Texas A&M IT Services for Employees

IT Resources for New Employees

- IT Resources for New Employees
  IT.tamu.edu/files/ITforNewEmployees.pdf
  Check out the Getting Started guide for information on IT resources at Texas A&M. Visit IT.tamu.edu for a complete list of services provided by Texas A&M Information Technology.

- Help Desk Central
  hdc.tamu.edu | 979.845.8300 | helpdesk@tamu.edu
  We’re open 24/7! Call us for answers to your computing questions.

- Help Desk Repair
  u.tamu.edu/helpdeskrepair | Computing Services Center, Room 1112
  Bring in your personally owned computer for low-cost virus removal and other services.

- Aggie Account Gateway
  gateway.tamu.edu
  Your NetID is a username for logging in to many IT resources. Set up Self-Service Password Reset to be able to reset your NetID password if you forget it.

- Email
  u.tamu.edu/allemail
  Read how-to information on email accounts, mobile email and more.

- TAMULink Wireless
  u.tamu.edu/wireless
  Connect your laptop or mobile device to campus wireless.

- Telecommunications
  u.tamu.edu/telecommunications | 979.845.1020
  Get a voice mail user guide, phone manual and more.

- Personal Cell Phone Discount
  u.tamu.edu/celldiscount
  Employees can receive 10–17 percent vendor discounts on personal cell phone plans.

- Discounted Personal Software
  software.tamu.edu
  You may be eligible through your department to buy discounted software for your personal computer.

- Information Security
  security.tamu.edu
  Help ensure security of campus systems, computers and your personal information.

- Code Maroon
  codemaroon.tamu.edu
  Sign up to receive text message alerts during a campus emergency.

IT Resources for Teaching & Research

- Howdy Web Portal & Compass Student Information System
  howdy.tamu.edu
  The Howdy web portal connects you to many Texas A&M resources – all with one login. Howdy is the front door to the web-based Compass Student Information System. In the Howdy Instructor tab, upload your syllabus and CV, email students in your sections and submit grades.

- eCampus
  ecampus.tamu.edu
  eCampus is the university-wide learning management system for developing and teaching courses in a hybrid format or completely online.

- Instructor Technical Support & Training
  its.tamu.edu | 979.862.3977 | itshelp@tamu.edu
  Learn how to best integrate instructional technology into your teaching through no-cost, hands-on training or self-serve help resources.

- Open Access Computer Labs
  oal.tamu.edu
  Faculty OAL accounts provide 2 GB of storage space, accessible remotely with the Virtual Open Access Lab. Your account lets you use classroom computers with over 150 software programs, roaming profiles and saved customized settings.

- Classroom Technology
  ims.tamu.edu
  Technology-enhanced classrooms include computers, projectors, Sympodiums and more. Your OAL account and a reservation with Instructional Media Services let you log in to classroom computers with your NetID and password.

- Videoconferencing, Webcasting & Webconferencing
  ttvn.tamu.edu
  No-cost, interactive communication options are available for classes, seminars and meetings.

- Audio/Video Production
  kamu.tamu.edu
  KAMU’s television and radio broadcast services support educational outreach by producing distance learning telecourses.

- Supercomputing Facility
  sc.tamu.edu
  Advanced supercomputing resources and a staff of expert analysts assist faculty needing to perform large-scale computations for research and teaching.

- Educational & Research Networks
  u.tamu.edu/research_networks
  Texas A&M’s affiliation with state and national initiatives provides access to high-speed networks for education, research and communication.