New & Noteworthy

- Texas A&M IT has completed development on the new Account Management System for the Supercomputing Facility. The application allows researchers to request supercomputer resources, administrators to manage those requests, track resources requested versus used, and handle billing.

- A project has been initiated to evaluate using Cisco for campus Voice-over-Internet Protocol (VoIP). The goal is to provide a unified communications solution, including voice and video. Upon completion, Texas A&M IT will be responsible for maintaining both the new and current VoIP systems.

- The Department of Civil Engineering is now using Sundial for their academic advisor appointment scheduling needs. To learn more about the Sundial web-based appointment scheduling service for students and academic advisors, visit https://u.tamu.edu/sundial.

- The June 3 IT Forum will feature a presentation from Chef on DevOps and Automation. Chef will also be leading a Chef Fundamentals workshop from 9 a.m. to 1 p.m. on Thursday, June 4 in Rudder 601. If you are interested in attending the workshop, complete and submit the form linked from http://itforum.tamu.edu. Space is limited.

- Project Management is hosting four Certificate Program Courses in June. View the schedule and details on the IT website - https://u.tamu.edu/XTWZB-wg.

Project Progress

- A hardware upgrade is scheduled for the Texas A&M VPN system, https://connect.tamu.edu, on Friday, May 29. The system will also begin using a SHA-2 certificate. Customers using L2TP on Windows to connect to VPN are encouraged to update their settings before the move to 256-bit encryption. Instructions can be found at https://u.tamu.edu/MTU.

- Texas A&M is continuing negotiations with the first component vendor for the Dollar Data Center buildout this week. The evaluation of the second component (compute and storage) and third component (IT services) will begin in mid-May.
- The Texas A&M Exchange Email transition team has held meetings with colleges and
departments across campus to begin their transition to the shared service. This month,
they have met with the Division of Student Affairs, College of Education and Human
Development, University Libraries, College of Agriculture and College of Veterinary Medicine.

- Texas A&M IT is creating a ServiceNow self-service website for end users to access
service catalog, knowledge base and IT alerts for Texas A&M University at College
Station. A team of ServiceNow shared-service partners is also working to deploy the Change
Management application.

- ALL Texas A&M IT controlled wireless access points have been upgraded to Aruba
802.11n. Access points in the Moore/Connally, Rudder Tower, Teague, Business Library and
Medical Science Library buildings are now being upgraded to 802.11ac.

- The Outdoor Wi-Fi project is continuing with access points being installed in bus stops and
parking arms across campus. **There is now outdoor Wi-Fi at the Hart/Psychology,**
**Langford C, Richardson, Reed McDonald and Coke building bus stop areas. There is**
**also Wi-Fi at the outdoor dining area for Sbisa.** Work has begun for the outdoor wireless at
the Bio Bio corridor on West Campus. Future outdoor wireless projects include the
greenspace in front of the new Liberal Arts building.

- The Brazos Valley Wide Area Communications System (BVWACS) will receive a
network upgrade to enhance reliability and redundancy via fiber circuits using multiprotocol
label switching (MPLS). BVWACS is an interoperable radio system used by public safety
entities, including Texas A&M University Police and Emergency Medical Services.

**CONTACT US**

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