester. [#1621436]

iPads [#1621437]

Supply of learning / note taking mobile applications for tablets [#1621440]

Faster log in onto our computer desktop at places like the SCC, faster computers in Langford architecture building [#1621443]

Add the overheads where what teachers are writing displays on the projector screen to all class rooms, not just big auditoriums. [#1621454]

I am perfectly content with the level of technology that is currently available. I am able to learn and work fine with the resources at hand. [#1621455]

better howdy portal [#1621456]

Can't think of any, the new computing labs seem to be sufficient in necessities. [#1621459]

Professors using the resources available to them. There are so many great tools such as the calendar application in ecampus which allows teachers to post a calendar that the students can sync with their personal calendar and I only have 1 prof who uses this. If it is because they do not understand how to use these tools available to them, then there needs to be more training. I still have teachers who will not load an ecampus or elearning page, even if it's just to load grade to. [#1621460]

I'd have to say improving current technology to be more reliable in all situations and allowing both students and teachers to fully understand the use, troubleshooting, and potential of technology is far more important. Technology is only as intelligent as the user, and I frequently see both teachers and students who become perplexed with technology if it 'fails' (which usually means that the technology gets presented with a scenario that it cannot fully communicate the issue, and the user doesn't know better than to understand the situation). [#1621465]

newer computers in labs [#1621474]

I think more access available with machines and technologies like the iPad mini [#1621475]

Photoshop available through the university. [#1621483]

better parking system [#1621484]

It would be good to do something about smoothing out the internet - intermittent breaks (probably for security or to hinder people from taking advantage of the campus speeds) cause issues with even simple sites like TED.com, which I use frequently in my teaching. [#1621496]

For distance learners, we need a more reliable format for chats/video chats that are easy to access and not hampered by JAVA issues. [#1621501]

Honestly I'm content with the level of technology we have now. [#1621510]

I am not sure. I have not had any problems with the technology services at TAMU. I am very satisfied. [#1621512]

Expanded wifi range to cover all places on campus [#1621517]

anything that might make internet capabilities faster with the added number of people constantly accessing it and all the devices being used on the campus wi-fi. I feel like it has good coverage, it just lags a bit when it seems there are a ton of people using it all at once. I feel this is only going to get more frequent of a problem as our student and overall population increases. [#1621518]

N/A. [#1621522]

Both. The newest and fastest technology is the best. [#1621523]

Buses should be wifi hotspots. If airplanes can have them, so should buses. [#1621525]

It would be nice if the OWL homework problems could be done entirely on a smart phone or tablet. [#1621527]

"Remember me" on my Howdy portal. [#1621528]

Updating some of the buildings WiFi. Exceptionally in Blocker. Also, due to the heavy traffic of internet users some times the wifi becomes really slow or stops working all together. [#1621537]

Larger cloud storage for students a la Dropbox [#1621540]

I think if we had basically faster processors on the campus computers. [#1621548]

Something that isn't eCampus. [#1621555]

Integration of file-sharing services like Dropbox would be neat. [#1621556]

A better mobile version of Howdy and better online software for classes would both benefit my university experience. [#1621557]

Incorporating Google and all that comes with it! (Google Docs, Gmail, etc.) [#1621558]

wireless printing from personal computer instead of having to log onto school computer and print something [#1621562]

Smartboards [#1621568]

Wireless printing [#1621570]

For work, it would be best to have a different CMS other than Joomla that already includes more advanced tools such as those for creating slideshows and other content enhancing material. [#1621576]

Using Gmail instead of current email service! [#1621585]

i would support greater security measures for student information and for the wireless internet. I would benefit from more bandwidth for internet access across campus buildings. I would benefit from professors being trained in using the classroom technology. [#1621586]

NA [#1621594]

Having a more reliable networking system would be beneficial. Currently, eCampus is not consistently reliable for function and use. It often crashes and doesn't respond in a predictable manner. A stronger blackboard system is ideal! [#1621599]

Better cellular service within school buildings. A more streamlined Howdy that is easier to navigate. Finally, more focus on the higher end research and supercomputing technologies. [#1621603]

Overarching wireless all over campus. Even outside or in the buses [#1621610]

Actually, this university is rather well equipped in this area. [#1621611]

making sure all teachers use ecampus and not just a select few, this way students don't have to pull up three different web pages just to view their grades or print off information from three different places at once. [#1621617]

Updated Ethernet ports in dorms across campus. [#1621629]

Everything has been great so far. I hardly have any technical difficulties with the technology. [#1621635]

Instant updates to phones about when mobile downloads from professors are up on the websites. [#1621637]

Keeping campus sites such as Howdy and eCampus available all throughout the school year, by updating and working on the sites while they are on the web. [#1621643]

Access to internet from outside areas on campus. Strong internet access points. [#1621647]

I don't know of many new technologies that would benefit or support the university, however, with spreading the word about this, I am sure those who do would place great input on new material because there is always room for improvement! [#1621648]

I'm not very well versed with security but it seems like a lot of people get viruses on their computers simply from using the TAMU WiFi. [#1621651]

doesn't matter what new technology you get if the internet access is poor. [#1621655]

Better projectors, geoscience building computers need to be updated! [#1621656]

Computers better able to handle GIS software and had more updated databases for all would be helpful. [#1621657]

Faster internet speeds, more bandwidth, etc. and improvements on website/software such as Howdy or eCampus for increased user-friendliness and usability. [#1621659]

google based services, collaboration services [#1621662]

Endnote [#1621664]

more mobile phone features. More campus printers. [#1621669]

Easier access to virtual/open access labs. [#1621670]

Google Fiber might be cool to look into? [#1621671]

Just to have better wifi signal cause the one in my dorm is crappy. It always disconnects. [#1621673]

Classrooms should just have iClicker-like technology built into the seats, rather than making students go out and buy remotes. Also, open-access computers should be updated more frequently. I don't mean that we need more software, I mean that it's annoying when the computers are constantly asking me to sign in as administrator in order to install updates, or telling me that RealDownloader for google chrome has been added. And whenever I open a blank powerpoint page, the stupid "Camtasia Studio or whatever it is" template pops up and it's a pain to deal with, so I end up opening another new powerpoint just to get a blank one. [#1621676]

Newer WiFi systems, easier connections for cellular devices that aren't under AT&T contracts, better 4G coverage for areas without WiFi. [#1621678]

Having better access to campus computers via remote access. [#1621680]

Amber Alerts and Announcements on Campus [#1621682]

Having all information and storage on a cloud based database and accessible virtually everywhere for students. [#1621686]

An easier app to use for ecampus and howdy. ONE that can help me keep track of my classes without having to go through safari and log in and everything [#1621690]

Faster internet, some times it is a little frustrating when I am trying to look up something and the wifi messes up. [#1621693]

providing students with apple discounts [#1621696]

I had a lot of issues printing documents on network printers from my Personal Laptop running Windows 8. If printing support from personal devices is provided, that would be helpful for many students. [#1621697]

I think we need to quit having to change the passwords for logging in every semester. [#1621700]

for the computers in the msc, i wish we can restart them if needed instead of locking the main computer in the underside. this will fix some issues, when the computer freezes [#1621702]

I would like to see more access to printing. More importantly I would like to be sure that the connections I use at the university are secure and powerful. [#1621704]

not sure [#1621705]

I liked vpn-master.tamu.edu why do we no longer support legacy 3000? It is so much better than using cisco client. Especially for csce students who need this all the time. [#1621706]

An app that does even more. It isn't just an app that links to mobile websites, but rather holds everything within the app. [#1621708]

Not sure. A central website that compiles assignments and calendars from teachers' webpages would be nice. [#1621710]

Basic Technology classes. [#1621716]

wifi in rudder tower would be nice [#1621719]

Ensuring good wifi connection in all classrooms would drastically benefit not only my university experience but others as well. [#1621723]

Updated servers and wiring would be nice. [#1621724]

Google's new fiber optic service would be great, although I feel that the current system carries the load of data demand very effectively. [#1621726]

It's not really new or cutting-edge. But I would like the university provide more tablets in computer labs, or even in library for rental. I personally own a samsung galaxy note 10.1, and I find that it helps a lot in my study. It provides the benefits of a laptop and traditional pens and notebooks together in one device. [#1621732]

I think there is lack of cloud-based services on Texas A&M campus such as cloud data sharing for A&M students. Besides, I found a serious problem with on campus computers. For College of Architecture, each student needs various plug-ins for software applications like revit or sketchup but we are not allowed to install them. Finding a way to address that issue would be helpful. [#1621741]

Get all faculty to use same platform and technology (eCampus, Camtasia, etc) [#1621762]

Maybe an app specifically for ecampus? [#1621778]

I think that eCampus can be improved for mobile devices. A lot of times I try to open up grades or notifications and it "loads" for about 30 minutes and I get so frustrated I just go find a desktop to check them on. Besides that, I think the bandwidth is good but can always be improved along with email (although Gmail is coming, WHOOP!). [#1621793]

I think the best thing that could happen is already in the works- moving to a better TAMU email system. I know everyone is very excited about this and I think it will be a huge success! Also, I think the move to ecampus was a good one. [#1621796]

It will be great if the university has more electronic devices like tablets or computers for the students [#1621797]

I'm not too up to date on "cutting-edge" technology. [#1621798]

Maybe a few touchscreen computers in the main labs or the video workstation. [#1635585]

Faster bandwidth and internet. [#1635586]

I think the technology is all up to date like it should be, but the professors and some staff are not. Maybe information can be given to them to help with their technology needs. [#1635593]

Not sure of any that aren't already in use. [#1635603]

I would like the eCampus app to be available on the Windows Marketplace. [#1635606]

LIFE EASIER [#1635618]

None that I can think of. [#1635620]

As far as I am aware of, I believe that we are up to date with technology. [#1635624]

Enhanced sites that work better than E campus [#1635626]

Can't really think of anything. I think everything we could need is already here, just need to tune it up a bit and it'll be more than anyone could want. [#1635630]

? [#1635638]

Try and get a stronger internet connection in all of the buildings on campus. [#1635643]

Displays and interactive technology [#1635644]

not sure about this. [#1635646]

Better VOAL service. [#1635648]

Having wi-fi that extends over the entire campus, rather than just in the buildings. That way students or faculty are not interrupted on something they are trying to email walking between classes. It would also allow and possibly even encourage students to spend more time outside while studying to be able to enjoy nature rather than having no other option but to be inside to be able to connect to wi-fi. [#1635651]

Drop box in classrooms to immediately turn in assignments to main computer from personal laptops. Like uploading everything to a cloud in order to view all documents and compare them. [#1635654]

Can't think of any off the top of my head [#1635658]

Maybe better router perhaps. Other than that I dont think any other technologies are needed. [#1635661]

I feel that the school websites really need to be cleaned up. I find it very difficult to navigate and understand. This includes tamu.edu and howdy. I heard that we are switching email service to gmail, which I fully support, the current one is terrible. [#1635662]

N/A [#1635664]

More interactive technology in classrooms would really help with the learning process [#1635667]

Having a icon on the TAMUMobile app that allows me to go straight to my university email. [#1635670]

Providing better equipment in the Geology and Geophysics Building. [#1635674]

Fixing Ecampus so it won't freeze up as often [#1635680]

More printing facilities [#1635684]

Something that would allow you to focus resources on more than just one option as in the previous question. Why is this a zero-sum game? [#1635688]

Unknown [#1635689]

None. What we have is more than adequate. Use the money to recruit quality professors and beautify campus. Use the money to give this ugly campus a unified architecture [#1635691]

I don't keep up with new technologies so I'm not sure [#1635697]

Some of the school websites can be a little confusing especially when one is trying to find information it is very unclear as to where to find it. For example, when applying to A&M it was a continuous search to find the right web page. [#1635700]

E campus is my favorite because its easy to use. [#1635704]

vpn for library resources [#1635710]

Tablets being able to work as clickers and be able to get all the notes in tablet and be able to turn in work from it [#1635717]

Higher speed wifi, more coverages over more places. Maybe better coverage on mobile devices. [#1635720]

As long as classrooms and comp labs have the newest versions of MAC and Windows operating systems, I believe that we'll be fine. [#1635724]

Google Fiber [#1635726]

I have no idea. Everything is pretty great here already! [#1635729]

Implementing DropBox into classes. It is a very useful tool that more teachers and students should learn about. It especially comes in handy with file sharing between groups for projects and team papers. [#1635730]

Touch Screen Computers [#1635732]

An easy-to-use electronic drawing pad may be helpful in classrooms. They could include a camera to also take pictures of notes. Also, large tables would be very helpful in classes. [#1635733]

Having a campus "Cloud" would be nice. With new softwares files keep getting bigger. We students need a space to be able to put and transfer these files from one to another or even to teachers!!

[#1635734]

Yes [#1635736]

Fiber optic cable that makes internet really fast. [#1635740]

I am not sure what new, better or "cutting-edge" technologies would benefit or support my university experience or work, but maybe just making sure that professors are using programs that are accessible to all students, so that we are not putting students who do not have these programs, at a disadvantage.

[#1635749]

Let us use more online textbooks - they are so much cheaper, and much lighter in addition to storing multiple books on a single tablet (granted, I don't have one of these yet, but am saving up to buy one if they would be more useful). If there are texts available online, legally, for free, please be sure to make that known to the students before we drop anywhere from \$40-200 on a book (I recently found out that a \$45 book I purchased can be found in its entirety online, for free). [#1635756]

I don't know how reasonable this request is, but hear me out. I've been so sick and hurt this semester, from breaking my knee and spraining both ankles to walking pneumonia, and i'm always disappointed that I can't make it to class and have that experience. I'd like to be able to stream video from classes to my laptop so that I don't have to miss out on important lectures because of health related circumstances that I can't control. I would benefit from having the ability to live stream classes and lectures to my computer/tablet [#1635769]

The university needs to push data-sharing down the throats of PIs. There is deep data sharing that should occur within groups (publishing all internally-generated documents/presentations to a network repositior; networking disparate instrumentation so data is saved on TAMU/TAMUS-managed, redundant network drive, with EASY access controls; real-time collaborative document editing e.g. Office 365 ? I know the real-time part won't get used much, but shuffling versioned files back and forth through e-mail is just begging for university embarrassment from errors in publication, nevermind the millions of dollar saved from currently-wasted man-hours), and there is limited data sharing that should occur between groups (like a central database for university-wide research chemical inventory ? which is something that EHSD should be pushing). [#1635770]

Access to more ways to research class specific material, such as a research database. [#1635777]

touch screen systems around campus [#1635784]

Better mobile versions of websites. [#1635785]

Windows 8 [#1635788]

advertise classes on how to use "cutting-edge" technology. Perhaps providing laptops, iPads, and other useful electronic items would be really beneficial as well. [#1635789]

Improve the Howdy portal to make easier access and just improved technology in the classrooms for learning purposes. [#1635797]

higher quality internet [#1635798]

Teaching students more about how to be tech savy. Many of them only understand basic functions of a computer. [#1635804]

A way that students could have what the teacher is doing on his or her screen show up on a laptop or ipod. [#1635807]

Not so much "cutting-edge" technologies, but I do wish that more engineering software programs were available on the OAL computers. Right now, many of these programs are only available on computers located in specific engineering buildings on campus (ex. Bright bldg. and Zachry). This limits engineering students to only being able to work at one location on campus. [#1635808]

More bandwidth [#1635811]

iPad minis distributed to everyone [#1635812]

I don't know much about technology, so right now most of it is good. [#1635814]

Having ALL professors use e-campus instead of having their own websites. [#1635815]

StudyOnBoard is something really cool that I've signed up for. Would be cool if more students were on it. [#1635823]

Distant operation of my desktop or laptop once I authorize? I do not know if it can be done. [#1635828]

Being able to print to a campus printer from my own laptop would be nice. Also, a TAMU note taking software/app that we could download and use on our laptops or iPads would be cool so that all our materials would be in one place and accessible even without the internet. [#1635829]

More outlets for laptop chargers! Not cutting-edge but would be very helpful in Wehner (would like to see in-desk chargers like they have in Jack E Brown) [#1649612]

I am not extremely knowledgeable about any "cutting-edge" technologies so I am unable to answer this question! [#1649613]

Honestly, I think it's great the way it is now. [#1649615]

dropbox [#1649623]

In my case, using supercomputing and accessing research data are very much useful and helpful for my research and learning, and a high internet speed on campus helps this advantage more powerful. I am now satisfied with them, but I would be more happy, if they can be improved. Additionally, though above multiple choice does not work, teaching/learning systems are pretty good and its online systems are also very convenient. However, sometimes I feel teaching/learning online systems are bit complex to use. [#1649624]

All I can really ask for is fast wifi that works all over campus and content that available on my mobile devices as well. [#1649627]

Free access to iPad in the libraries to read the slides [#1649636]

I think what really would benefit this university is applying new technology any graphics in the websites, emails, and other pages related. Since I have seen another universities attracting more students by implementing modern, persuasive or attractive websites which are easy to use and helpful at the same time [#1649640]

Larger computer workstations! I would like to see more space between terminals and the ability to plug a personal laptop into the provided computer monitor. I often need to use my own computer because of program requirements but I'd like to have a larger monitor. Maybe utilize some sort of monitor switch with a provided cable that allows you to switch between using the provided pc and a connected laptop? [#1649646]

I think that it would benefit the university drastically if there were more books available online. This would cut down on having to purchase hard copies of books and would also be less wasteful of paper. Also, I think there should be more online test so that people could receive grades faster, not have to deal with grading hundreds of scantrons, and teachers wouldn't have to waste as much paper with making copies

of tests. This way, there would be less cheating and more learning. Also, I think that there should be more requirements/incentives to have students do more independent research by themselves in order to grow them intellectually and personally. [#1649649]

No idea [#1649655]

N/A [#1649661]

I cannot think of technologies that would improve the state of technology at Texas A&M, but a good bit can be done through hiring the right people. People that design websites do not always have a good background in human factors or do not test all the features appropriately - much could be done to apply this approach to technology at Texas A&M in general (regular checks of services, updates on designs, new features). Adding new technology is only a benefit if it can be applied properly. [#1649671]

I think bigger and more clear projections in classrooms would be appreciated, as well as microphones for the professors in larger lecture halls. [#1649673]

Y'all are doing a wonderful job! Students at A&M have amazing technology available to them. However, I don't think it is necessary for our tuition money to be spent on putting flat screen TV's in the entrances of every building. [#1649683]

A single unified website that all professors use rather than having to check multiple ones such as ecampus, elearning, piazza, etc. [#1649686]

Something like Google Drive [#1649687]

I think that more classrooms should have the computer technology that enables instructors to write on the computer screen with the stylus. In my classes that have this technology the students are able to stay more engaged and see exactly where in examples we are expected to be proficient in. Classrooms without this technology are more difficult to follow along in and often become classes that have little to no student interaction. [#1649697]

I think the use of, or making the switch to textbooks that are ebooks could benefit the university and the students. Maybe even allowing etextbooks to be rented. [#1649704]

Better and more wifi on campus [#1649708]

Maybe if better electronics were available for students to check out. [#1649709]

New computer programs [#1649720]

Google Fiber [#1649723]

Everything works great for me. The only suggestion I would have for something new is a way for the wireless network to automatically connect your lap top once you've already signed in one in a specific classroom. [#1649724]

Smart boards in study rooms. [#1649726]

Wireless hotspots outside in popular areas. I pads for interaction in classes. [#1649752]

faster internet and better coverage [#1649754]

smart boards [#1649755]

Smart boards for studying purposes [#1649767]

unsure [#1649799]

While it would be difficult to achieve, partnering with Google to bring Fiber to campus might be an interesting initiative. Being the first campus to institute Fiber would also bring national recognition for the school. [#1649803]

Being able to check out iPads [#1649806]

Cloud storage to access files from anywhere. [#1649811]

Since the rest of them seem pretty good, I chose "Research" because we have very few opportunities to use a supercomputer for analyses or data storage. I use dropbox for my own documents and am running out of space. My husband would love to genotype whole genomes for his research but cannot store that information anywhere- unless he goes outside the the university and stores it on another university's supercomputer. Get better supercomputing resources for the students and to sell to other smaller colleges/universities/high schools in the area. Be the resource instead of using others for it. [#1649812]

I don't have the technical knowledge to adequately answer this question. [#1649816]

It would be great to be able to use a mobile device or tablet with more access on eCampus and collaborate. [#1649820]

Getting a better, more user friendly email system [#1649821]

Classroom tablets, easier to use devices from some professors, or to teach the professors how to use the new equipment. I find that a lot of my professors are confused by the new technology such as asthenosphere smart boards that have been installed in almost every classroom. It takes time away from lecture and decreases the learning experience. [#1649827]

big screens with high resolution in several rooms for film courses [#1649828]

Increased ability to record and post lectures for later reviewing, a face time like study forum so students can study together from different locations, and increased applications for Blackboard. [#1649830]

For the IPSS program, have it be able to open on any laptop using a TAMU login from any location as opposed to having to use a specific TAMU computer. [#1649837]

Manuals on how to use the supercomputers that we already have. The FAQ pages that we currently have are inadequate. [#1649843]

Google Fiber [#1649846]

I think the university technology is fine it has a comfortable amount that gets the job done. [#1649847]

Having more technology available in classrooms [#1649849]

NEW KEYBOARDS IN THE WCL lab. You seriously have to hit some of those keys three or four times before the letter will type, it makes it extremely difficult to do any kind of work on those computers.

[#1649852]

It would be nice to have a TAMU cloud storage option with sharable files (similar to drop-box). As a student it would make life easy to be able to share large documents with other students. Additionally, as the leader of a student organization, it would be nice to have a shared-drive for student organization files that could be accessed by student leaders, but would be permanently hosted by TAMU rather than an outside provider. [#1649855]

A better email system like Gmail. [#1649858]

- A better supercomputer (we are getting there with this new IBM machine that we are procuring soon) - Qualified supercomputing personals: It is quite shocking to see that our EOS supercomputer login ids were compromised. it doesn't speak so good of our capabilities especially when we are trying to foray into the supercomputing world with the purchase of this new IBM supercomputer. - We need to get an "OKAY" cellular network across the campus. The current service is abysmal. [#1649861]

n/a [#1649863]

I think faster, more consistent internet connections in the halls should be implemented so that students, such as myself, can do our homework faster and without the worry of our online assignments timing out. [#1649865]

"Instant Message Hours" or "Skype Hours" instead of office hours. Having to come to campus and walk really far is the main reason I never go to office hours. [#1649867]

Google fiber [#1649869]

I'm not sure. Sorry I couldn't be more help on this one. [#1649870]

Not sure. Our technology is at a good level I feel. [#1649878]

Adding a class tab on e-campus to talk to other classmates. Something resembling a live chat or chat-rooms for those who do projects together within the class. [#1649887]

Recording lectures to be watched online [#1649888]

Disseminating the information of Maroon Link smoothly so that people can take advantage of it quickly. [#1649890]

having bigger monitors for dual screen working and colaborating [#1649892]

Better websites in the place of elearning and ecampus [#1649894]

More user friendly email, library website, department websites, and transportation websites. All of the information is there, but without a good way to search through all of it (especially the library), I feel like there are things I could use that I don't know about. [#1649895]

Be able to have any person a student talks to be able to answer the question(s) rather than continual transfer to person to person because people don't know/only one person is able to answer questions about one software. It was very frustrating as a at-a-distance grad student to have to wait for that one person to be able to answer SPSS software issues and that they are able to be understood (the person was very nice but rather hard to understand over the phone due to being an ESL person; no fault of their own but did create a bit of an issue) [#1649901]

Anything that enriches our time at the university i believe would be a good investment [#1649904]

It would be very helpful if Android devices were able to access zimbra through an app, instead of just apple products. An app for elearning would be useful too since some professors are still not on ecampus. [#1649911]

i dont know about this, but let me just say that ecampus is a rebel and needs to get its ducks in a row [#1649914]

n/a [#1649915]

File storage/sharing options for students. Dropbox and google drive accounts fill up quickly. [#1649917]

Easier and better access to e-text-books [#1649937]

wifi coverage across all of campus [#1649939]

A lot of them are already in place, but improvements to security and communications would be priority. Can't name anything specifically though. [#1649940]

What I would like to see is a better eCampus application for smartphones with a faster login and smoother operation. Also, I have had trouble with my TAMU email connecting with my iPhone so an improvement with the email to smartphone compatibility would be nice. [#1649944]

none [#1649946]

Faster internet. Sometimes during peak usage in the Corps dorms (particularly Harrington Hall Dorm 11 on the Quad), the internet will get hung up and very slow. I would say 85% of the time its lightening fast, 10% its sluggish and 5% its just aggravatingly slow. [#1649961]

Once, I had a question for my accounting professor but I was sick so I couldn't go to her office hours. It would be cool if there was some kind of website or account that we could skype or facetime our professors during a specific time of day so that we could ask them questions or they could help us with a problem. [#1649963]

Remote computing. A non-traditional student who works all day, I can't always get to the campus when resources might be available. [#1649966]

Instead of parking passes that hang on your rear view mirror, issue a sticker that permanently stays on the corner of the vehicle's windshield. That way, the parking pass is never in the line of vision for the driver, as this can be dangerous. The sticker will allow university officials to see whether or not that vehicle belongs. Issue a chip of some sort that grants access to gates and garages. Rolling your window down to swipe your pass is inconvenient and potentially dangerous. Having your window down exposes you to dangers of carjacking because it makes you an easy target. [#1649967]

Having a promethean board or any technology that allow professors to write digitally onto their notes while in class. This could help the students greatly. [#1649976]

As stated previously, I think having a self-hosted code repository/VCS system would be nice. It would also be nice if TAMU could mirror repositories for things like CentOS so it doesn't take as much time to set things up. (I run most of my lab systems on CentOS.) The proposed Google Apps transfer of email accounts is a step in the right direction; while I despise the "cloud" marketing buzzword, having access to additional storage is nice. Additionally it might be easier to get people to use the TAMU XMPP (really a horrible protocol compared to IRC, but I digress) if it's tied in to the GApps web interface. I will also note that `_reliable_` technologies are preferable to whatever the current "new, better or "cutting-edge" technologies" that node.js hipsters will forget about in 6 months are. [#1649982]

Having TAMU filesharing site and perhaps a discussion board for students to collaborate and receive advice on classes/assignments are nice ideas. [#1649987]

somewhere to check out or experience google glass [#1650001]

I cannot think of anything "cutting-edge" that I haven't already seen in the classrooms. I would just make sure that all classrooms were equipped with computers and projectors. If there is any technology out there that would improve students learning experience I would add that too. [#1650002]

Faster internet, consistent in all classrooms and buildings [#1650015]

Highest speed internet all over campus even outside. [#1650017]

I'm not sure, but I just know fast internet is something everyone is thankful to these days. [#1650023]

Charging stations for common devices on campus so I do not need to bring my chargers with me every day [#1650027]

Having excellent wireless and cellular service throughout all of campus. [#1650028]

if we could have wireless connection all around campus and not only in buildings [#1650033]

how to get my desktop on the campus computers on my laptop...or vice-versa, so i can print stuff straight from my personal laptop to a printer on campus [#1650039]

a few gb of cloud storage (free) [#1650046]

Smartboards, augmented reality, thermometers inside of the classrooms so the temperature can be controlled, ability for a cell phone app to be used as a clicker on multiple-choice quizzes in class. [#1650052]

Not sure of specific names of technology as it is not my forte, rather that I'm just an avail user. On that basis, I would suggest software that is more compatable across all forms of technology and their systems. Would just add to the seamlessness of collaboration that this institution takes pride in. Also more friendly user ecampus. It easily gets congestion and disorganized making it difficult to locate assignments. It's social media formatting should be left to social media, separating school from social. [#1650056]

Citrix which makes me log in to university servers from home as we used to have in texas A&M Qatar campus [#1650058]

+ stable wireless internet in ALL buildings + more reliable H drive (drops service often) + looking forward to adopting gmail for @tamu.edu + more dual-monitors across campus [#1650067]

Best wifi or more wifi across campus [#1650070]

Its Time consuming and people get angry when the wireless don't work. [#1650073]

I'm not sure concerning this subject. Something that I would like to see is technology bringing people together in the since that each student ia like a piece of the puzzle. The technology would help bring out the creativity of the students in order to put the "puzzle" together. Less tweeter, facebook, instagram, pinterest driven technologies. [#1650074]

The implementation of a system of connected printers across campus so that completed work could be sent to the printer "network" and then printed from any printer kiosk connected to the network (on campus). [#1650075]

Faster internet service better productivity. [#1650081]

Better websites [#1650085]

Gmail. Also having good websites that are easy to navigate on a computer or on a mobile device [#1650107]

Access to more computer labs and rental equipment to be used as a student and will be returned upon end of rent time period/upon graduation. [#1650112]

N/A [#1650114]

Bluetooth file sharing [#1650118]

I think A&M should incorporate drop box into their file-sharing system. It's a great file-sharing app available and also moving to gmail was the best decision IT has ever made to A&M. I also think the ecampus website needs to be redone, it's not very user-friendly and I don't like the set up of it, it's not clean, it feels like elearning and still messy. It would be nice to see a design that is simple and has the

courses organized along with things like emailing professor and classmates easier and notifications less cluttered. [#1650127]

nothing comes to mind at the moment [#1650131]

West Campus Library has a collaboration desk where you can plug in multiple laptops and view them on a multi-display screen. We are supposed to be getting something similar (but better) in Wehner, specifically for the MBA students. This has not yet happened, and should be available in all buildings where collaborative work is common. [#1650132]

I think what we have is good. [#1650151]

Use fiber cables. The UK has found a way to get a broadband speed of 1.4 terabytes per second(although it hasn't hit commercial yet). [#1650153]

Using Google apps/services, like a Texas A&M email account managed by Google, cloud-based repository, more free software (such as MATLAB), and more student services for mobile devices. [#1650156]

Our technologies don't need to be cutting edge, because those tend to come with a steeper learning curve and short-comings that need to be worked out. We just need items that are up-to-date so students have a known environment to work with. Rather than working on something really new, we should focus on updating outdated software/hardware. An example is Zimbra. Although it is new, its still very weak in terms of functionality. The calendar or task function is likely unused because it doesn't fit with our lifestyle, eg. we use gmail and if the calendar function can tie into our email service that we already use it would be utilized. People hate Zimbra, it's nicer than the last but it is still dated. eCampus is a good switch, but there are other things that could be changed to bring A&M up to speed with other University. [#1650157]

campus-wide matlab license [#1650158]

Collaborative cloud storage. [#1650159]

Instead of searching for "cutting-edge" technologies, perhaps it would be more beneficial to focus on mastering what is already there. Creating a website with a more useful layout, for example. Or teaching the professors how to use ecampus properly. [#1650161]

Howdy app for android is a joke, it mainly redirects you to the main website. How about individual apps for game info, class times, bus routes, etc.? [#1650162]

A better university app, better cell coverage, especially around rudder. [#1650164]

I would make all the presentation equipment the same across all departments, regardless of use. Obviously some majors and sectors require more technologically sound projection equipment, so by having the best kind available would allow for more classrooms to be utilized all over campus for different majors, and that would address a lot of issues regarding classroom/section size limits, assuming staffing is also adequate to meet the demands. [#1650166]

Not so much technologies but maybe spending more money on contracts with large software companies to get access for undergrads to multiphysics programs like COMSOL (with all modules, including fluid mechanics modules). These programs are extremely useful for capstone projects. [#1650175]

smartboards could be useful, particularly in classes such as math or organic chemistry, if used with programs such as Elluminate Live, this would allow professors to record their voices and drawings on the board. Students would be able to go back later and watch the diagrams, problems, or molecules being drawn, while hearing the professor explain simultaneously, just as they did in class. Granted, it could discourage class attendance if it were not mandatory, but if it were, it would simply give students a tool to reinforce their understanding or help clarify points while working on homework later. [#1650176]

Maybe cut back on the "cutting-edge" technologies and only put that money on those items if you know that is going to be used frequently and make a positive impact on the work that is used with it. Do not spend money on the "cutting-edge" just to have to it, that would be a waste of money. [#1650177]

It would be nice to have many electrical outlets in Evans than the status quo. It would be beneficial to students if each cubical in the library had a lamp or light source. This would encourage students to uses such opportunity and study more. Thanks [#1650185]

As a student, I feel as if I have everything I need to benefit my university experience. There may be new technology that I'm not aware of, but I feel that I have everything I need to excel. [#1654255]

Faster internet and larger bandwidth [#1654263]

I dont know [#1654271]

Wifi access on the buses. I know I would love this capability and I am sure that my fellow students would as well. Often times the bus is a good place to study and internet access would be optimal. That and just over all faster internet, it can never be too fast. [#1654285]

More Collaboration Stations available (used in WCL) [#1662828]

Gmail is coming as the new email portal for students and I just have to say that I am DEFINITELY looking forward to that. Zimbra is awful. [#1662836]

Improve the quality of the Internet. Don't get me wrong its good but In some areas I will have WiFi but I wont be able to load up a page. Because it will so slow I mostly experiences this in the Chemistry building. [#1662863]

My main suggestion would be to look at the elearning website. I find it clunky and it never seems to display correctly on any browser that I am using (internet explorer, firefox, & chrome). [#1665624]

This isn't new, but I'd like to be able to have my Howdy emails directly unboxed to my preferred email account. [#1673250]

More technology in classrooms that allows for student, teacher interactions [#1673286]

Direct access to BBC monitoring (not through Lexis academic). Access to news stations (Al Jazeera, Press TV, and other regional equivalents) [#1687830]

Improved version of eCampus, more user friendly, less problems with quizzes and performance at peak activity (many users) [#1687847]

I am currently a distance learning student, so any work on eCampus would make my experience better. However, eCampus is MUCH improved already compared to eLearning. [#1687854]

smart-boards [#1687856]

Anything. [#1696884]

Extreme wifi and data speed everywhere for all networks (if that even exists haha). [#1696899]

wider coverage and stronger signal for wi-fi would be helpful, and hope my suggestion on previous page for searching engine would be realized (otherwise, I have to skim through several pages). [#1696916]

more color printing campus wide! [#1696919]

Personal computers within classrooms. [#1707146]

better email and student collaboration services through eCampus or email; using a cloud services? [#1707158]

An app with eCampus and related websites that could sync with your mobile calendar in order to let you know due-dates, etc. [#1707259]

a much better App Our TAMU app could be improved immensely. The HOWDY section needs a user-friendly interface that loads faster and feels like it was actually designed to be mobile. The bus route bit could also be improved. Instead of having to first figure out which bus you need, you should be able to enter the location you are coming from as well as your destination and it should supply you with the bus, time, transfer or anything else. [#1707334]

How easy was it for you to complete this survey? (1 = very difficult, 9 = very easy)

7.6058 (n=2618)

How confident are you that the answers you provided are meaningful? (1 = not at all confident, 9 = very confident)

7.3408 (n=2617)
