Texas A&M Information Technology

SERVICES & RESOURCES

AN ESSENTIAL GUIDE FOR FACULTY

IT.tamu.edu
IT Resources for Teaching & Research

+ Howdy Web Portal & Compass Student Information System
  howdy.tamu.edu
  The Howdy web portal connects you to many Texas A&M resources – all with one login. Howdy is the front door to the web-based Compass Student Information System. In the Howdy Instructor tab, upload your syllabus and CV, email students in your sections and submit grades.

+ eCampus
  ecampus.tamu.edu
  eCampus is the university-wide learning management system for developing and teaching courses in a hybrid format or completely online.

+ Instructor Technical Support & Training
  its.tamu.edu | 979.458.3417 | itshelp@tamu.edu
  Learn how to best integrate instructional technology into your teaching through no-cost, hands-on training or self-serve help resources.

+ Open Access Computer Labs
  oal.tamu.edu
  Faculty OAL accounts provide 2 GB of storage space, accessible remotely with the Virtual Open Access Lab. Your account lets you use classroom computers with over 150 software programs, roaming profiles and saved customized settings.

+ Classroom Technology
  ims.tamu.edu
  Technology-enhanced classrooms include computers, projectors, Sympodiums and more. Your OAL account and a reservation with Instructional Media Services let you log in to classroom computers with your NetID and password.

+ Videoconferencing & Streaming
  u.tamu.edu/avt
  No-cost, interactive communication options are available for classes, seminars and meetings.

+ Audio/Video Production
  kamu.tamu.edu
  KAMU's television and radio broadcast services support educational outreach by producing distance learning telecourses.

+ High Performance Research Computing
  hprc.tamu.edu
  Advanced supercomputing resources and a staff of expert analysts assist faculty needing to perform large-scale computations for research and teaching.

+ Educational & Research Networks
  u.tamu.edu/research_networks
  Texas A&M's affiliation with state and national initiatives provides access to high-speed networks for education, research and communication.
Texas A&M IT Services for Employees

+ **IT Resources for New Employees**
  
  [IT.tamu.edu/files/ITforNewEmployees.pdf]
  
  Check out the Getting Started guide for information on IT resources at Texas A&M. Visit IT.tamu.edu for a complete list of services provided by Texas A&M Information Technology.

+ **Help Desk Central**
  
  [hdc.tamu.edu | 979.845.8300 | helpdesk@tamu.edu]
  
  We’re open 24/7! Call us for answers to your computing questions.

+ **Help Desk Repair**
  
  [u.tamu.edu/helpdeskrepair]
  
  Bring in your personally owned computer for low-cost virus removal and other services.

+ **Aggie Account Gateway**
  
  [gateway.tamu.edu]
  
  Your NetID is a username for logging in to many IT resources. Set up Self-Service Password Reset to be able to reset your NetID password if you forget it.

+ **Email**
  
  [u.tamu.edu/allemail]
  
  Read how-to information on email accounts, mobile email and more.

+ **TAMULink Wireless**
  
  [u.tamu.edu/wireless]
  
  Connect your laptop or mobile device to campus wireless.

+ **Telecommunications**
  
  [u.tamu.edu/telecommunications]
  
  Get a voice mail user guide, phone manual and more.

+ **Personal Cell Phone Discount**
  
  [u.tamu.edu/celldiscount]
  
  Employees can receive 10–17 percent vendor discounts on personal cell phone plans.

+ **Discounted Personal Software**
  
  [software.tamu.edu]
  
  You may be eligible through your department to buy discounted software for your personal computer.

+ **Information Security**
  
  [security.tamu.edu]
  
  Help ensure security of campus systems, computers and your personal information.

+ **Code Maroon**
  
  [codemaroon.tamu.edu]
  
  Sign up to receive text message alerts during a campus emergency.