New & Noteworthy

- All incoming students are required to sign up for Duo by October 15 and the entire campus will be using two-factor authentication by December 31, 2019. Incoming students receive emails right before and after their conferences reminding them to sign up for Duo. A rolling communication campaign will begin this fall to encourage faculty and staff to enroll in Duo before their respective deadlines. The following campus groups will be Duo-required by the dates indicated:
  
  October 15, 2018: All incoming students (regardless of classification)
  October 30, 2018: All campus IT professionals
  May 15, 2019: All Texas A&M University employees
  December 31, 2019: All remaining students

  To learn more about enrolling in Duo, visit duo.tamu.edu.

- Dee Childs, Vice President for Information Technology at Texas A&M University, is featured in the cover story for the latest issue of Toggle magazine. The article, entitled “IT expertise is her philosophy,” highlights Childs’ undergraduate interest in philosophy and how she changed directions to information management and software design. Toggle is a quarterly trade journal that highlights the vital role technology plays in a variety of companies and organizations.

- The Texas A&M University System Technology Summit 2019 is scheduled for February 25-27. The 2018 highlight video is now on YouTube.

- Business Relationship Manager Jana McDonald is featured in the #IAmBRM spotlight through the BRM Institute. Earlier this year, McDonald was named one of the "2018 Top BRMs" by the institute.

Project Progress

- The Division of Information Technology has completed onboarding to change management and the process is now in operation. Additional services will be added to change management as necessary. All service requests currently under the process can be found at https://u.tamu.edu/KB0013917.

- Those who subscribed to Code Maroon text notifications using Twitter’s Fast Follow feature should test their subscription due to changes in Twitter’s operating
procedures. Previously, anyone could use Fast Follow even if they did not have a Twitter account. A Twitter account verified by a mobile phone number is now required. To test whether your “Fast Follow” notifications are still working, text “follow TAMUCodeMaroon” for Texas A&M, or “follow TAMUCM_LAW” for Texas A&M School of Law, to 40404. You will either receive a success message or an error stating the “follow command is no longer supported.” If you received the latter, you will need to sign up for a Twitter account at https://twitter.com/. If you already have a Twitter account, log in and add your phone number to the “mobile” properties under “settings and privacy.”

- **Installation of 48 additional racks is underway at the West Campus Data Center (WCDC) tenant data hall.** The expansion will accommodate new requests from Texas A&M and other customers who want the power, cooling, security and convenience afforded by the WCDC. To tour the facility or request cabinet space, contact Jana McDonald at brm@tamu.edu.

- **The Division of IT’s social media engagement regarding cyber security increased 90 percent compared to security posts in 2017.** This was done by creating a streamlined list of security topics indicated as intriguing and relevant during interviews with students across multiple majors and class years.

- **Google is unveiling a new look and feel for all Google accounts, including Texas A&M Gmail.** Updates will include advanced security features, new Google artificial intelligence applications and a redesign of the Gmail web interface. A firm date has not been announced, but accounts should automatically be switched to the new version in August or September.

**CONTACT US**

*Please send feedback and questions to tamu-it-coms@tamu.edu.*