NEW, Easy-to-Use VPN
Provides Better Security

The new, easy-to-use Virtual Private Network (VPN) provides better security and increased reliability. VPN lets you be “on campus” with access to the Texas A&M Network from anywhere, including your mobile phone or off-campus computer.

When Should I Use VPN?
Use VPN to access IT resources only available on campus, such as internal websites, files and more. Ask your departmental IT staff about services you can access with VPN.

Use VPN to increase your security on public Wi-Fi. The new VPN shields all of your online activity from hackers to protect your privacy.

How Do I Connect to VPN?
Desktop/Laptop users visit: connect.tamu.edu.
iPhone users visit: url.tamu.edu/iPhoneVPN.
iPad users visit: url.tamu.edu/iPadVPN.

We’ve been hard at work adding and upgrading services. Take a tour of the new discounted software website. Learn the best way to securely connect to Texas A&M from off campus.

If you have any questions about an IT service, contact Help Desk Central at 979.845.8300 or send an email anytime to helpdesk@tamu.edu.

Tell us what you think about this newsletter. Send us an email at tamu-it@tamu.edu.
Software.tamu.edu Quick Tour

The Texas A&M Software Center manages software.tamu.edu, where faculty, staff and students can purchase discounted software for personal use.* The redesigned site makes shopping for discounted software easy.

*Check with your department about eligibility to buy discounted software.
NEW Filex Features
Increase Flexibility and Security

Filex allows you to easily encrypt and send confidential files, such as student records. Recent Filex updates increase flexibility and security:

**Keep files up to 30 days:** Files are normally deleted after seven days, but users can make a one-time extension to keep files longer. After the retention period expires, files are automatically deleted from the Filex server.

**Allow upload only, no view:** This feature allows you to give people access to add files, but not view or download other files in your folder. Students could upload to an instructor’s folder without being able to see other students’ files. Also, this option could be used for receiving bids from vendors.

**Protect Encryption Keys:** You can choose not to have Filex send you an email with the encryption key. With this feature, the encryption key will only be presented once on your computer screen. The sender must communicate this key to the recipient.

To use Filex, go to filex.tamu.edu. To learn how to use Filex, see url.tamu.edu/howtofilex.

POWER to the PEOPLE:

**Self-Service Password Reset**

Don’t be inconvenienced the next time you forget your NetID password. Set up Self-Service Password Reset.

The new system asks for a mobile phone number or alternate email address – no more impossible-to-remember security questions and no need to call Help Desk Central! If you forget your password, a temporary one is sent to your mobile phone or email address.

To get started, visit gateway.tamu.edu and choose “Password Settings.”

More NEW Services

- **Howdy Mobile**
  howdy.tamu.edu
  Mobile version of the Howdy web portal.

- **i>clicker**
  url.tamu.edu/iclicker
  Centrally supported clicker technology.

- **Laserfiche**
  laserfiche.tamu.edu
  Enterprise document management system.

- **PowerSteering**
  pmo.tamu.edu/Tools/PowerSteering.php
  Enterprise-level project portfolio management tool.

- **Qualtrics**
  url.tamu.edu/qualtrics
  Securely design, distribute and analyze surveys online.

- **Sundial**
  sundial.tamu.edu
  Web-based appointment scheduling for students and advisors.
New Core Curriculum Technology Enhancement Grants Awarded

Six grants totaling $428,733 were awarded by the Office of the Provost to enhance core curriculum outcomes through technology and distance education. Dynamic motion charts, an online role-playing game with diverse worlds, an online tutoring tool and online applets for calculus are among the proposals funded. Instructional Technology Services will provide instructional design services and support for those who received grants. Read more at url.tamu.edu/2012awards.